

2020 Dolton Park District Community Interest and Opinion Survey

Findings Report

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since 1982*

2020

**Submitted to the Dolton Park District of
Dolton, Illinois**

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Dolton Park District Community Interest and Opinion Survey Executive Summary

Overview

ETC Institute administered a community interest and opinion survey in the Fall of 2020 for the Dolton Park District. This assessment was administered as part of the District's efforts to develop a Comprehensive Master Plan to establish priorities for the future improvement of community parks, facilities, and programming. Dolton Park District's attempts to take a citizen-driven approach to making decisions will enrich the future of the community and positively affect the lives of its residents.

Methodology

ETC Institute mailed a survey packet to a random sample of households in the Dolton Park District. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at www.DoltonParkSurvey.org.

Ten days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of the District from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.

The goal was to obtain completed surveys from at least 400 residents. The goal was reached with a total of 400 residents completing the survey. The overall results for the sample of 400 households have a precision of at least $\pm 4.86\%$ at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 1)
- Benchmarking analysis comparing the District's results to national results (Section 2)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs in the District (Section 3)
- Tabular data showing the overall results for all questions on the survey (Section 4)
- A copy of the survey instrument (Section 5)

The major findings of the survey are summarized on the following pages.

Use and Ratings of District Parks and Recreation Facilities

Use. Fifty-two percent (52% or 209) of respondents indicated they or member(s) of their household had visited Dolton Park District parks over the past 12 months.

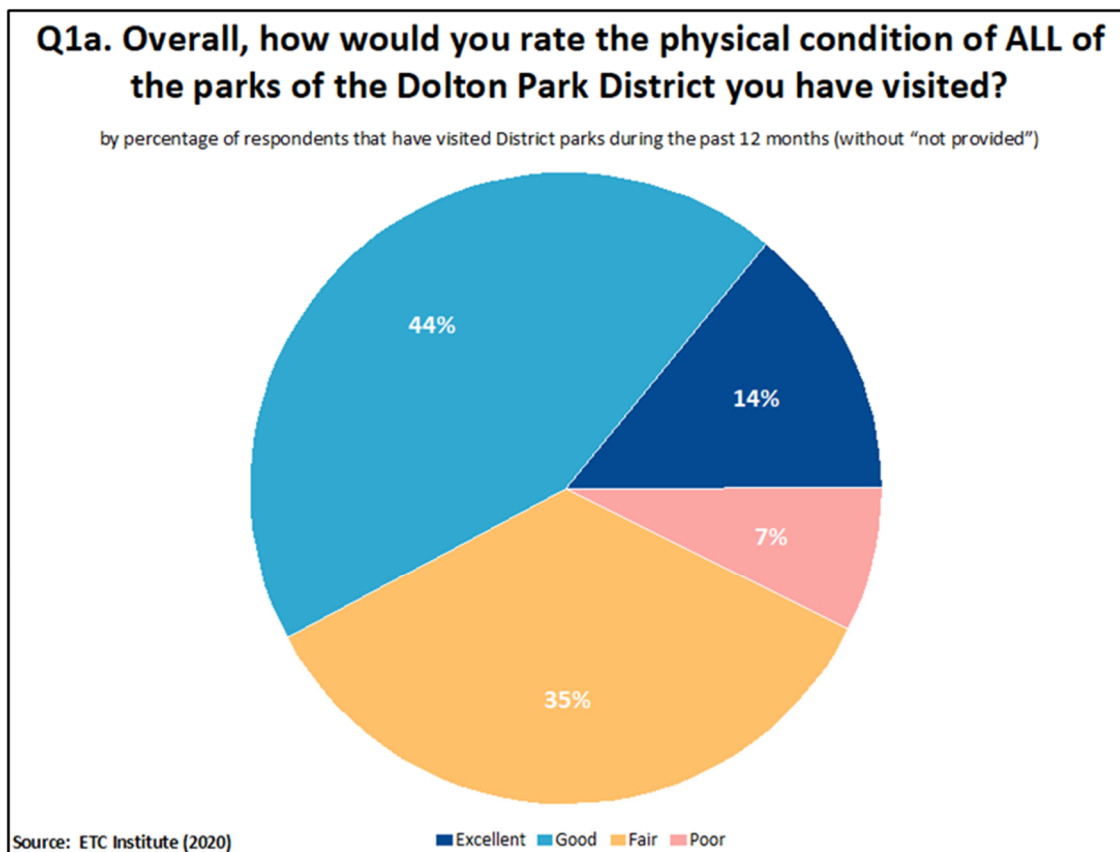
Respondents were asked to indicate which Dolton Park District parks/facilities they had visited during the past 12 months. The three parks/facilities that were visited by the most respondents were: Main Park (25%), Dolton/Riverdale Park (20%), and Main Field House (14%). The Park District parks/facilities with the highest ratings, for their overall condition, based on the sum of “excellent” and “good” responses among respondent households *who had an opinion*, were: Recreation Center (85%), Main Field House (85%), and Main Park (84%).

The parks/facilities that respondents indicated they had visited during the past year, the parks/facilities that were used most, based on the sum of respondents’ top three responses, were: Dolton/Riverdale Park (12%) and Main Field House (8%).

Mode of Travel. The most popular modes of travel, for respondent households, to get to parks and recreation facilities are to drive (62%) or walk (41%).

Ratings. Of the respondents that visited District parks (52% or 209 respondents) over the past twelve months,

- 14% rated the physical condition of District parks as excellent,
- 44% rated the physical condition of District parks as good,
- 35% rated the physical condition of District parks as fair, and
- 7% rated the physical condition of District parks as poor.

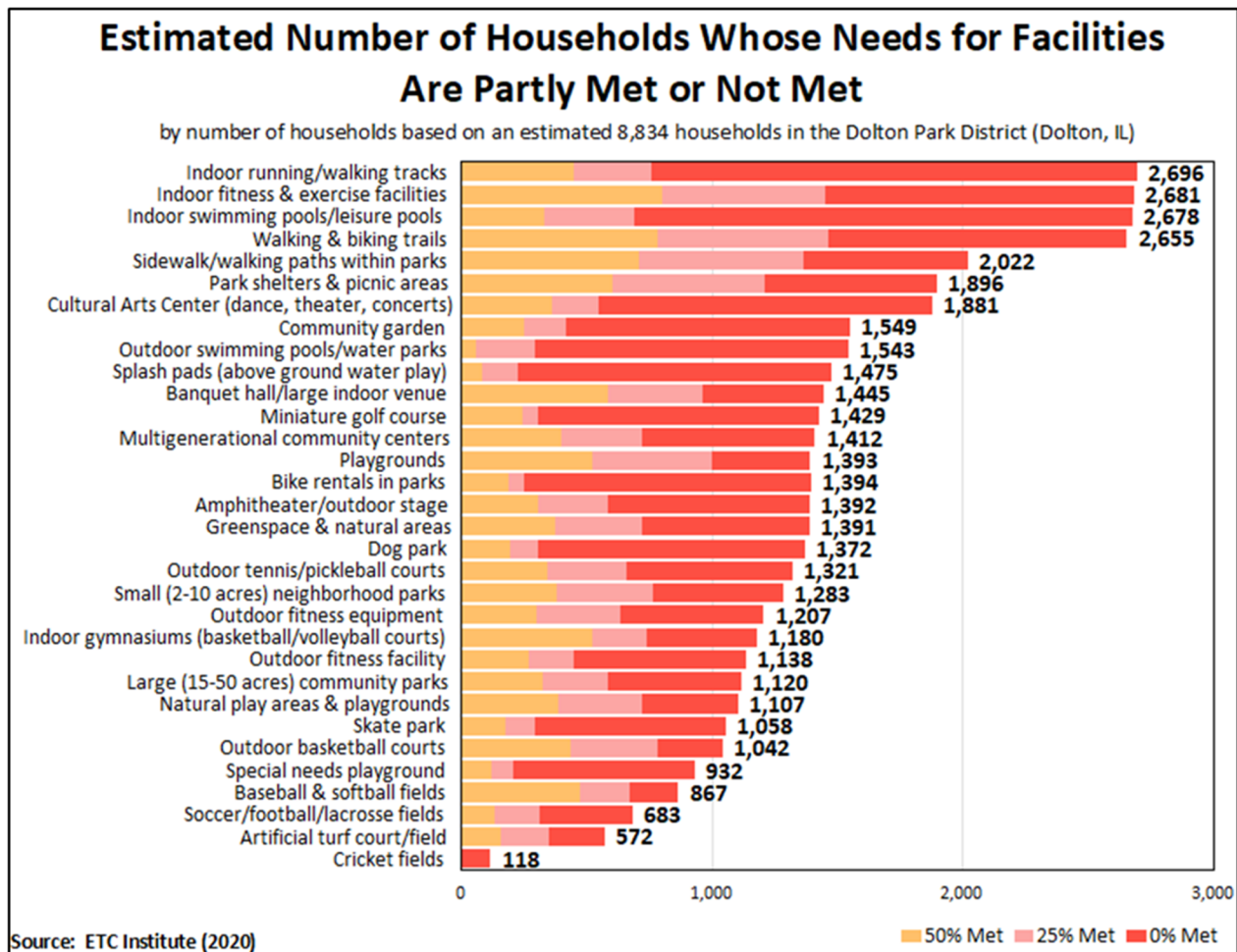


Facility Needs and Priorities

Facility Needs. Respondents were asked to identify if their household had a need for 32 facilities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities. The four facilities with the highest percentage of households that have an unmet need were:

1. indoor running/walking tracks – 2,696 households (or 31%),
2. indoor fitness and exercise facilities – 2,681 households (or 30%),
3. indoor swimming pools/leisure pools – 2,678 households (or 30%), and
4. walking and biking trails – 2,655 households (or 30%).

The estimated number of households that have unmet needs for each of the 32 facilities that were assessed is shown below.

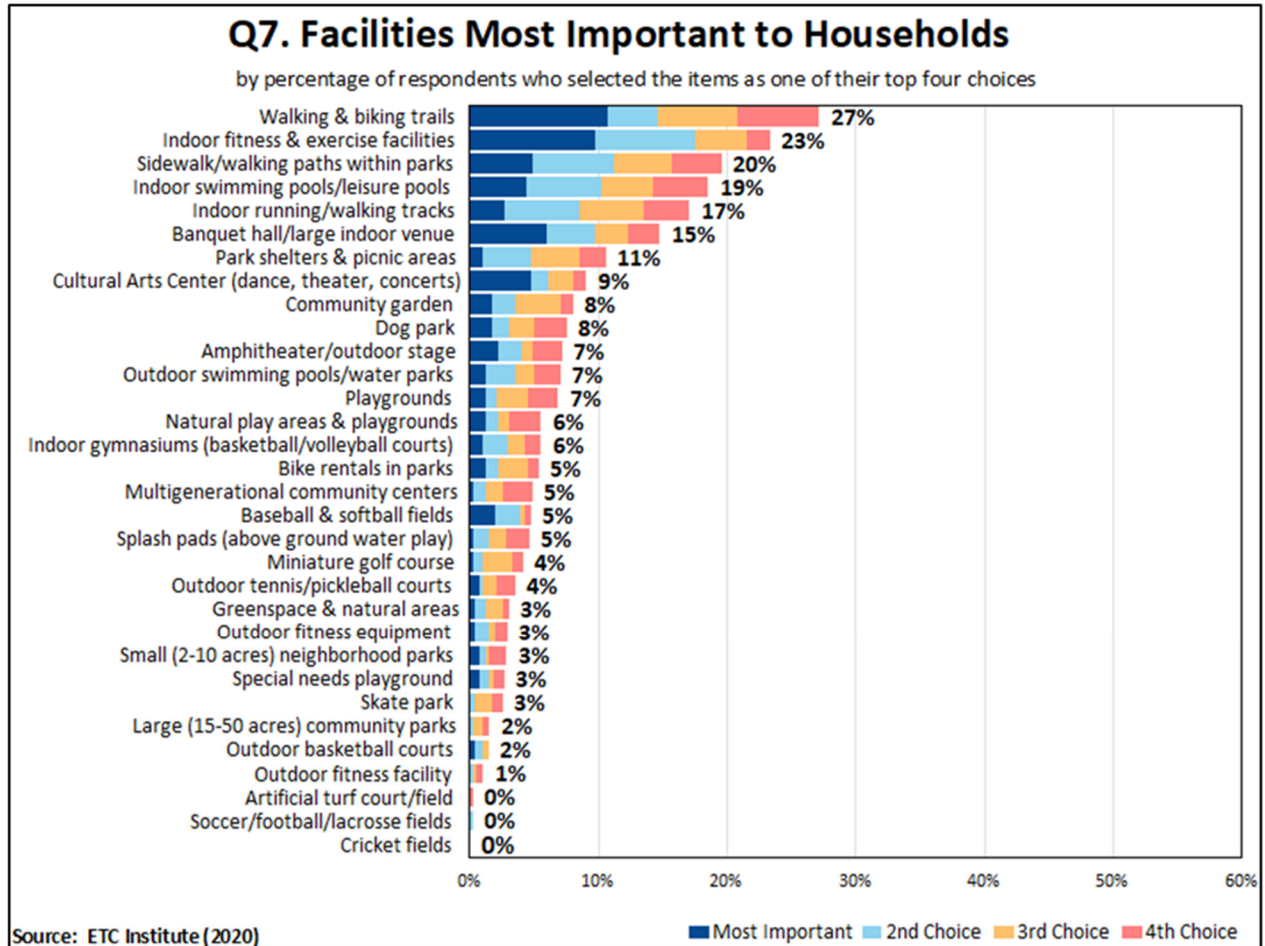


Facility Importance: In addition to assessing the needs for each facility, ETC Institute also assessed the importance that residents placed on each facility. Based on the sum of respondents’ top four choices, the four most important facilities to residents were:

1. walking and biking trails (27%),
2. indoor fitness and exercise facilities (23%),

3. sidewalk/walking paths within parks (20%), and
4. indoor swimming/leisure pools (19%).

The percentage of residents who selected each facility as one of their top four choices is shown in the chart below.

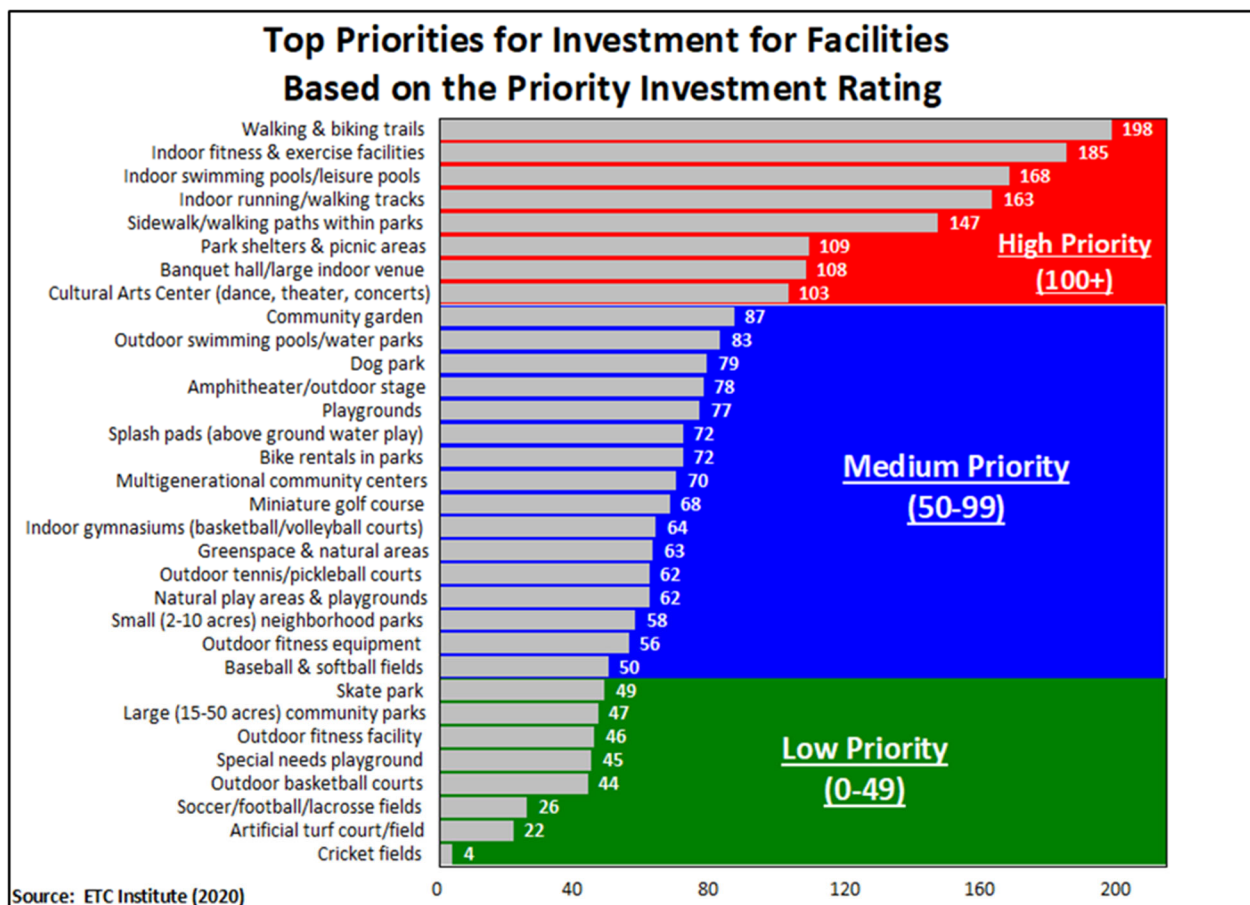


Priorities for Facility Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks and Recreation investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on amenity/program and (2) how many residents have unmet needs for the facility/program. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following eight facilities were rated as high priorities for investment:

- Walking and biking trails (PIR=198)
- Indoor fitness and exercise facilities (PIR=185)
- Indoor swimming pools/leisure pools (PIR=168)
- Indoor running/walking tracks (PIR=163)
- Sidewalk/walking paths within parks (PIR=147)
- Park shelters and picnic areas (PIR=109)
- Banquet hall/large indoor venue (PIR=108)
- Cultural Arts Center for dance, theater, concerts (PIR=103)

The graph below shows the Priority Investment Rating for each of the 32 facilities that were rated.



Participation and Ratings of District Programs

Participation. Eleven percent (11% or 44 respondents) indicated they have, or member(s) of their household have participated in recreation or sports programs offered by the Dolton Park District during the past twelve months. Of the respondent households that have participated in recreation or sports programs (44 respondents);

- 43% participated in at least 1 program,
- 48% participated in 2 to 3 programs,
- 2% participated in 4 to 6 programs, and
- 7% did not provide this information.

The households that participated in recreation/sports programs in the past 12 months (11%) were asked the primary reasons their household participated in these programs.

- 64% of these respondents indicated it was because of the location of the program facility
- 32% of these respondents indicated it was because friends participated in the program
- 30% of these respondents indicated it was because the quality of the program facility

Participation in Recreation Programs. Responding households were asked to indicate all of the recreation programs (offered or co-sponsored by the District) that they/their household had participated in during the past 12 months. Thirteen percent (13%) participated in Jazz in the Park, 9% participated in Steppin' in the Park, and 8% participated in the Community Flea Market. Of the respondents that indicated they had participated in recreation programs (sponsored or co-sponsored by the Dolton Park District),

- 41% participated in 1 program/activity,
- 30% participated in 2 to 3 programs/activities,
- 7% participated in 4 to 6 programs/activities,
- 2% participated in 7 to 10 programs/activities,
- 3% participated in 11 or more programs/activities, and
- 18% did not provide this information.

Ratings of Sports Programs. Sixty-four percent (64%) or 28 respondents, that participated in recreation/sports programs, rated the overall quality of the recreation or sports programs as either excellent (23% or 10 respondents) or good (41% or 18 respondents). Thirty-two percent (32%) of the participating households rated the overall quality as fair and 5% rated the overall quality of recreation/sports programs as poor.

Ratings of Recreation Programs. Of the respondents that participated in recreation programs (30% of respondent households), over half (58%) gave the overall quality of recreation programs, offered or co-sponsored by the Park District, an excellent (13%) or good (45%) rating.

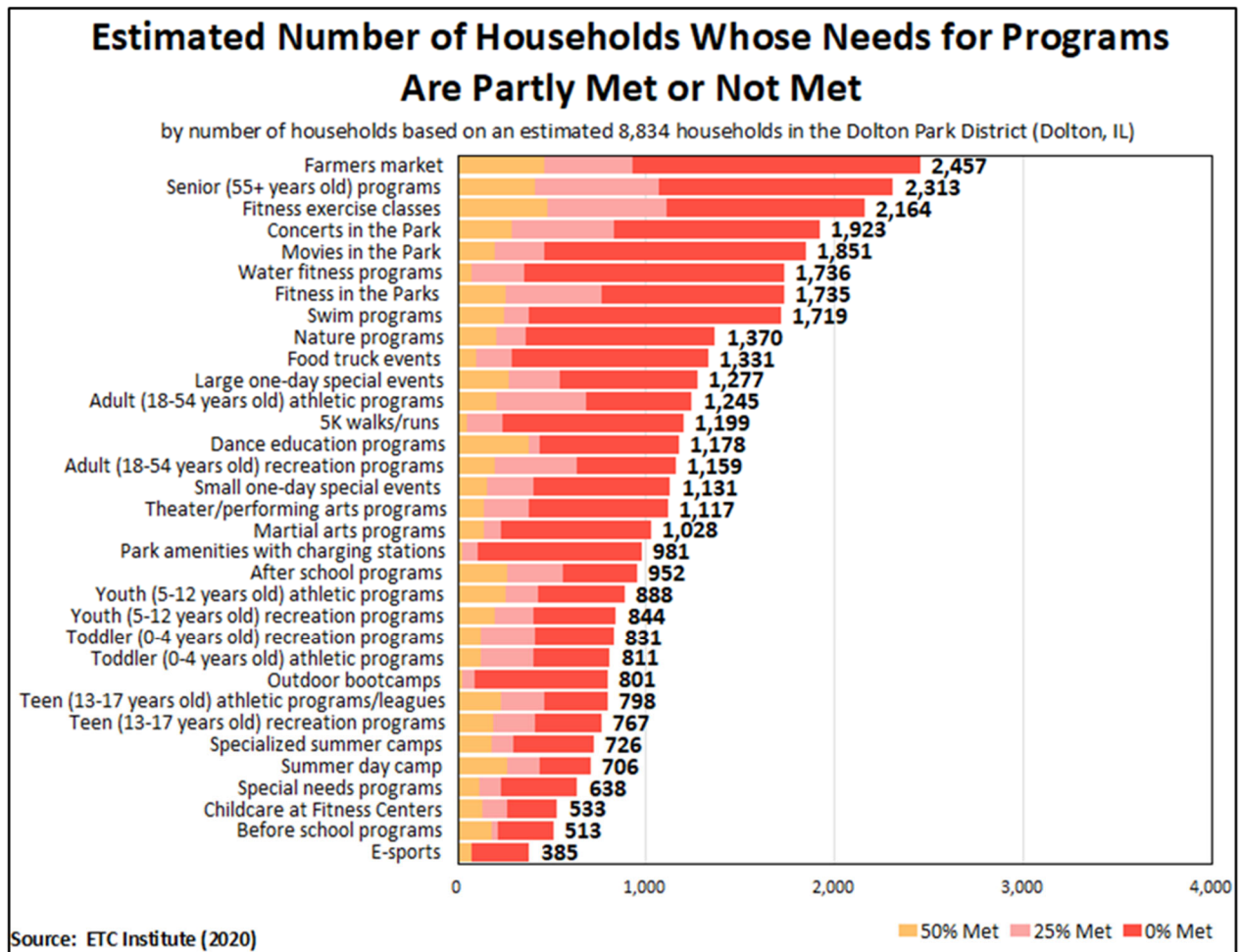
Program Needs and Priorities

Program Needs. Respondents were also asked to identify if their household had a need for 33 programs and rate how well their needs for each program were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had “unmet” needs for each program.

The four recreation programs with the highest percentage of households that have an unmet need were:

1. farmers market – 2,457 households (or 28%),
2. senior (55+ years old) programs – 2,313 households (or 26%),
3. fitness exercise classes – 2,164 households (or 24%), and
4. Concerts in the Park – 1,923 households (or 22%).

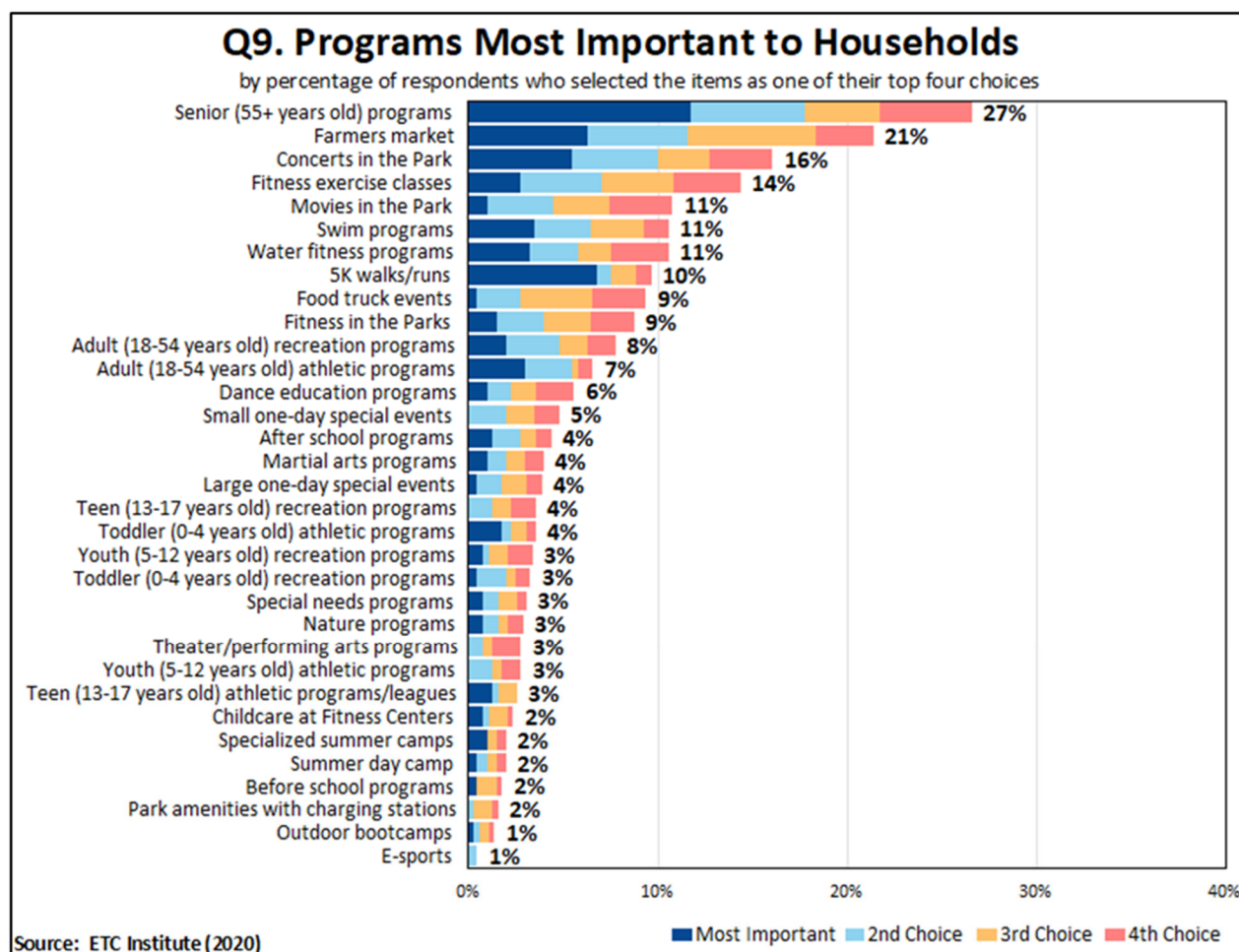
The estimated number of households that have unmet needs for each of the 33 programs that were assessed is shown in the chart on the next page.



Program Importance. In addition to assessing the needs for each program, ETC Institute also assessed the importance that residents placed on each program. Based on the sum of respondents' top four choices, the four most important programs to residents were:

1. senior (55+ years old) programs (27%),
2. farmers market (21%),
3. Concerts in the Park (16%), and
4. fitness and exercise classes (14%).

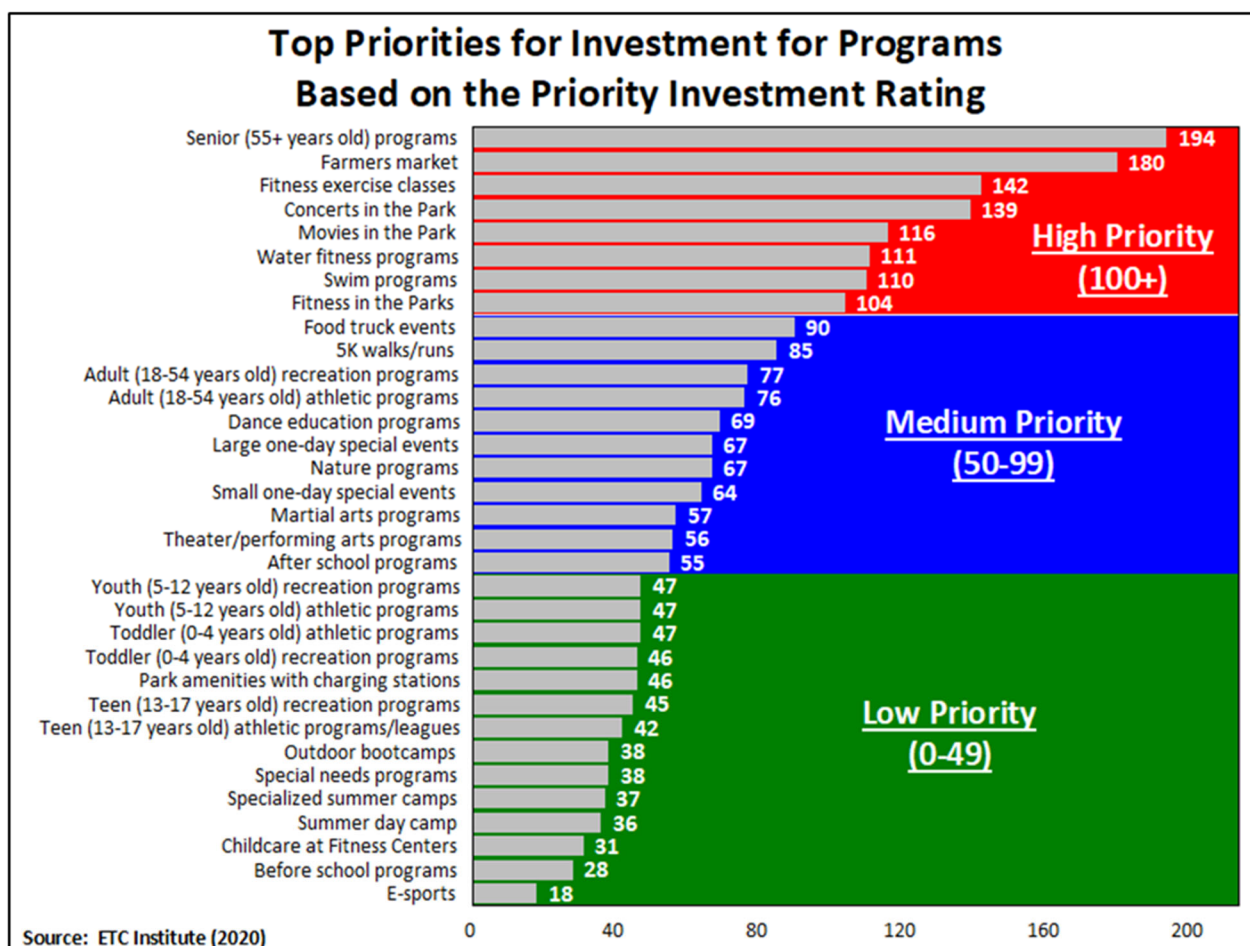
The percentage of residents who selected each program as one of their top four choices is shown in the chart on the following page.



Priorities for Program Investments. Based on the priority investment rating (PIR), which was described briefly on Page iv of this Executive Summary and is described in more detail in Section 3 of this report, the following eight programs were rated as “high priorities” for investment:

- Senior (55+ years old) programs (PIR=194)
- Farmers market (PIR=180)
- Fitness exercise classes (PIR=142)
- Concerts in the Park (PIR=139)
- Movies in the Park (PIR=116)
- Water fitness programs (PIR=111)
- Swim programs (PIR=110)
- Fitness in the Parks (PIR=104)

The chart on the next page shows the Priority Investment Rating for each of the 33 programs that were rated.



Additional Finding

Potential Barriers to Facility and/or Program Use. Responding households were given nineteen (19) potential barriers/reasons that keep them/their household from using the parks, recreation, and sports facilities/programs of the Dolton Park District more often. The top five responses were: “I do not know what is being offered” (29%), “security is insufficient” (22%), “too busy/not enough time” (19%), “fees are too high” (18%), and “lack of quality programs (16%).

Facility/Park Amenity Needs. Over the next five to ten years, the facility/park amenities that respondent households feel are needed in the community, are: an exercise park (58%), all kids park (41%), and a club house (35%). The facility/park amenities that respondents feel are **most needed** and have been **used most** during the past year are: exercise park (26%), all kids park (20%), and dog park (11%).

Potential Improvements. Responding households were asked how they would budget spending \$100 on Parks District improvements. Respondents prioritized funding as such:

- \$28.32 for upgrading existing parks and park amenities,
- \$23.22 for developing new indoor facilities,
- \$18.73 for upgrading existing indoor facilities,
- \$15.91 for improving existing sports fields, and
- \$13.82 for expanding existing indoor facilities.

Method of Learning. The top three most popular ways that respondent households learn about Dolton Park District programs, activities, and events are: flyers (40%), word of mouth (36%), and Park District program guide (34%). The methods of communication that are most preferred by respondent households, based on the sum of respondents' top three choices, were: flyers (32%), Park District program guide (29%), Dolton Park District website (24%), and Park District email blasts/newsletters (23%).

Communication. Respondents were asked to rate the effectiveness of the District's marketing and communications efforts.

- 8% of respondents believe the District's efforts have been very effective
- 12% of respondents believe the District's efforts have been moderately effective
- 22% of respondents believe the District's efforts have been somewhat effective
- 15% of respondents believe the District's efforts have been not very effective
- 10% of respondents believe the District's efforts have been not effective at all
- 32% of respondents are not sure how effective the District's efforts have been

District Website. Respondents were asked to rate the level of effectiveness of the Dolton Park District website.

- 8% of respondents believe the website has been very effective
- 9% of respondents believe the website has been moderately effective
- 12% of respondents believe the website has been somewhat effective
- 6% of respondents believe the website has been not very effective
- 5% of respondents believe the website has been not effective at all
- 59% of respondents are not sure how effective the website has been

Perception. From a list of eight (8) different words, respondents were asked to select which words describe the Dolton Park District, and the top responses were: convenient (41%), open space (36%), and gathering space (31%).

Satisfaction with Elected Officials and Staff. The highest levels of satisfaction with Park District officials and staff, based on the sum of "very satisfied" and "somewhat satisfied" responses among residents *who had an opinion*, were: administrative front desk staff (40%), Recreation Center staff (38%), Recreation Center front desk staff (37%), and maintenance staff (37%).

The levels of satisfaction that respondent households have with the overall value they receive from the Dolton Park District are:

- 6% are very satisfied,
- 14% are satisfied,
- 26% are neutral,
- 6% are dissatisfied,
- 7% are very dissatisfied, and
- 41% indicate they do not know.

Conclusions

To ensure that the Dolton Park District continues to meet the needs and expectations of the community, ETC Institute recommends that the District sustain and/or improve the performance in areas that were identified as “high priorities” by the Priority Investment Rating (PIR). The facilities and programs with the highest PIR ratings are listed below.

Facility Priorities

- Walking and biking trails (PIR=198)
- Indoor fitness and exercise facilities (PIR=185)
- Indoor swimming pools/leisure pools (PIR=168)
- Indoor running/walking tracks (PIR=163)
- Sidewalk/walking paths within parks (PIR=147)
- Park shelters and picnic areas (PIR=109)
- Banquet hall/large indoor venue (PIR=108)
- Cultural Arts Center for dance, theater, concerts (PIR=103)

Program Priorities

- Senior (55+ years old) programs (PIR=194)
- Farmers market (PIR=180)
- Fitness exercise classes (PIR=142)
- Concerts in the Park (PIR=139)
- Movies in the Park (PIR=116)
- Water fitness programs (PIR=111)
- Swim programs (PIR=110)
- Fitness in the Parks (PIR=104)

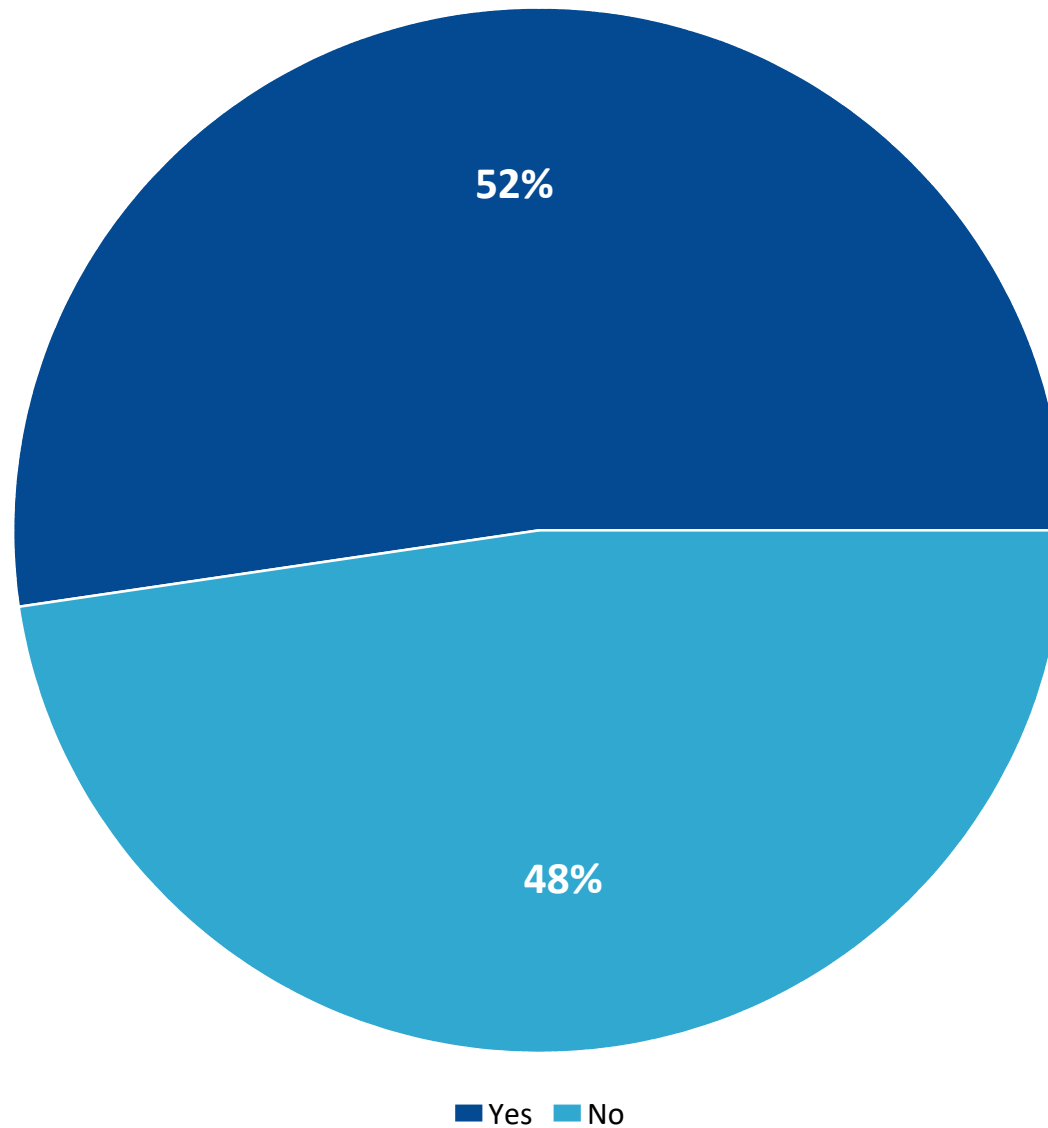
Unmet Ratings, Importance Ratings, and Performance Investment Ratings (PIR) can be found in Section 3 of this report.

Section 1

Charts and Graphs

Q1. Have you or any member of your household visited any parks of the Dolton Park District over the past 12 months?

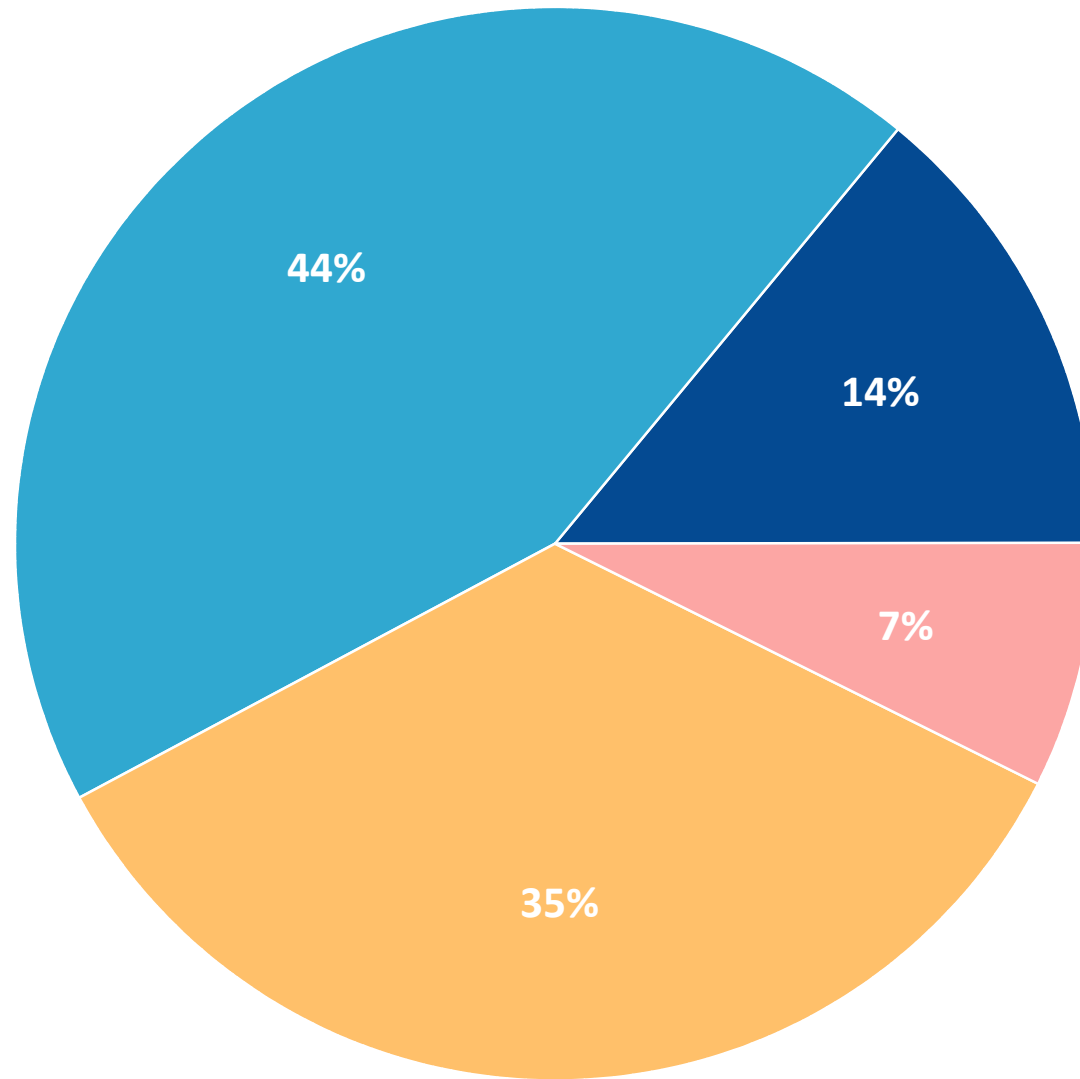
by percentage of respondents



Source: ETC Institute (2020)

Q1a. Overall, how would you rate the physical condition of ALL of the parks of the Dolton Park District you have visited?

by percentage of respondents that have visited District parks during the past 12 months (without “not provided”)

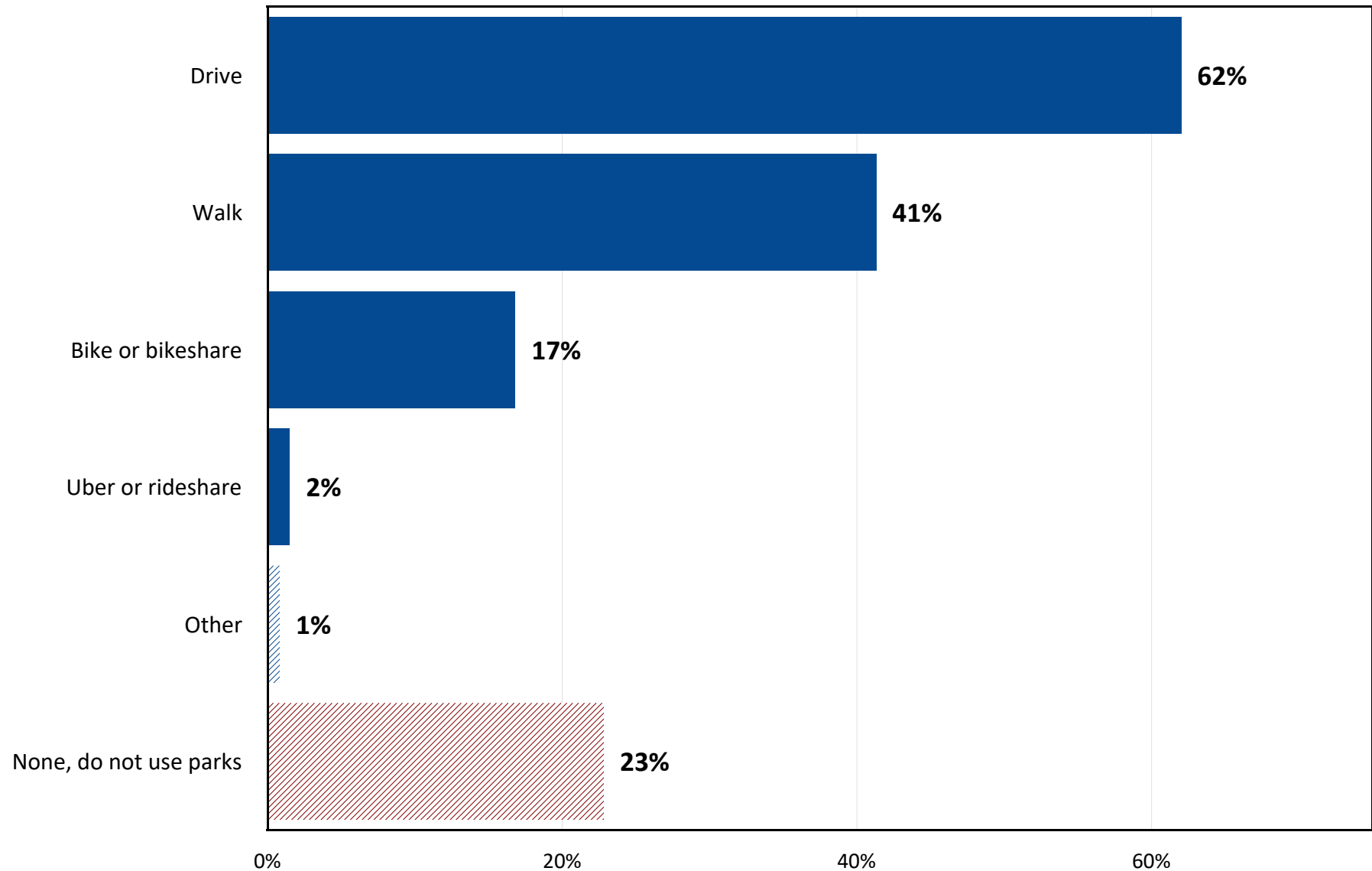


Source: ETC Institute (2020)

Excellent Good Fair Poor

Q2. Please CHECK ALL the ways you and members of your household travel to the parks and recreation facilities you use.

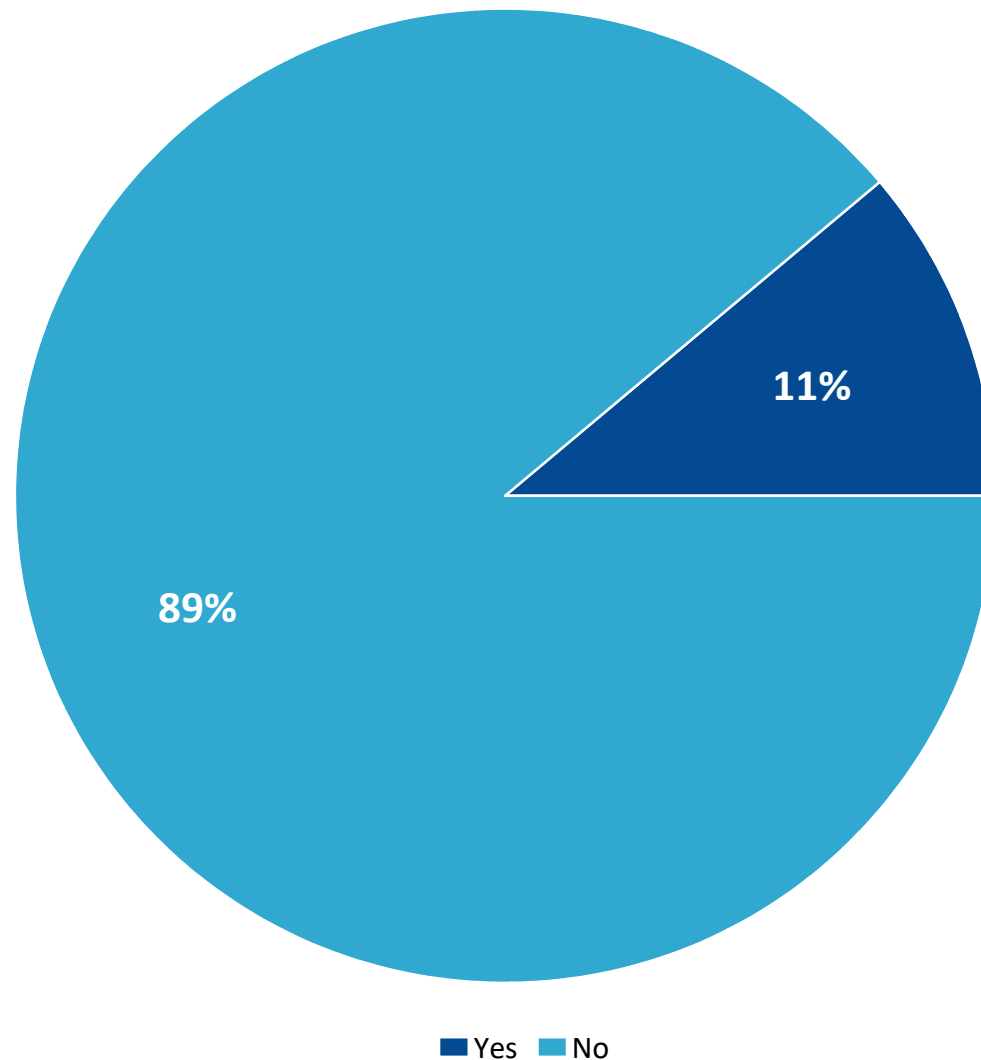
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q3. Have you or other members of your household participated in any recreation or sports programs offered by the Dolton Park District during the past 12 months?

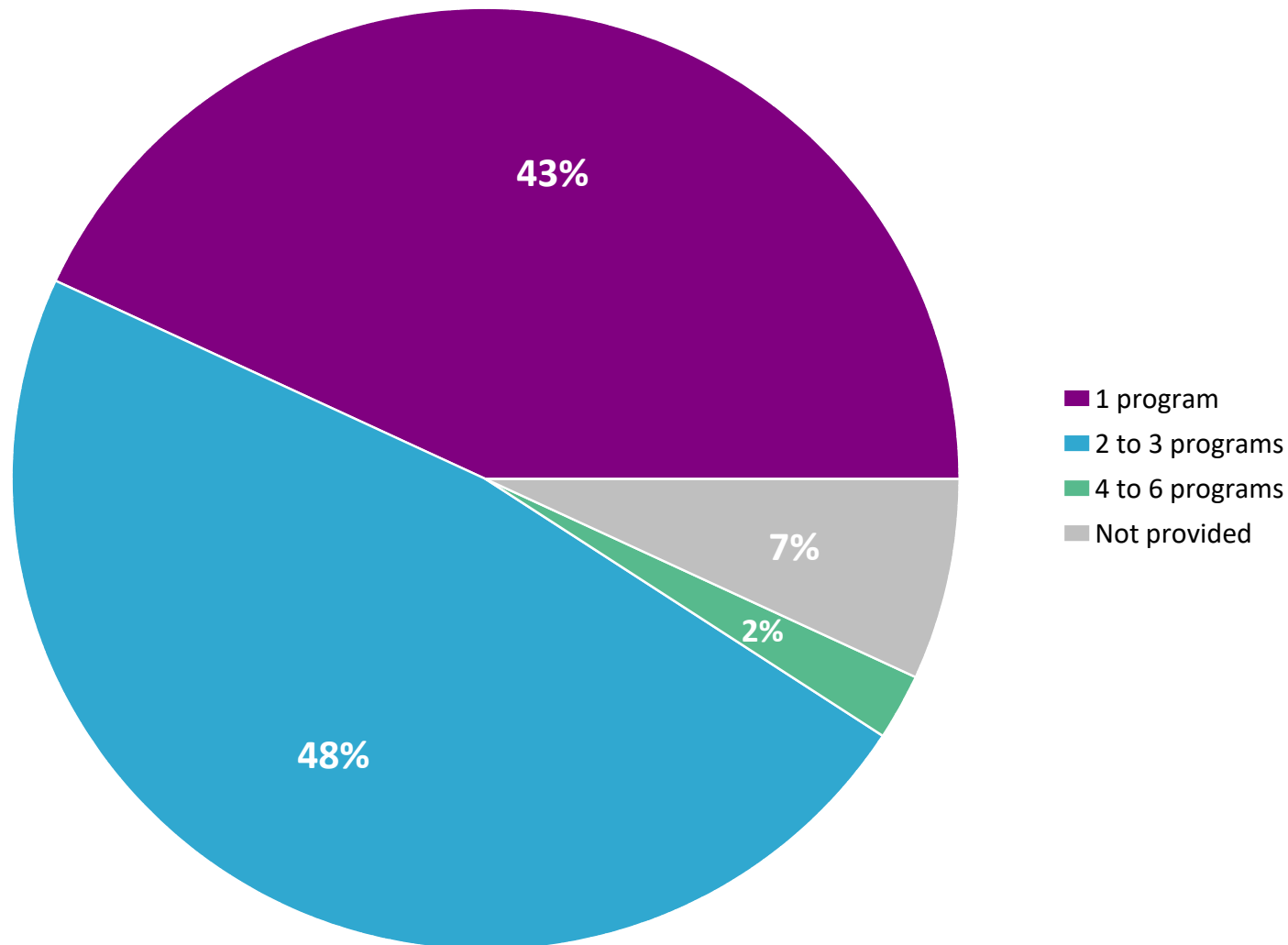
by percentage of respondents (without “not provided”)



Source: ETC Institute (2020)

Q3a. Approximately how many different recreation or sports programs offered by the Dolton Park District have you or members of your household participated in over the past 12 months?

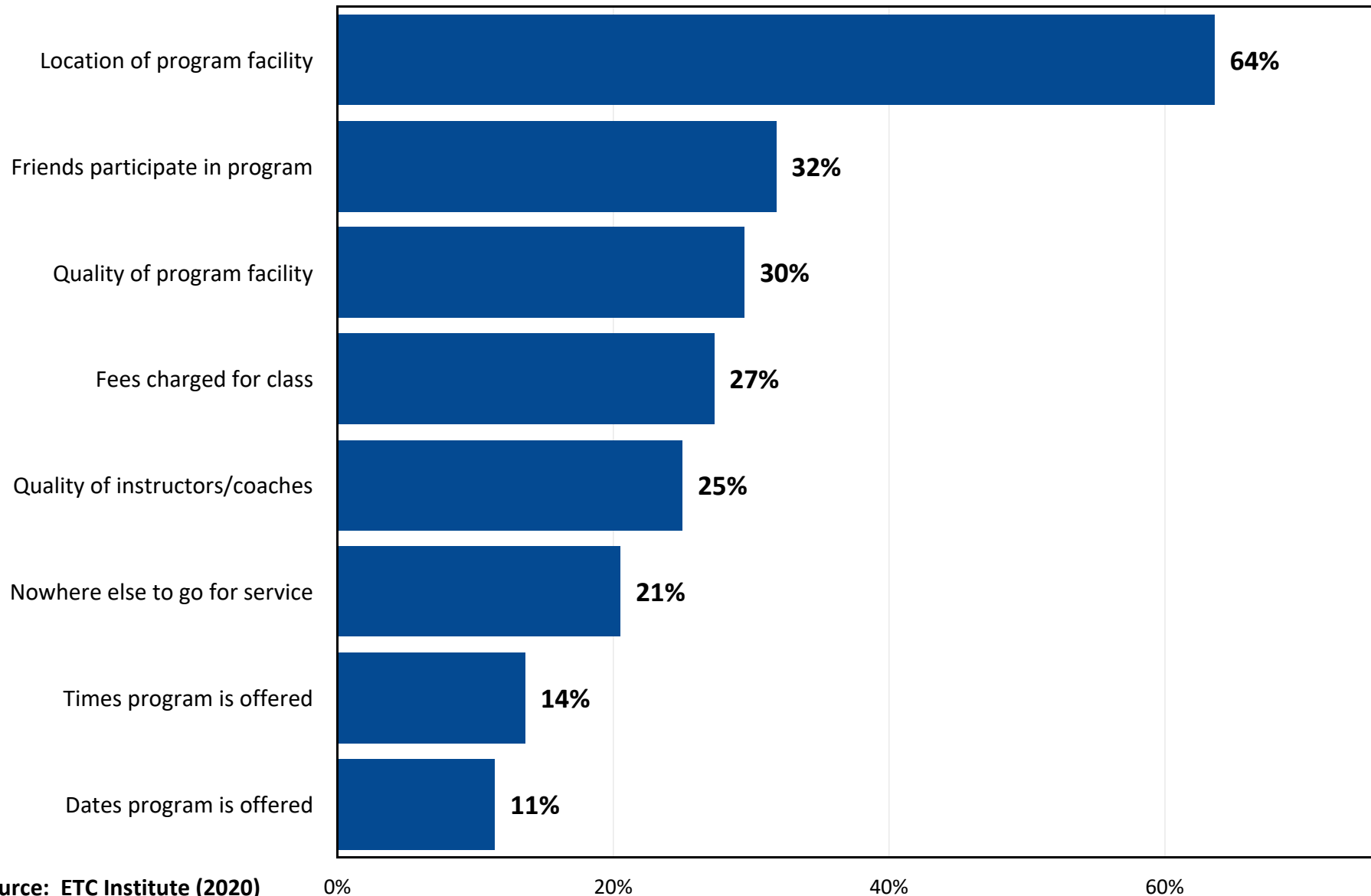
by percentage of respondents that have participated in District recreation or sports programs during the past 12 months



Source: ETC Institute (2020)

Q3b. Please check the **THREE** primary reasons why your household has participated in Dolton Park District recreation or sports programs.

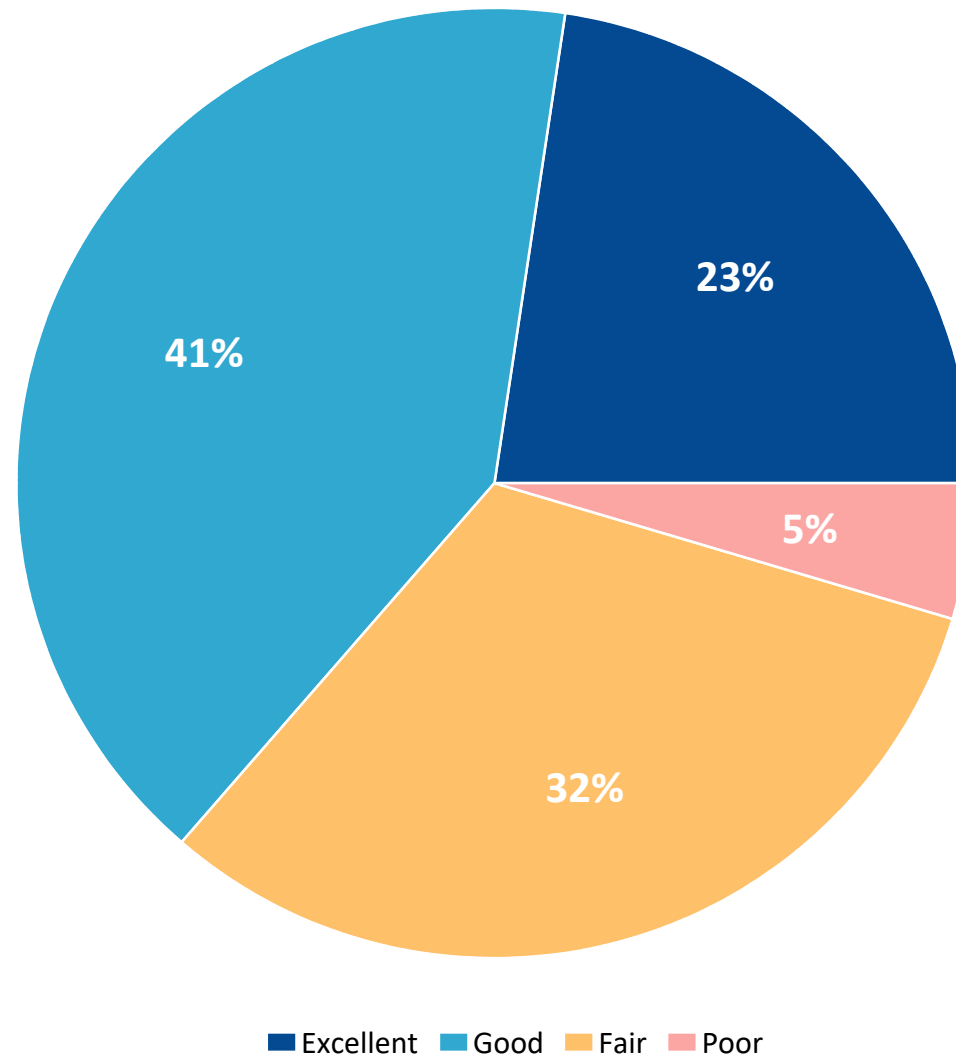
by percentage of respondents that have participated in District recreation or sports programs during the past 12 months
(three choices could be made)



Source: ETC Institute (2020)

Q3c. How would you rate the overall quality of the recreation or sports programs that you and members of your household have participated in?

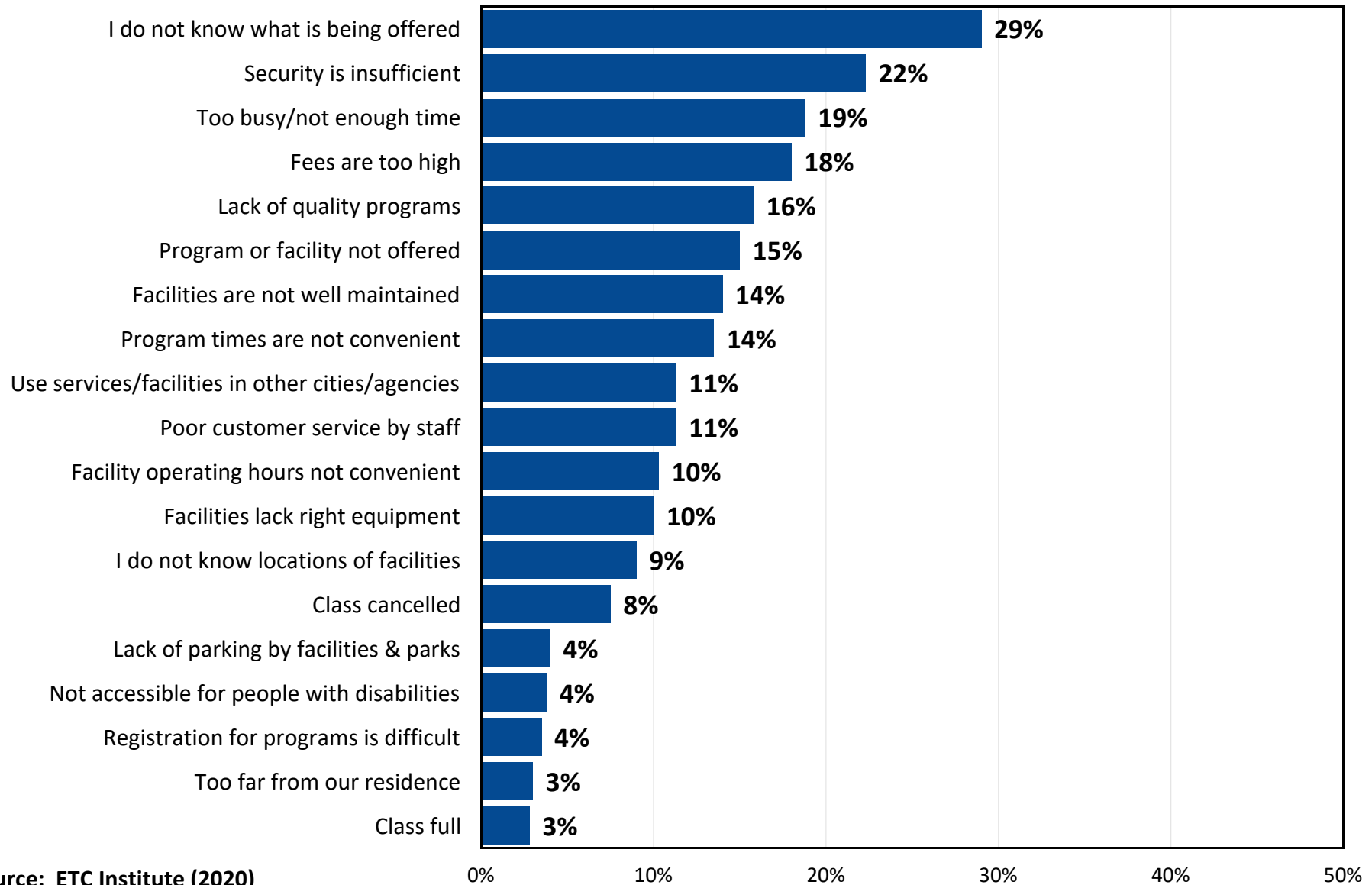
by percentage of respondents that have participated in District recreation or sports programs during the past 12 months



Source: ETC Institute (2020)

Q4. Please CHECK ALL of the reasons that deter you or other members of your household from using the parks, recreation, and sports facilities/programs of the Dolton Park District MORE OFTEN.

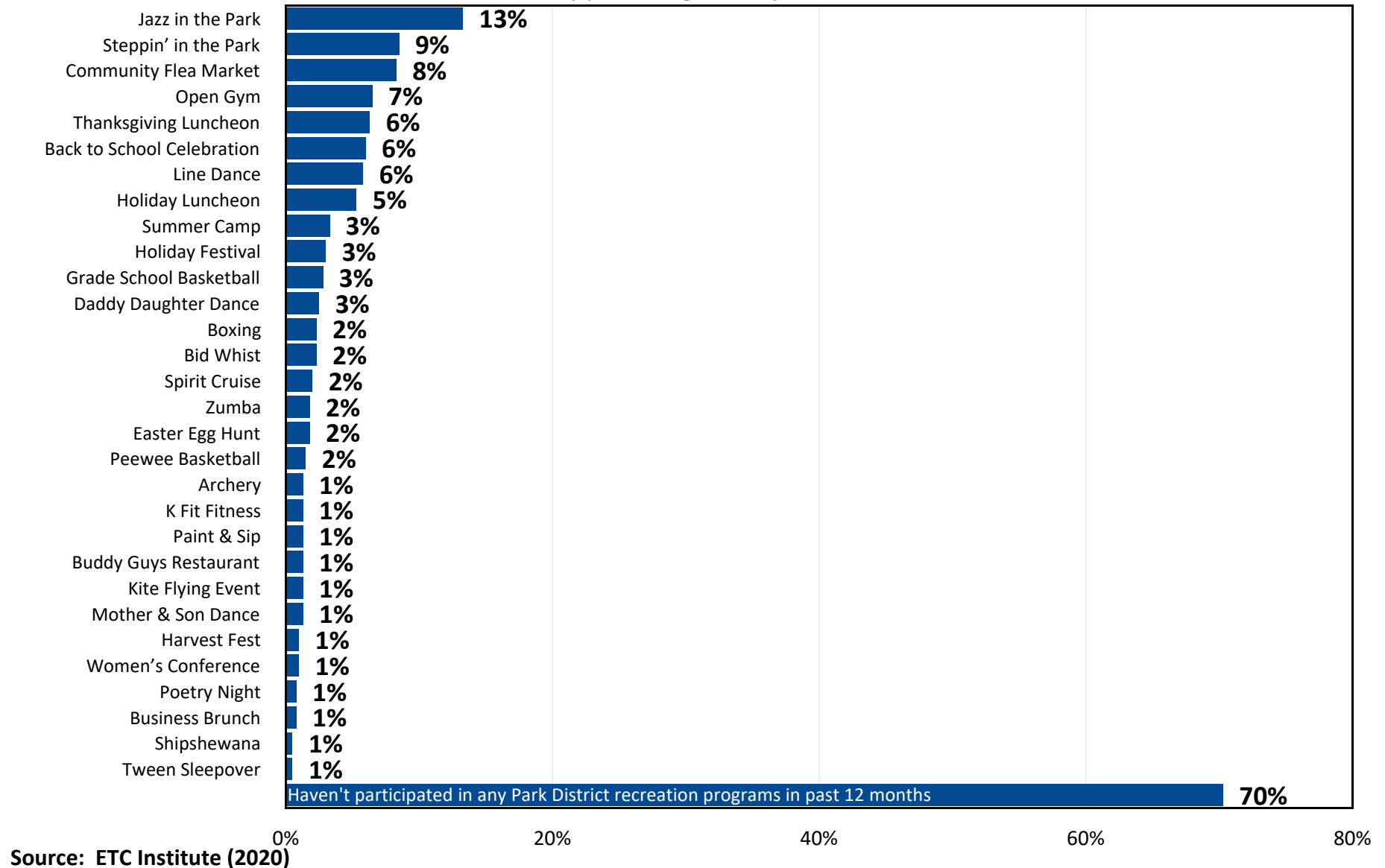
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

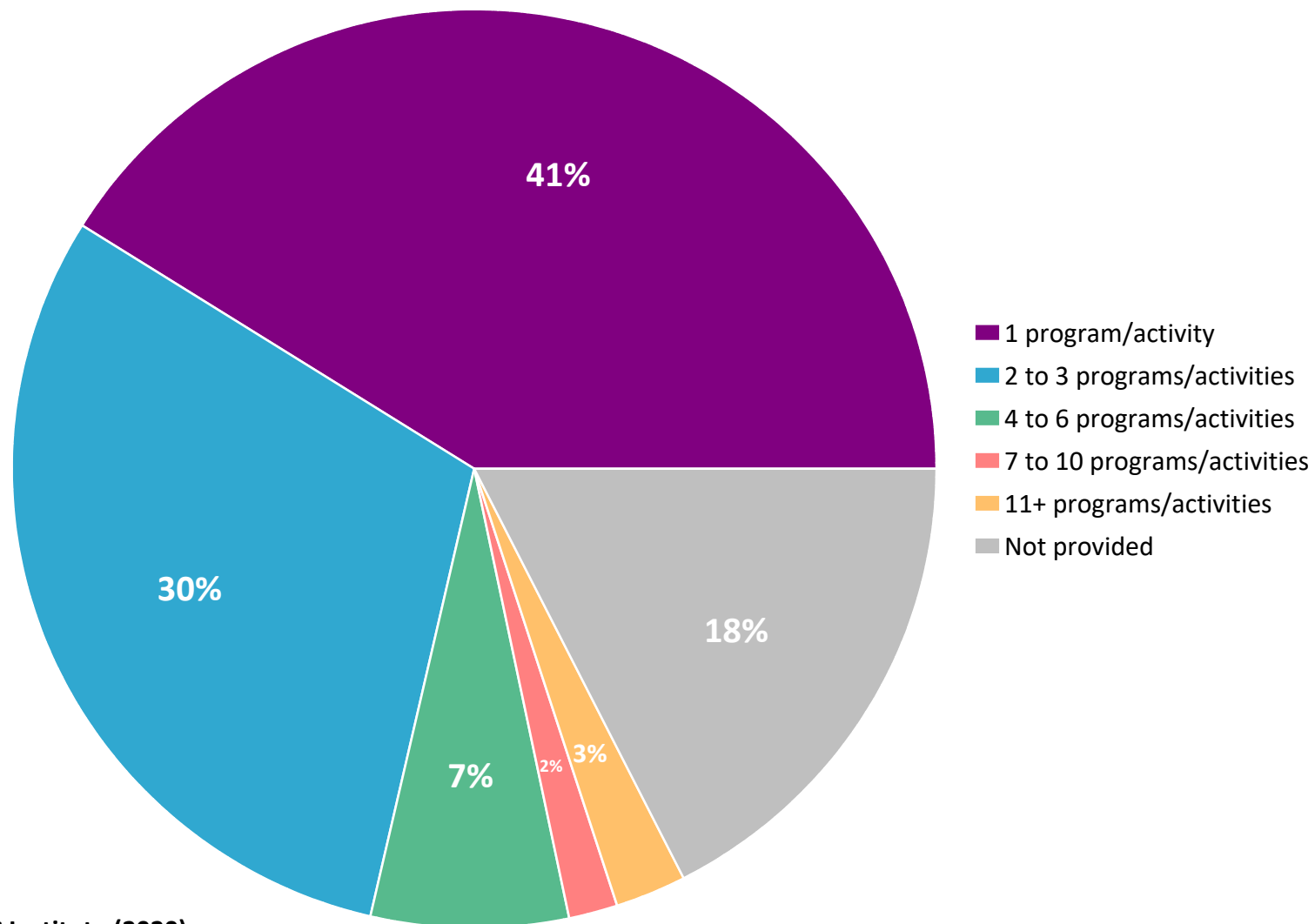
Q5. Please indicate all of the recreation programs offered or co-sponsored by the Dolton Park District that your household has participated in during the past 12 months.

by percentage of respondents



Q5a. Of the programs selected in Question 5, how many different recreation programs offered or co-sponsored by the Dolton Park District has your household participated in during the past 12 months?

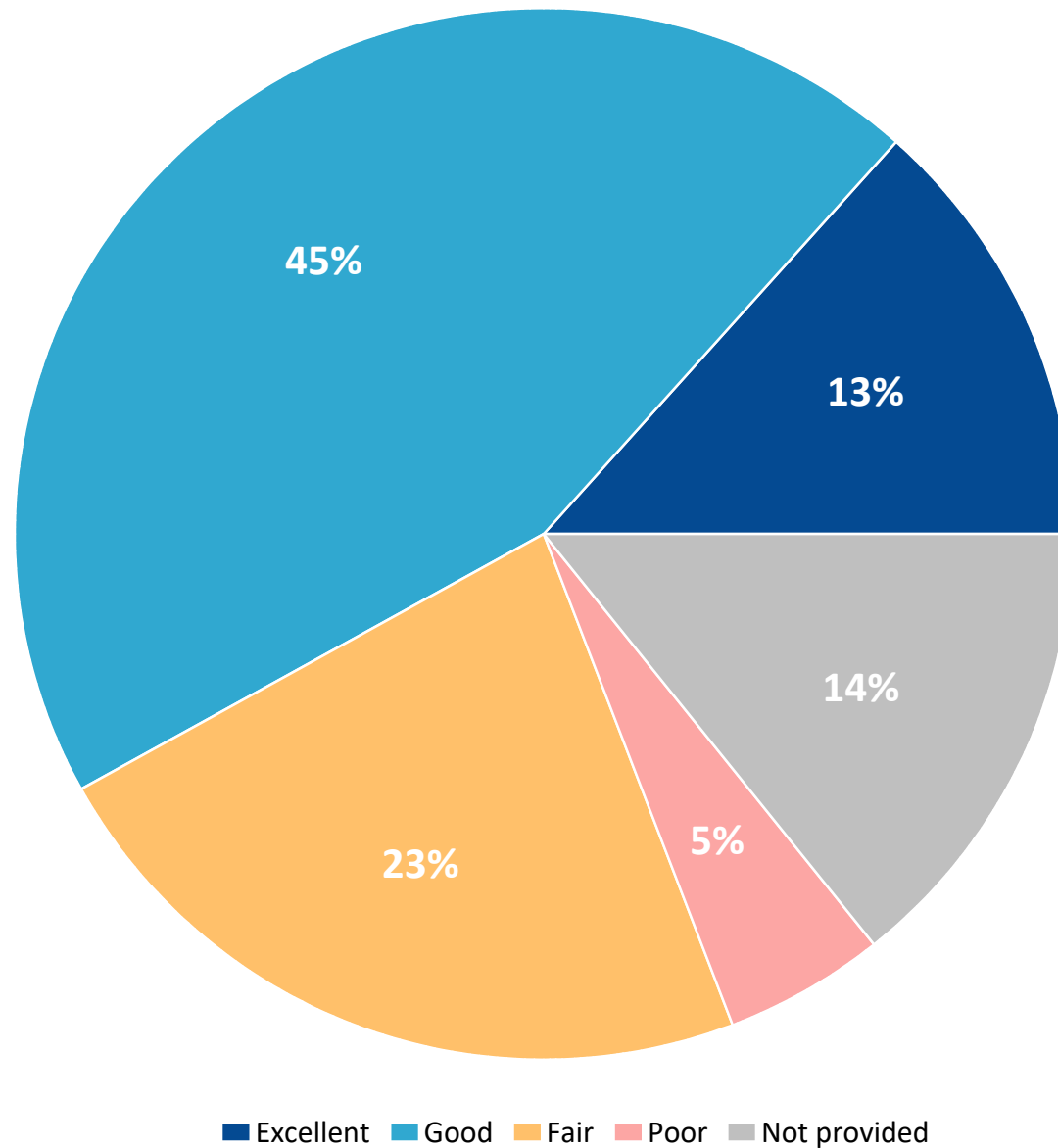
by percentage of respondents that participated in a recreation program in the past 12 months



Source: ETC Institute (2020)

Q5b. How would you rate the overall quality of recreation programs offered or co-sponsored by the Dolton Park District that you have participated in?

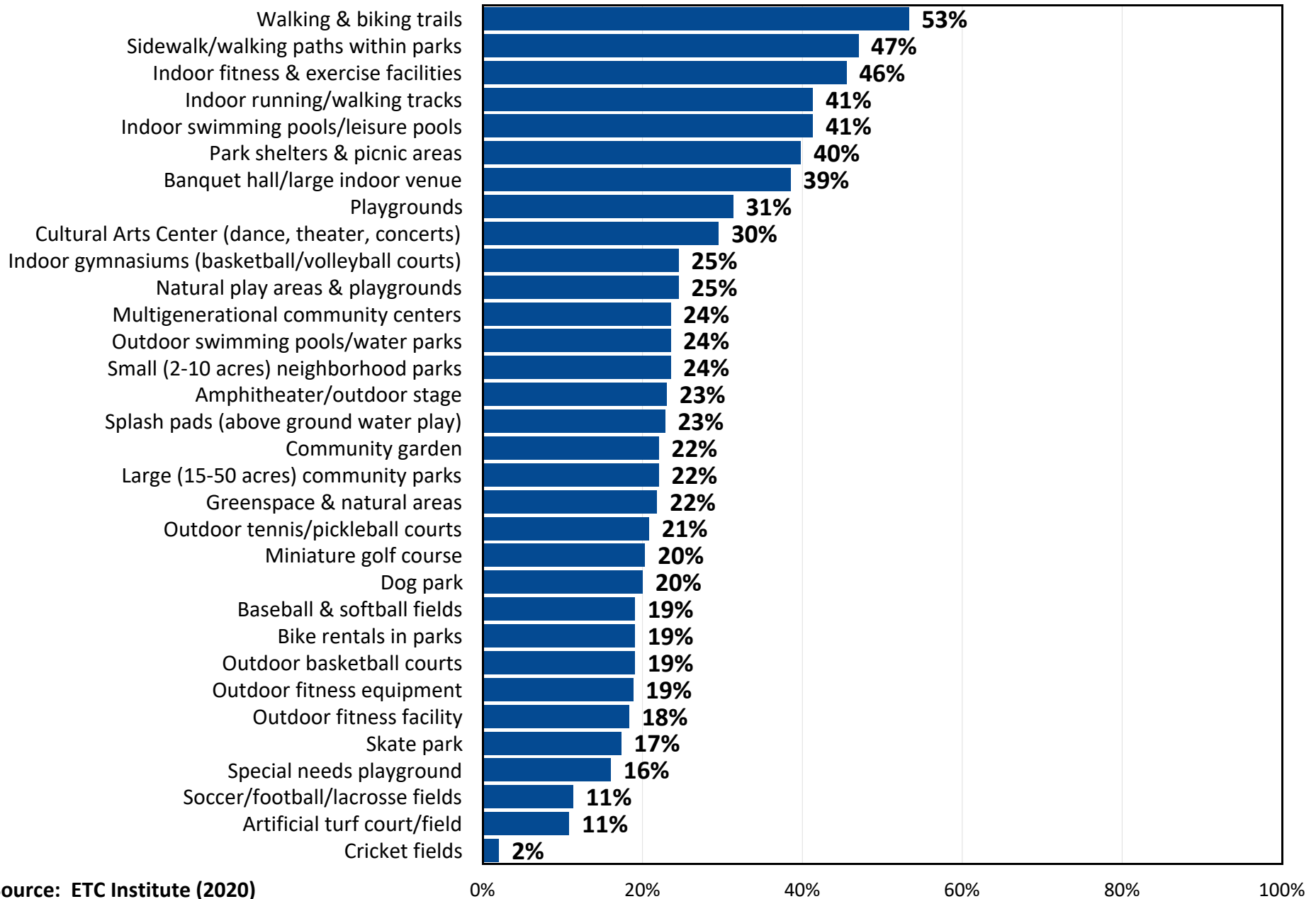
by percentage of respondents that participated in a recreation program in the past 12 months



Source: ETC Institute (2020)

Q6. Households' Facility Needs

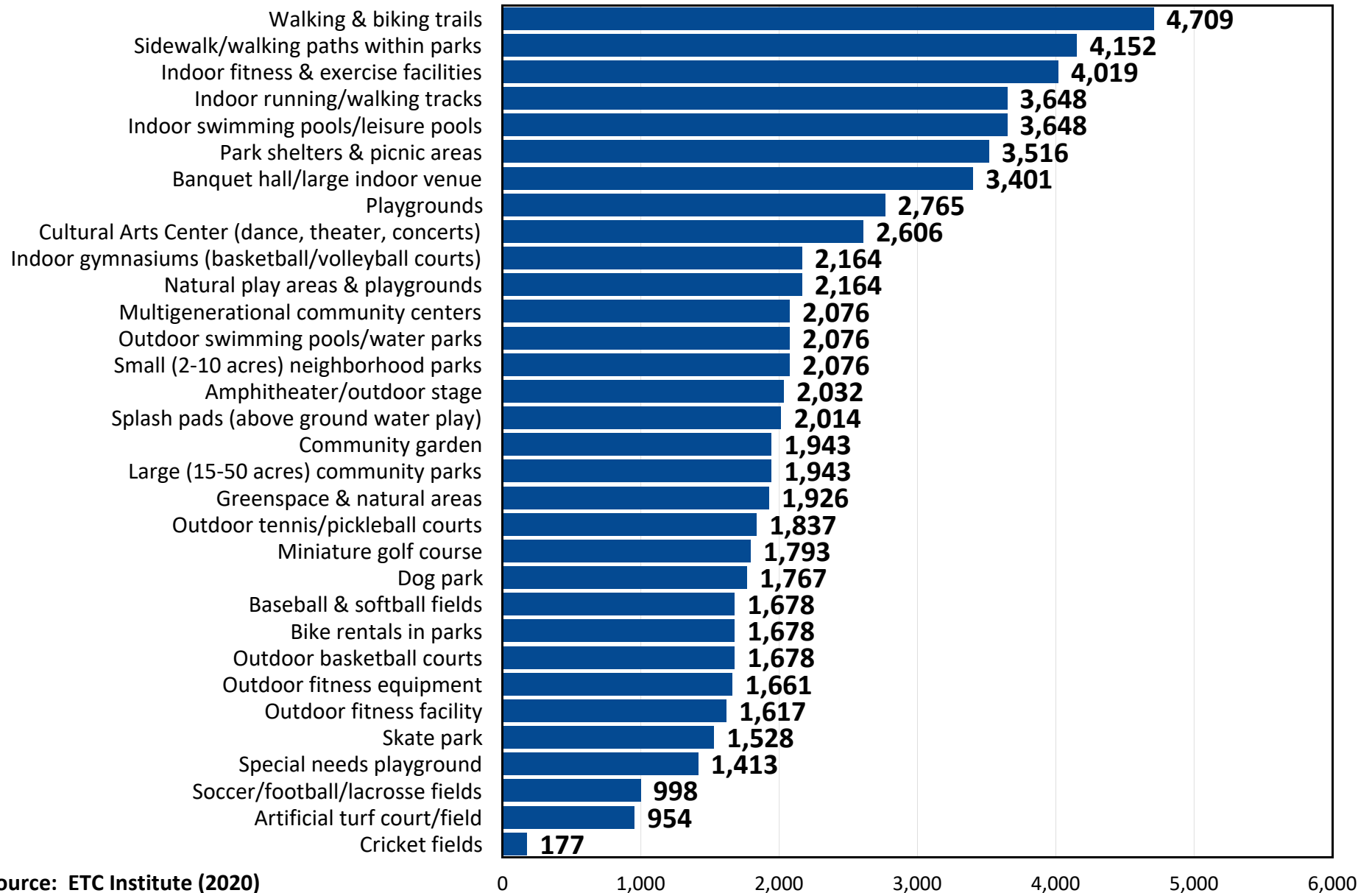
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Estimated Number of Households That Have a Need for Various Facilities

by number of households based on an estimated 8,834 households in the Dolton Park District (Dolton, IL)

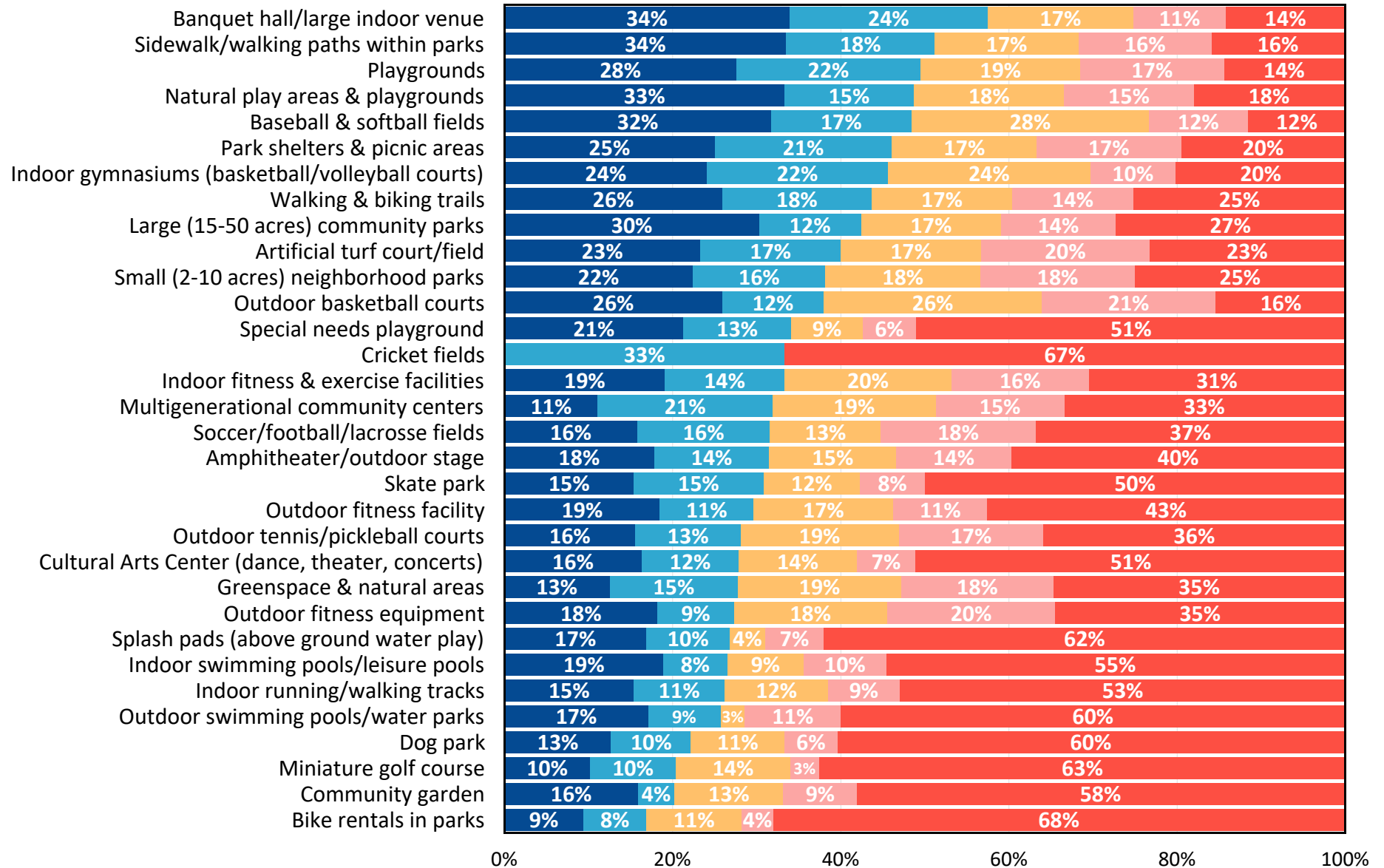


Source: ETC Institute (2020)

Q6. How Well Facility Meet the Needs of Respondent Households

by percentage of respondents with a need for facilities

(using a scale of 1 to 5, where 5 means your needs are "100% Met" and 1 means "0% Met.")

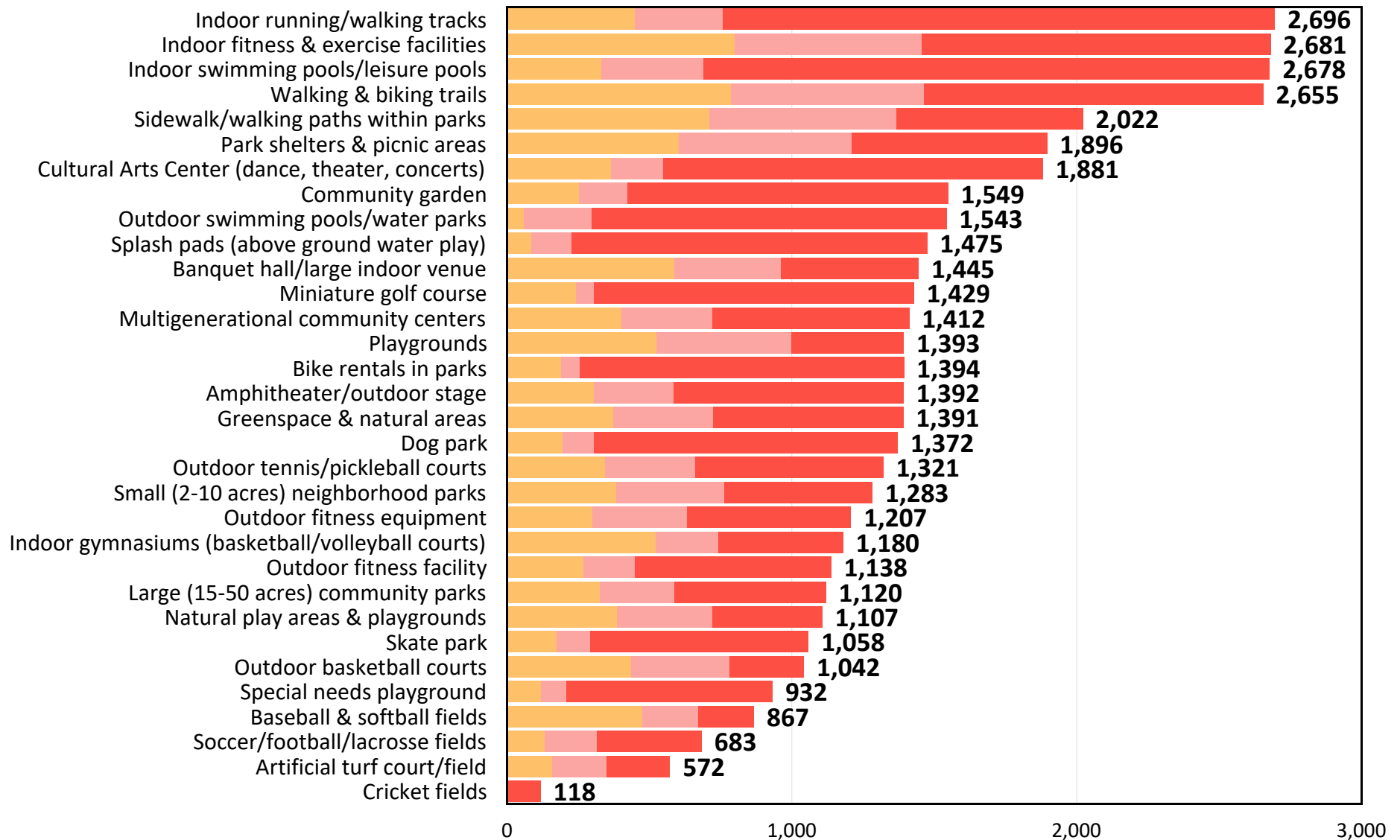


Source: ETC Institute (2020)

100% Met 75% Met 50% Met 25% Met 0% Met

Estimated Number of Households Whose Needs for Facilities Are Partly Met or Not Met

by number of households based on an estimated 8,834 households in the Dolton Park District (Dolton, IL)

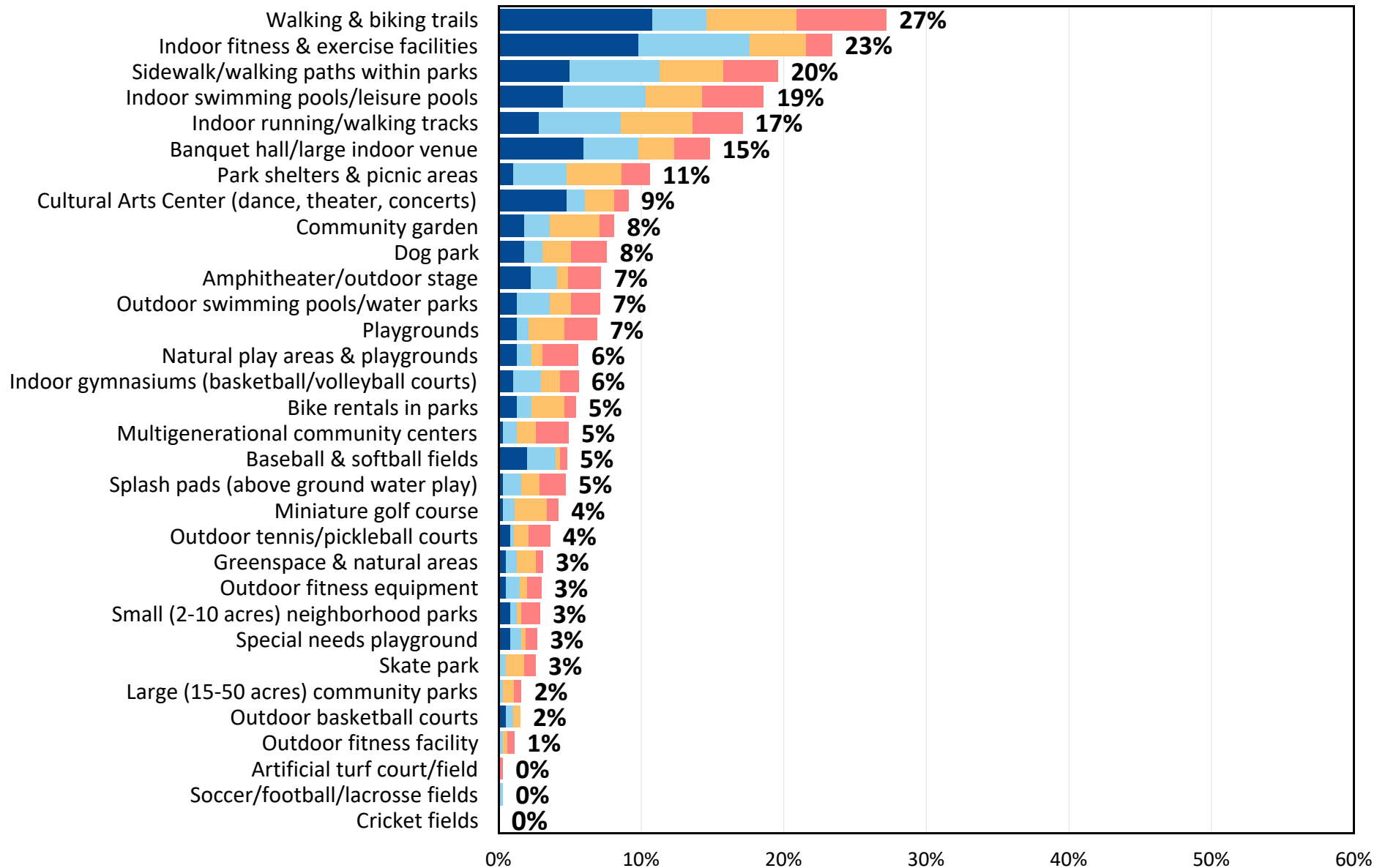


Source: ETC Institute (2020)

50% Met 25% Met 0% Met

Q7. Facilities Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

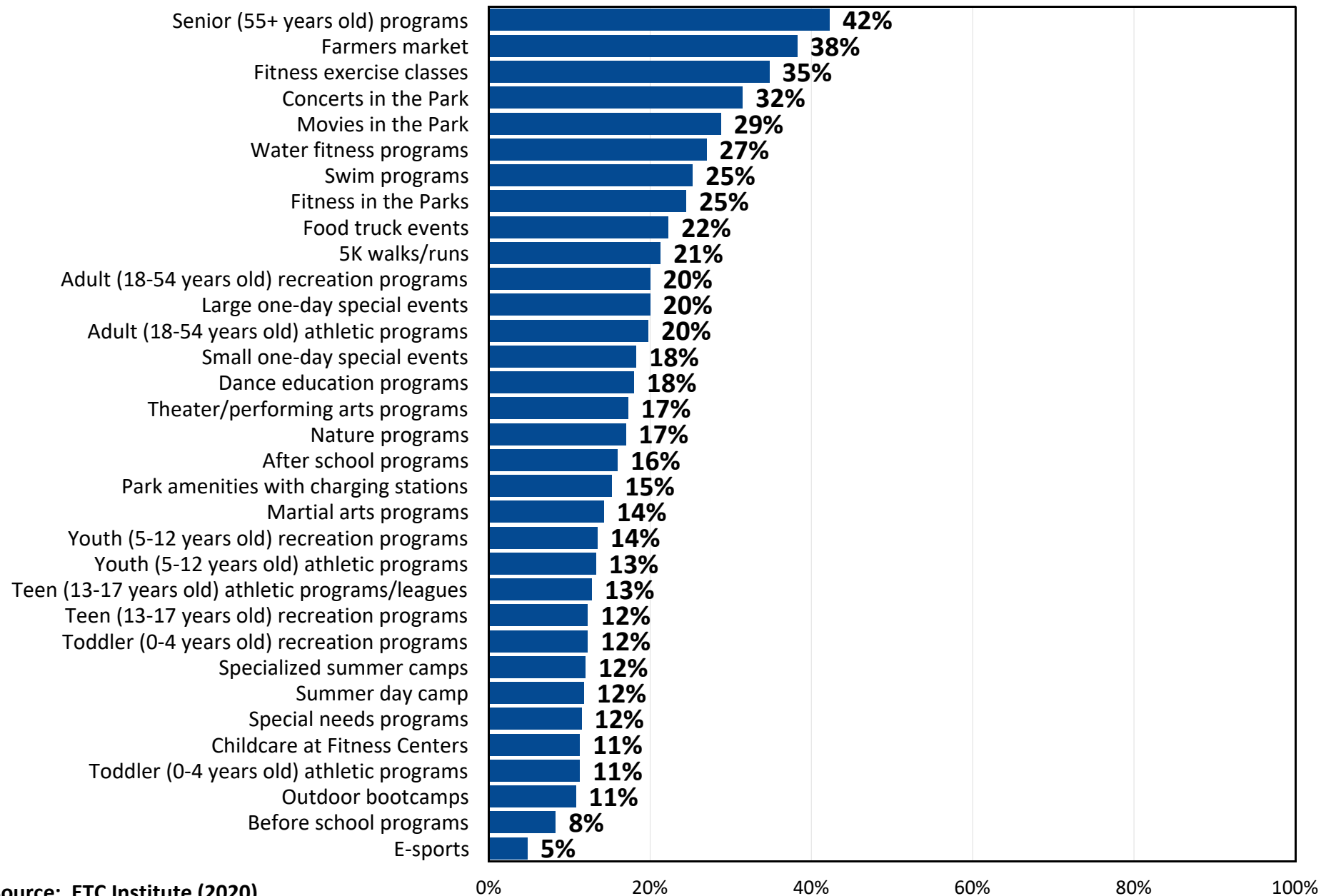


Source: ETC Institute (2020)

Most Important 2nd Choice 3rd Choice 4th Choice

Q8. Households' Program Needs

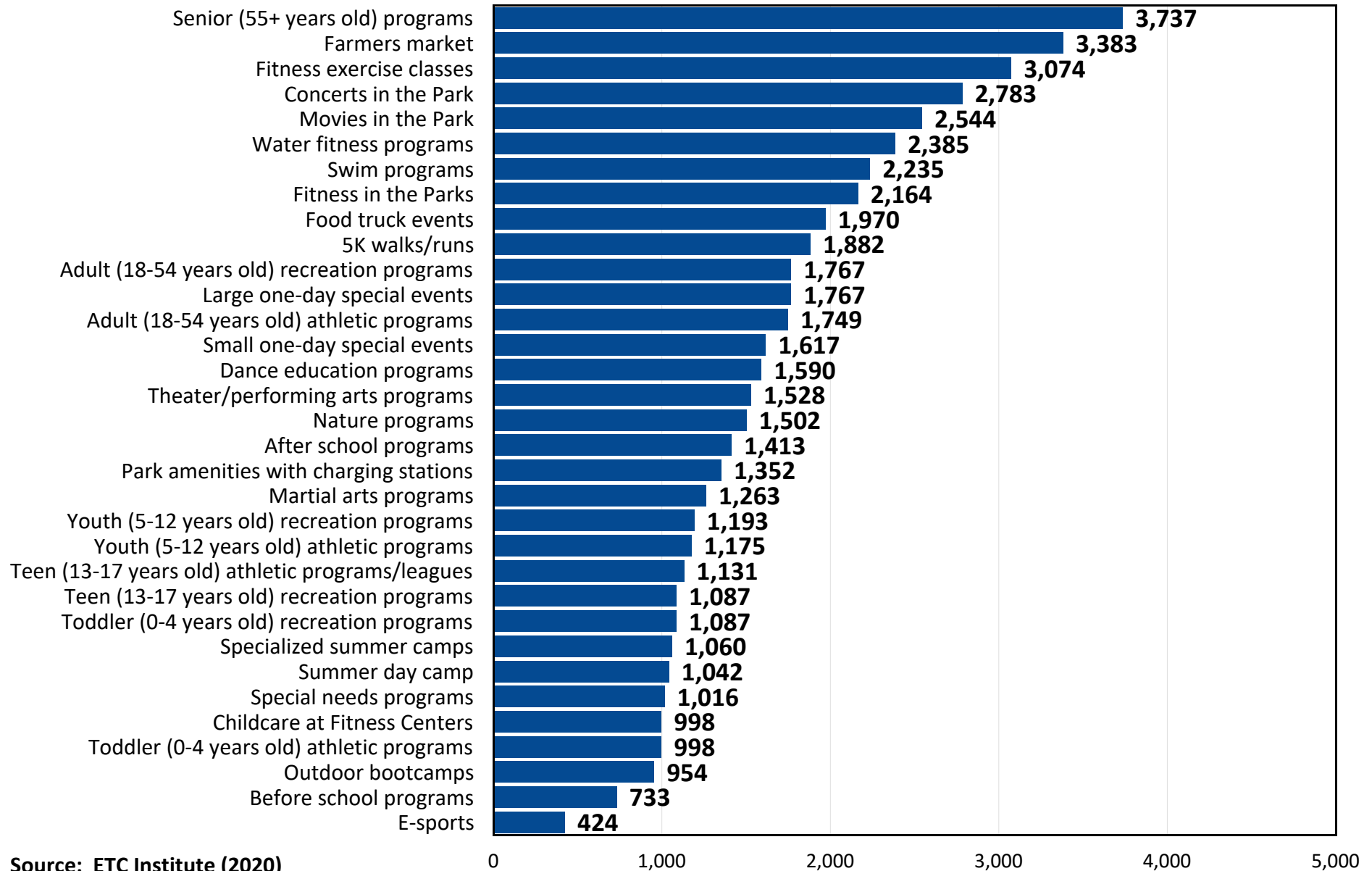
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Estimated Number of Households That Have a Need for Various Programs

by number of households based on an estimated 8,834 households in the Dolton Park District (Dolton, IL)

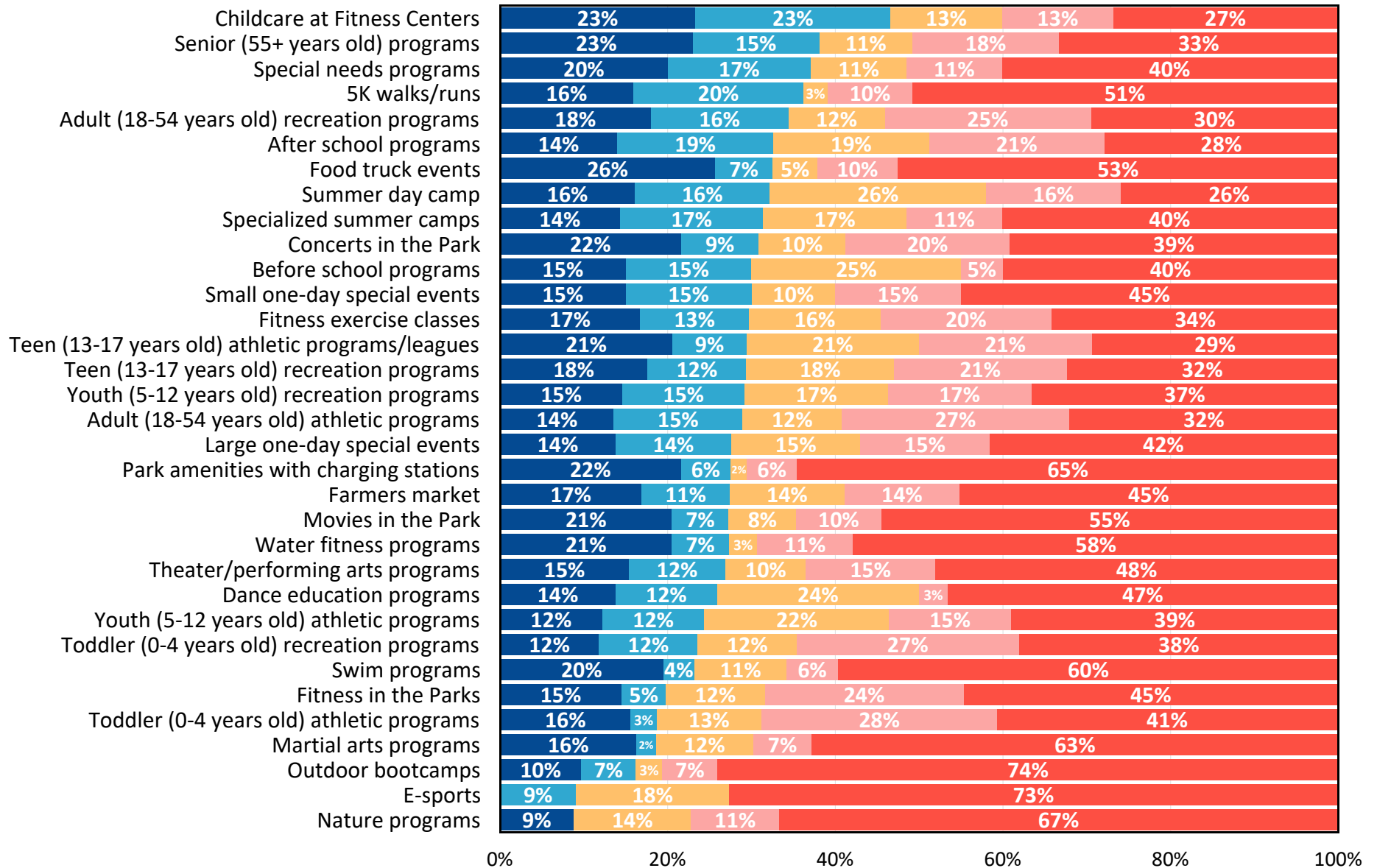


Source: ETC Institute (2020)

Q8. How Well Programs Meet the Needs of Respondent Households

by percentage of respondents with a need for programs

(using a scale of 1 to 5, where 5 means your needs are "100% Met" and 1 means "0% Met.")

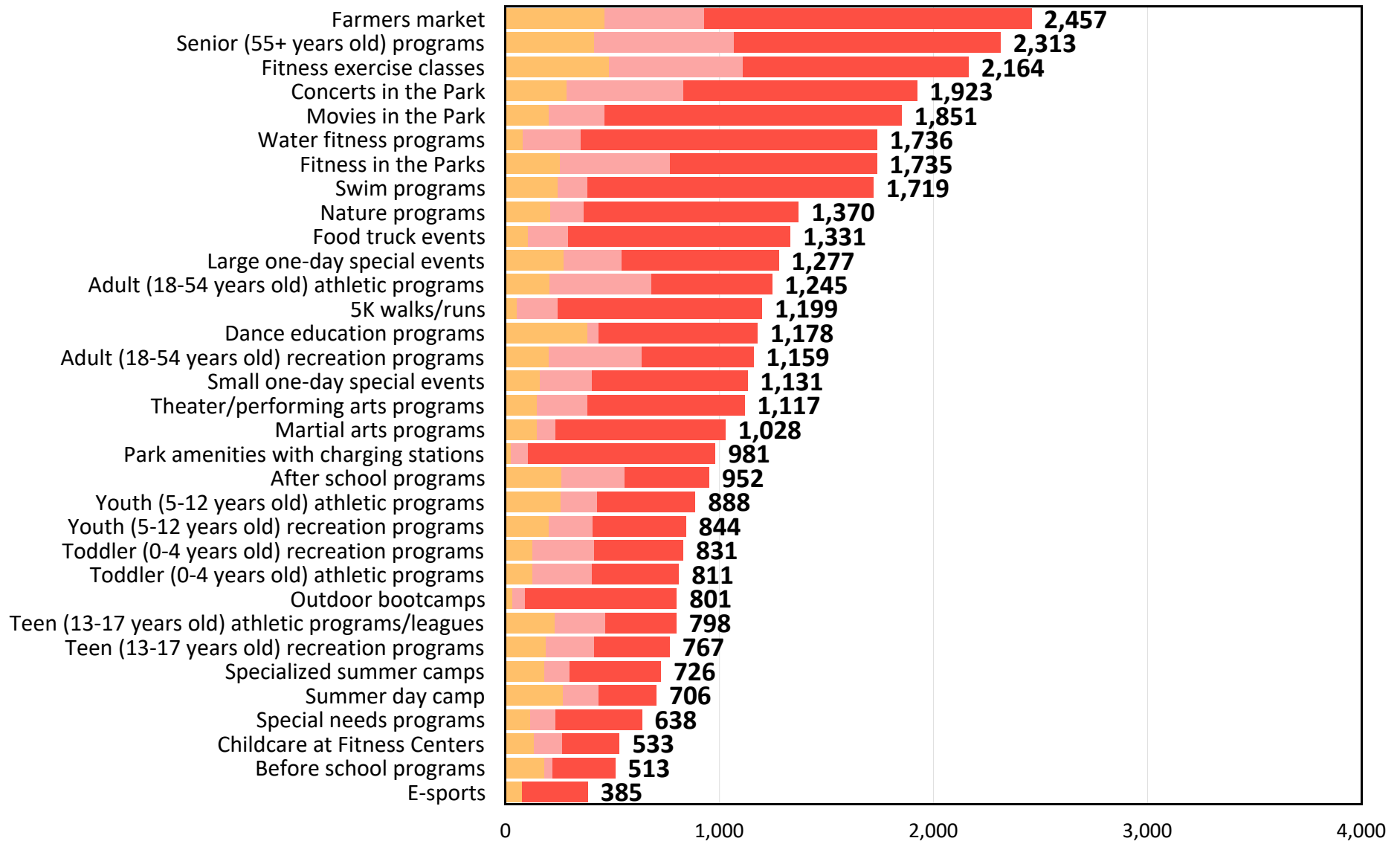


Source: ETC Institute (2020)

100% Met 75% Met 50% Met 25% Met 0% Met

Estimated Number of Households Whose Needs for Programs Are Partly Met or Not Met

by number of households based on an estimated 8,834 households in the Dolton Park District (Dolton, IL)

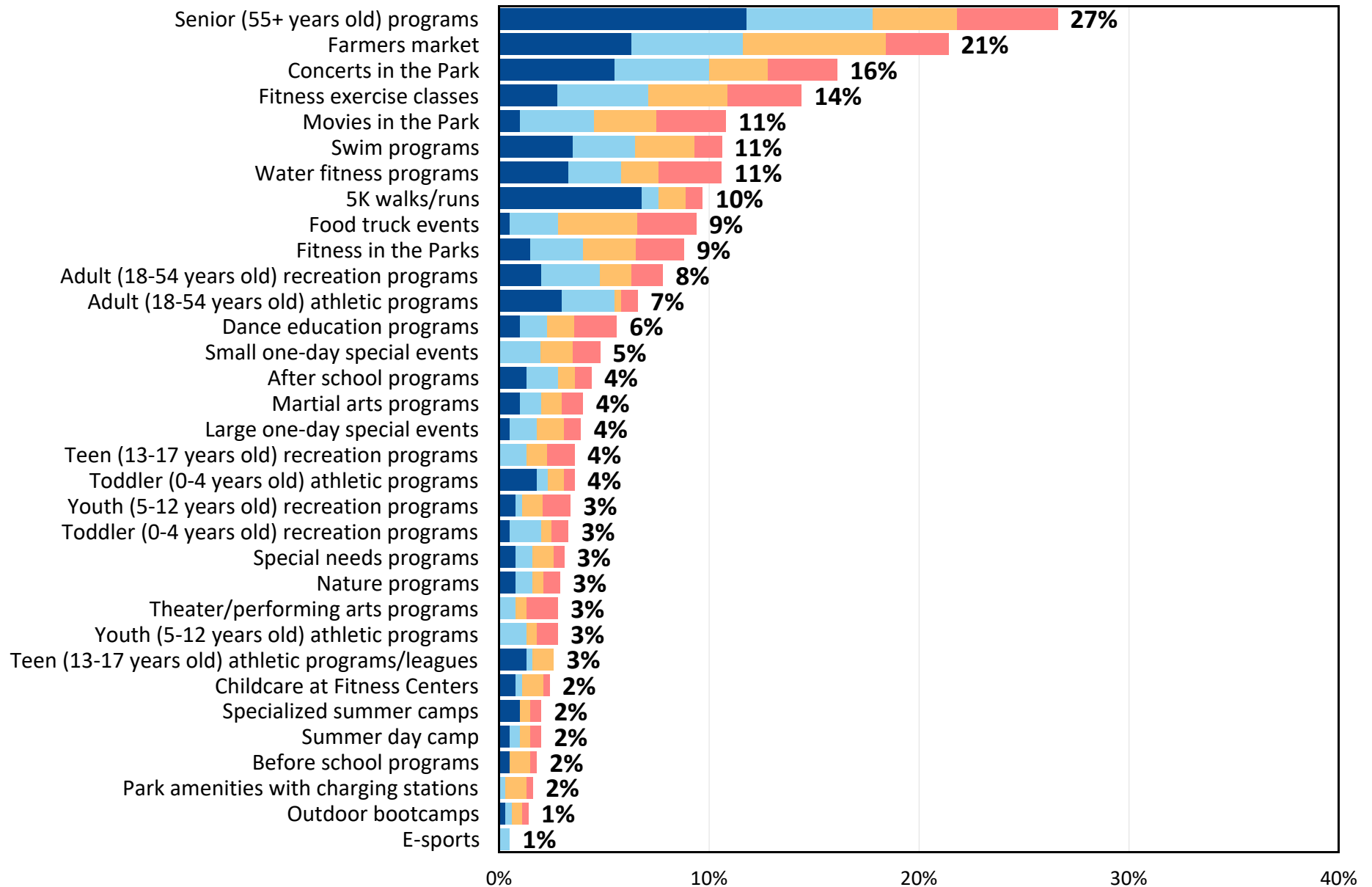


Source: ETC Institute (2020)

50% Met 25% Met 0% Met

Q9. Programs Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

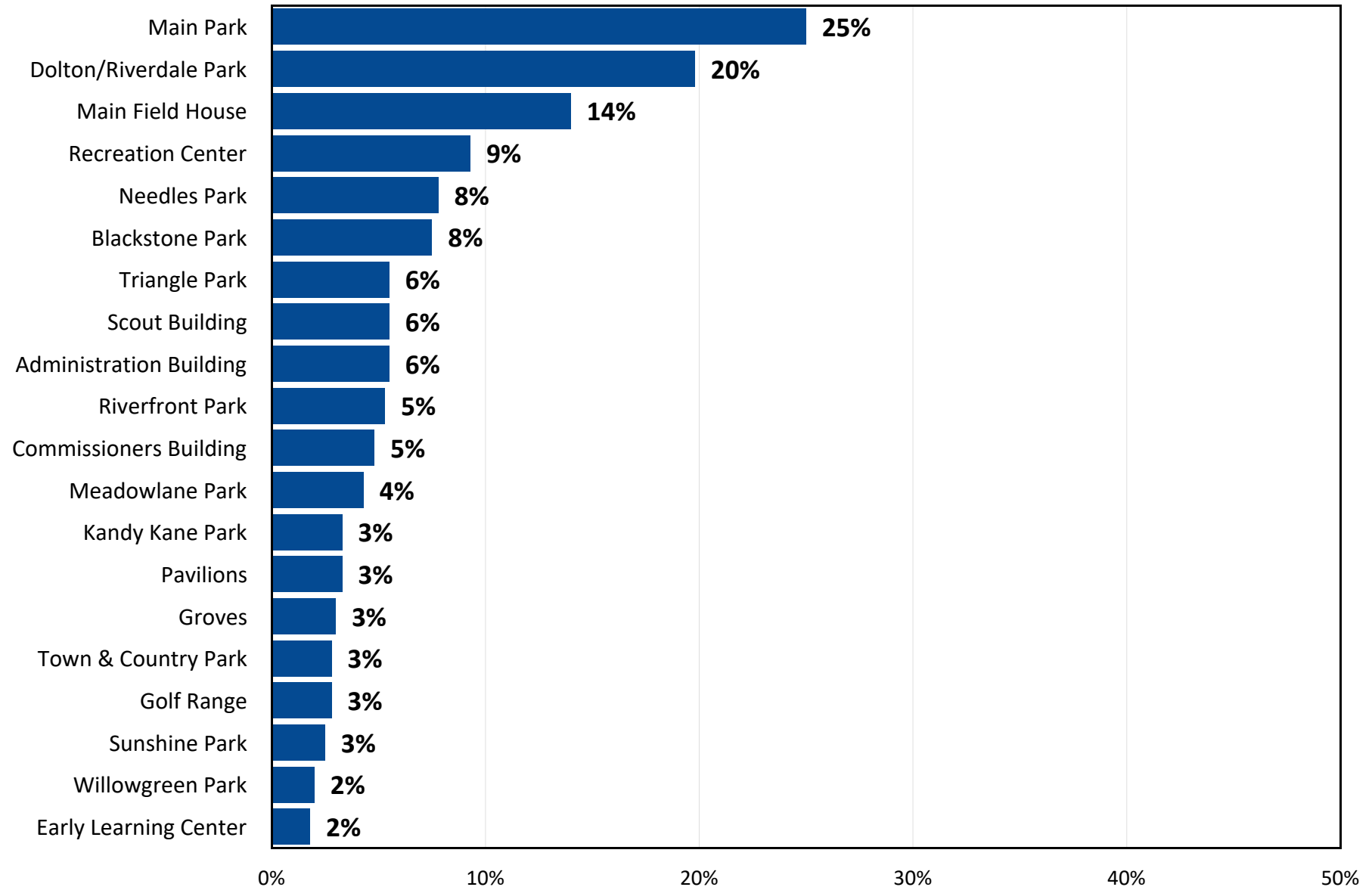


Source: ETC Institute (2020)

Most Important 2nd Choice 3rd Choice 4th Choice

Q10. Please indicate if you or any member of your household has used any of the following Dolton Park District parks/facilities during the past 12 months.

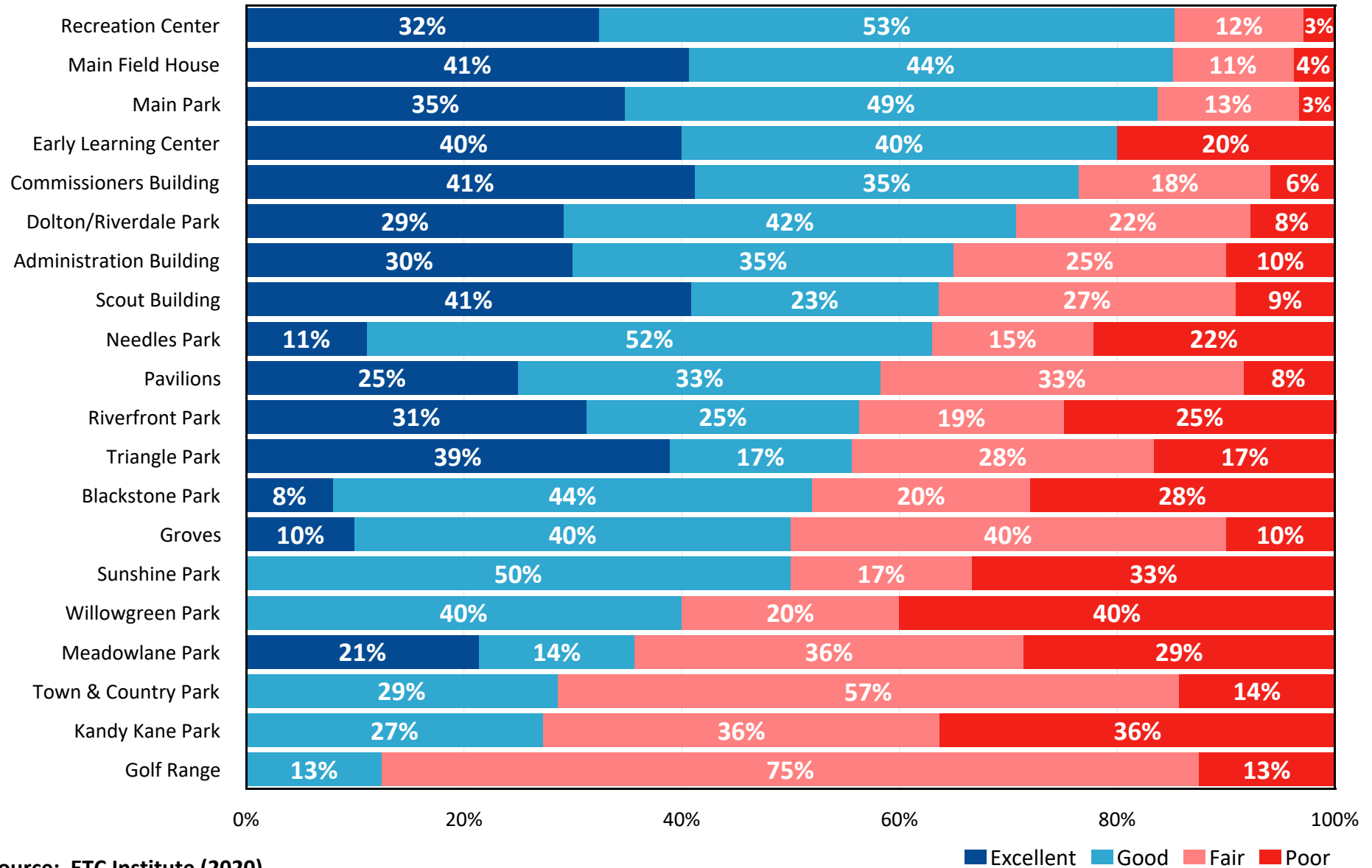
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q10. If "YES," please rate the condition of the parks/facilities.

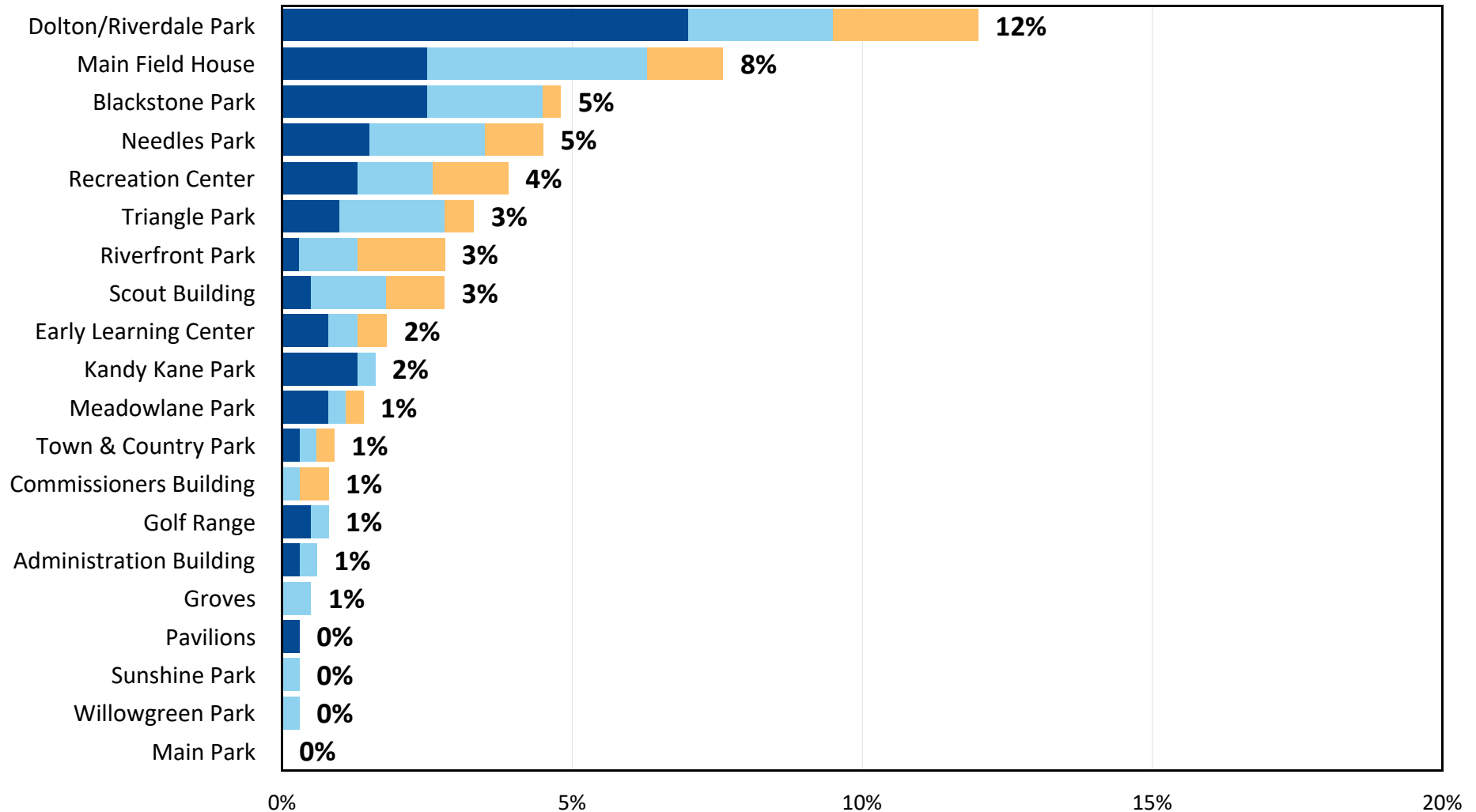
by percentage of respondents using a scale of 1 to 4, where 4 means your needs are "Excellent" and 1 means "Poor" (without "don't know")



Source: ETC Institute (2020)

Q11. Which THREE of the parks/facilities listed in Question 10 have you or members of your household USED MOST during the past year?

by percentage of respondents who selected the items as one of their top three choices

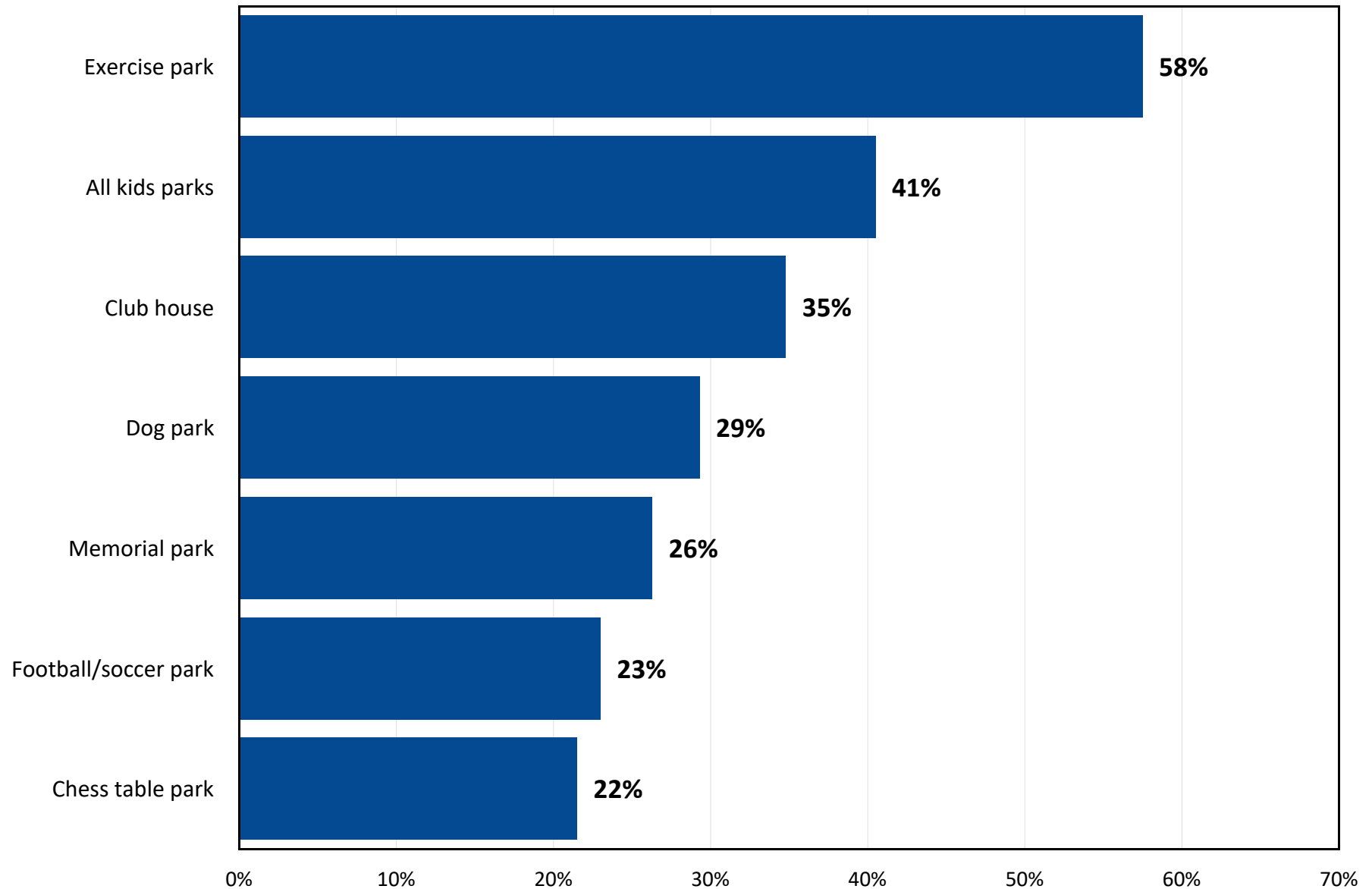


Source: ETC Institute (2020)

Used Most 2nd Choice 3rd Choice

Q12. Please CHECK ALL of the following facilities/park amenities that you feel are needed in the community over the next five to ten years.

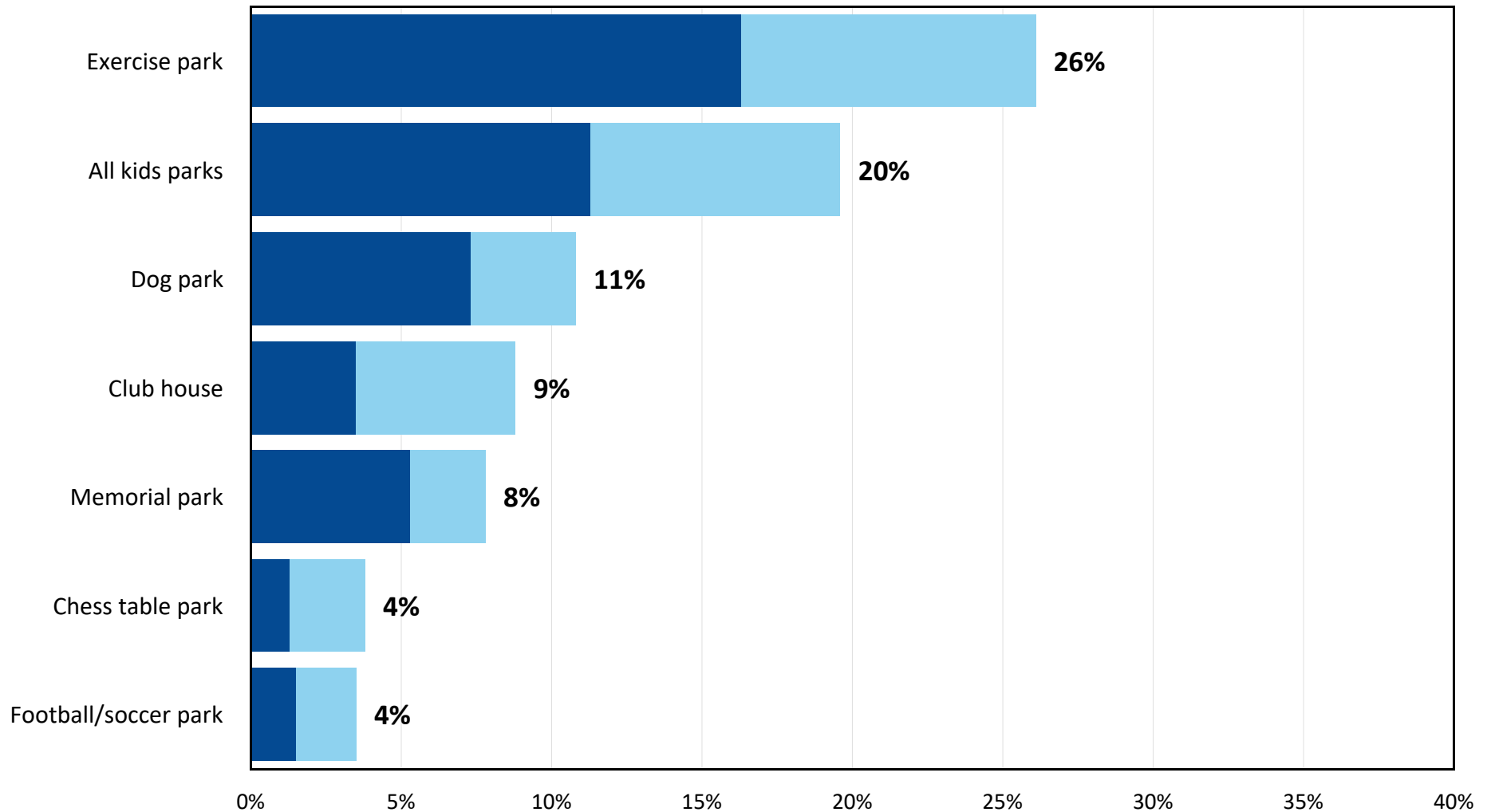
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q13. Which TWO of the facilities/amenities listed in Question 12 do you think are MOST NEEDED in the parks/facilities you and the members of your household have used most during the past year?

by percentage of respondents who selected the items as one of their top two choices

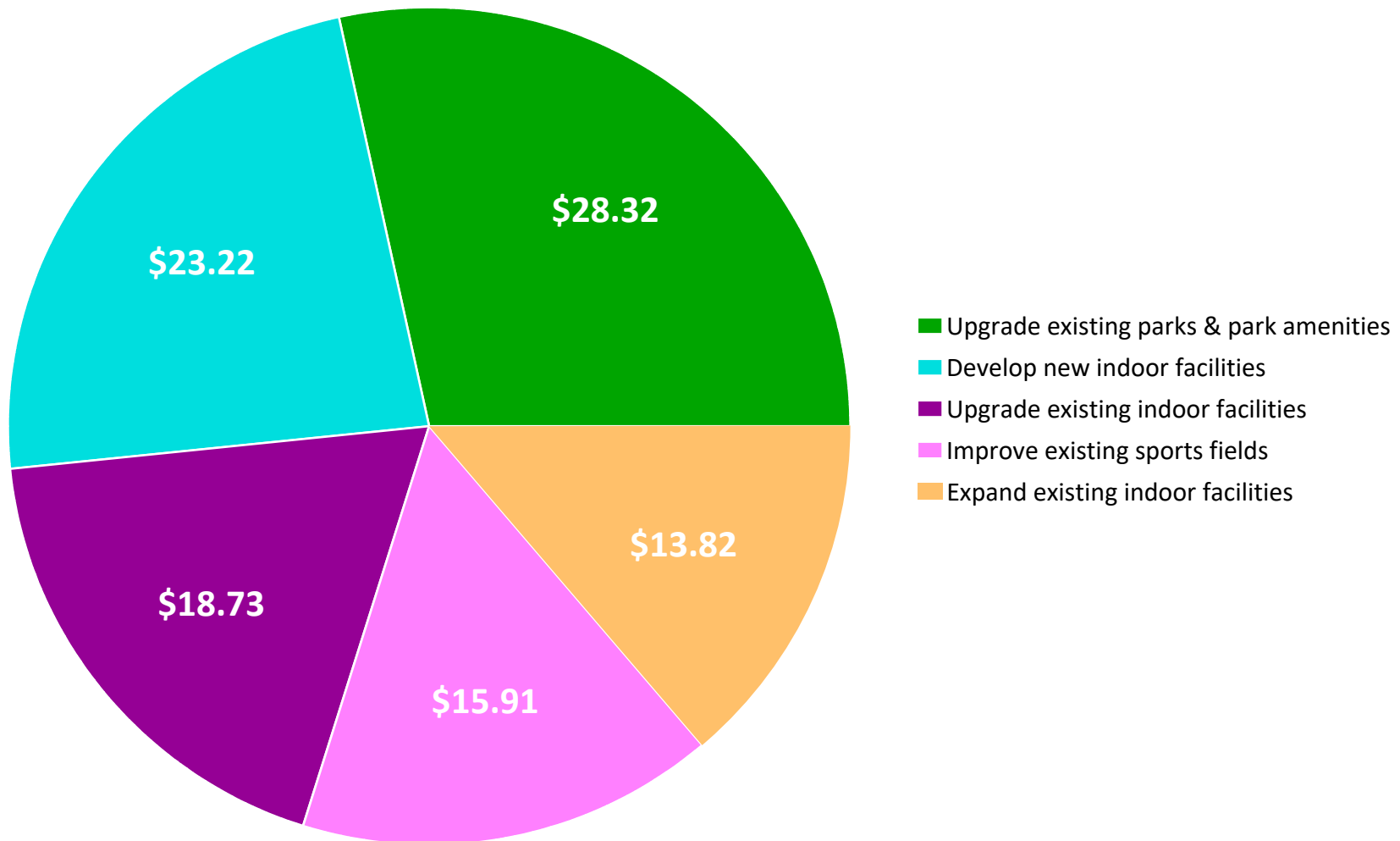


Source: ETC Institute (2020)

■ Most Needed ■ 2nd Choice

Q14. If you had a budget of \$100 for services provided by the Dolton Park District, how would you allocate the funds among the categories of funding listed below?

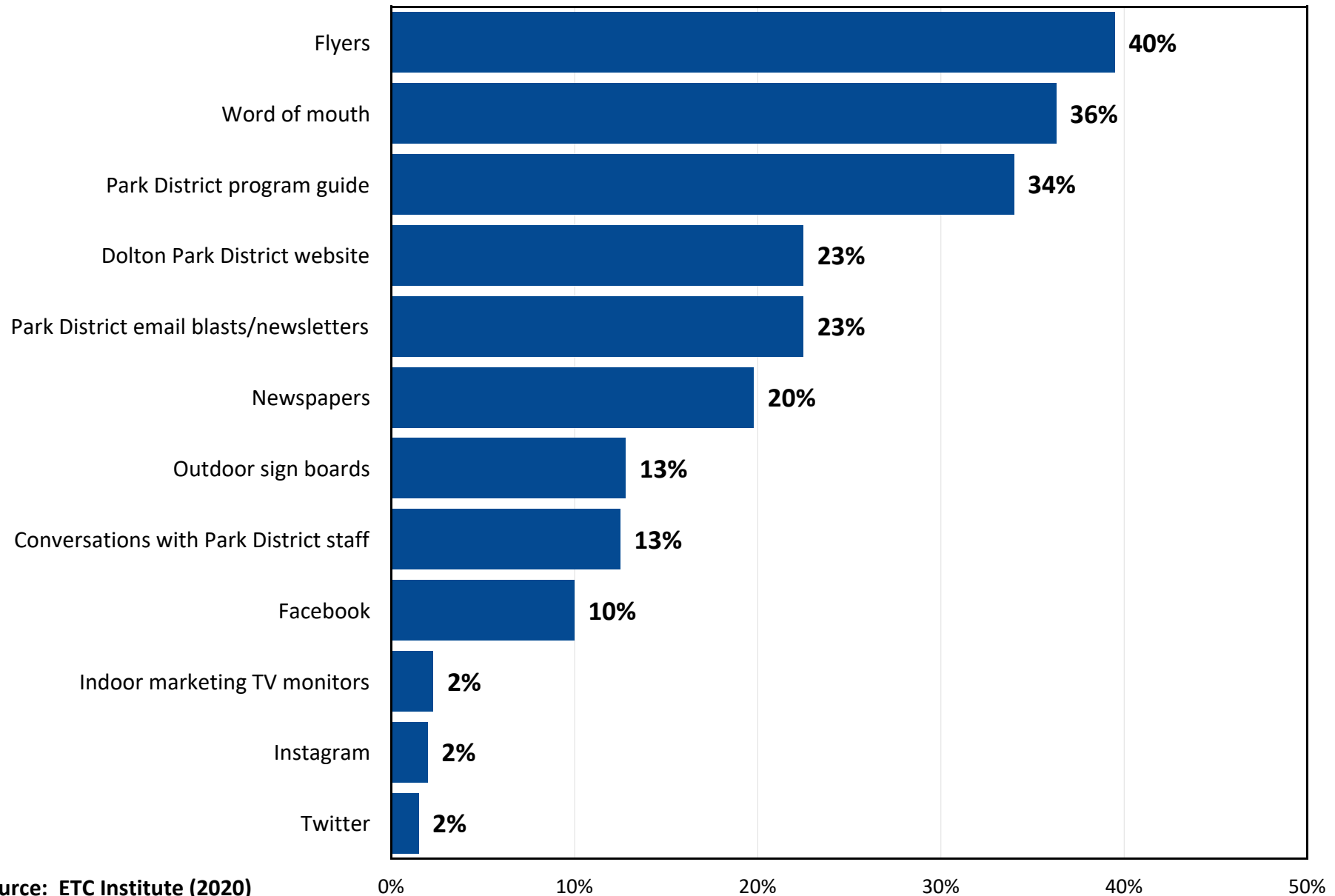
by percentage of respondents



Source: ETC Institute (2020)

Q15. Please CHECK ALL of the following ways you learn about Dolton Park District programs, activities, and events.

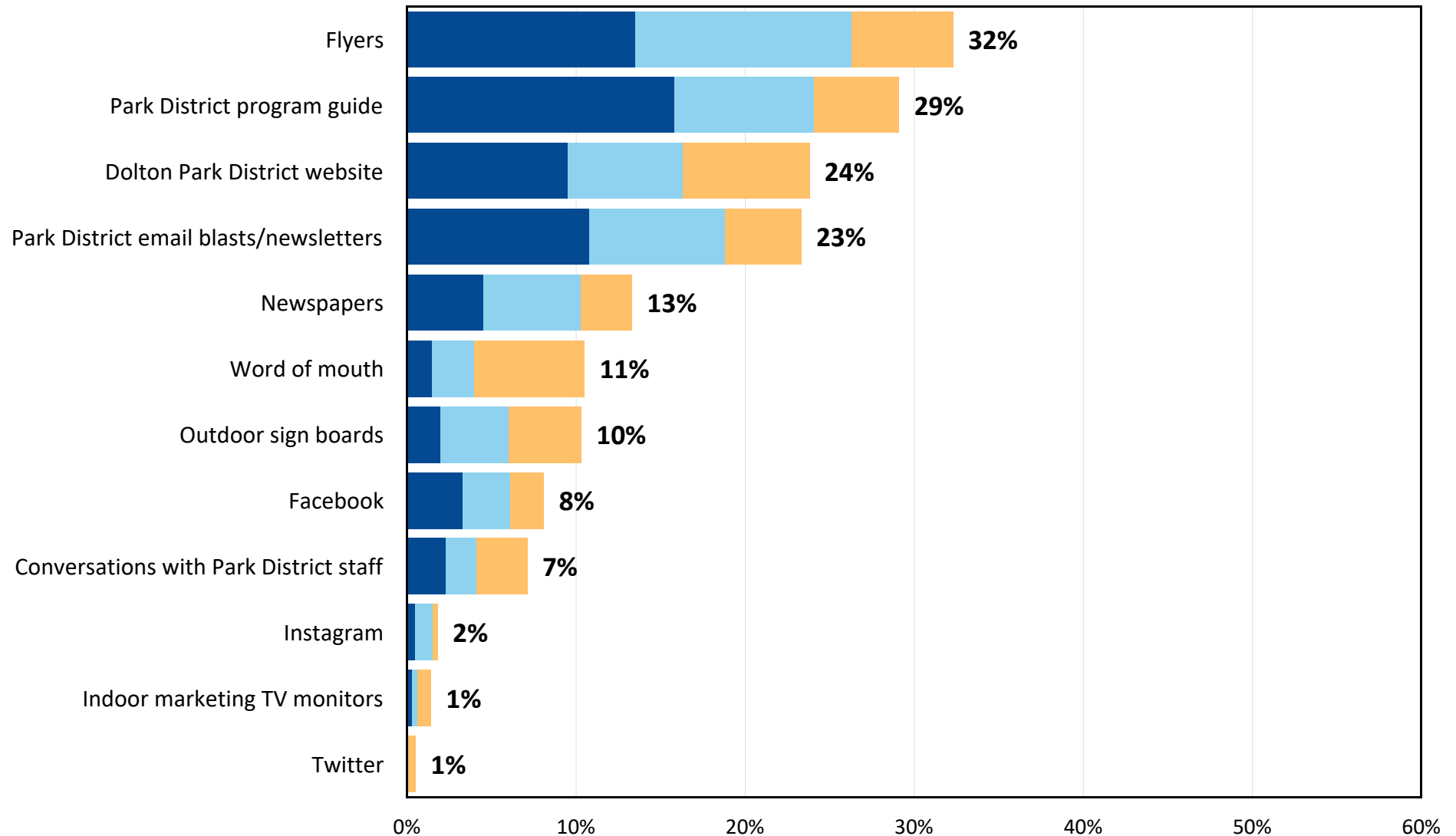
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q16. Which **THREE** of the communication methods listed in Question 15 do you **MOST PREFER** to use to learn about Dolton Park District programs, activities, and events?

by percentage of respondents who selected the items as one of their top three choices

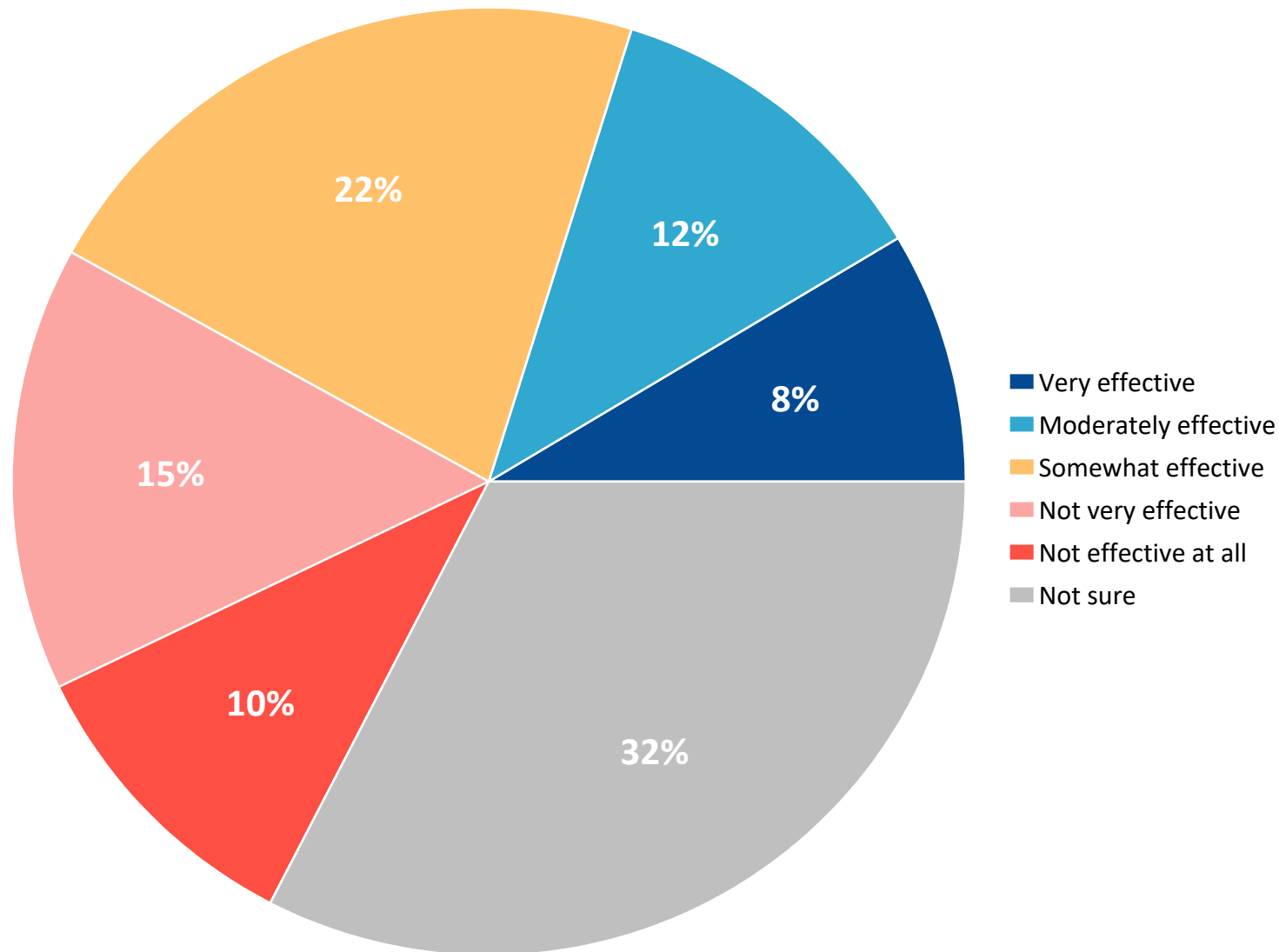


Source: ETC Institute (2020)

Most Preferred 2nd Choice 3rd Choice

Q17. How would you rate the effectiveness of the District's marketing and communications efforts?

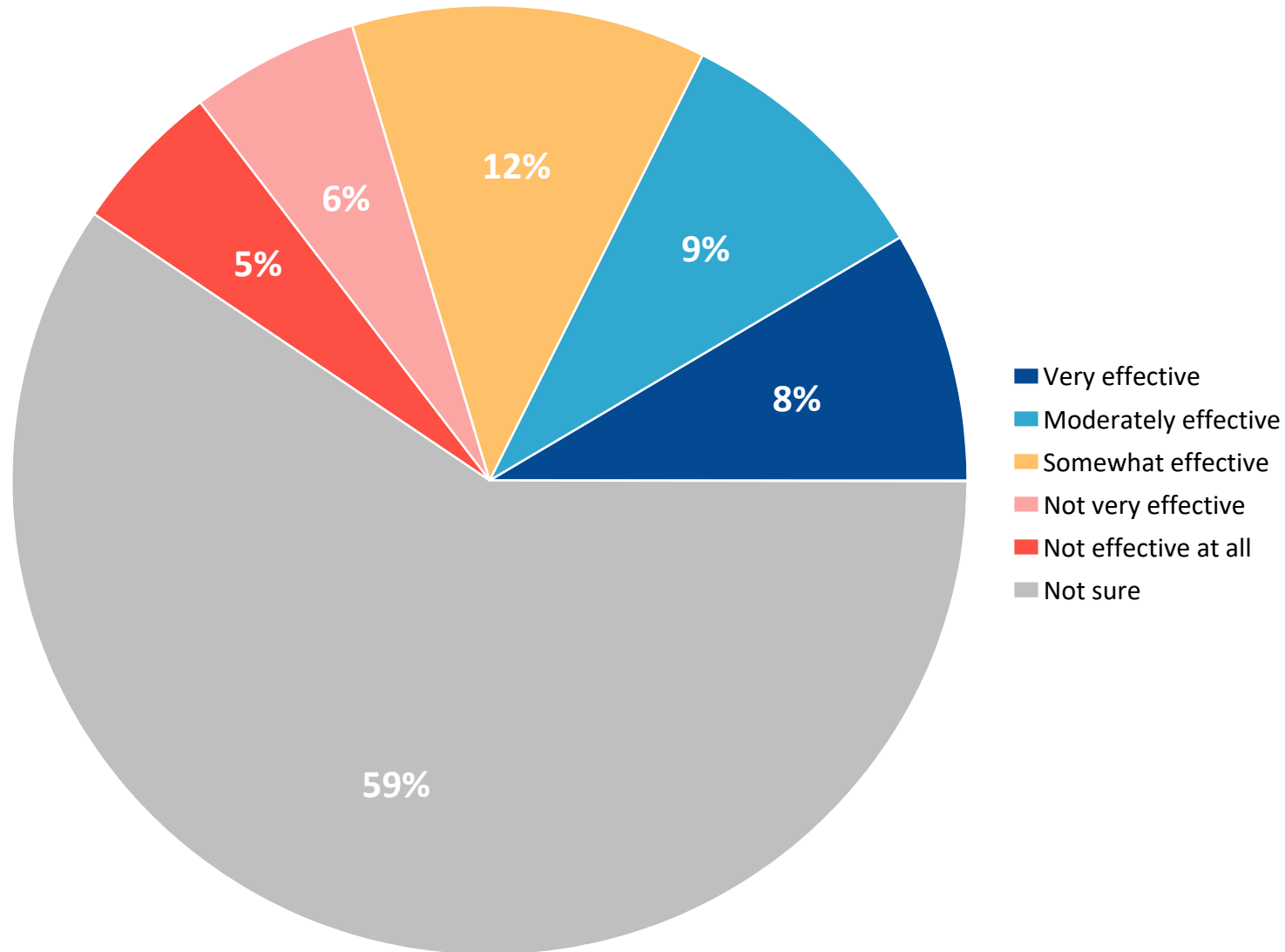
by percentage of respondents



Source: ETC Institute (2020)

Q18. How would you rate the effectiveness of the Dolton Park District website?

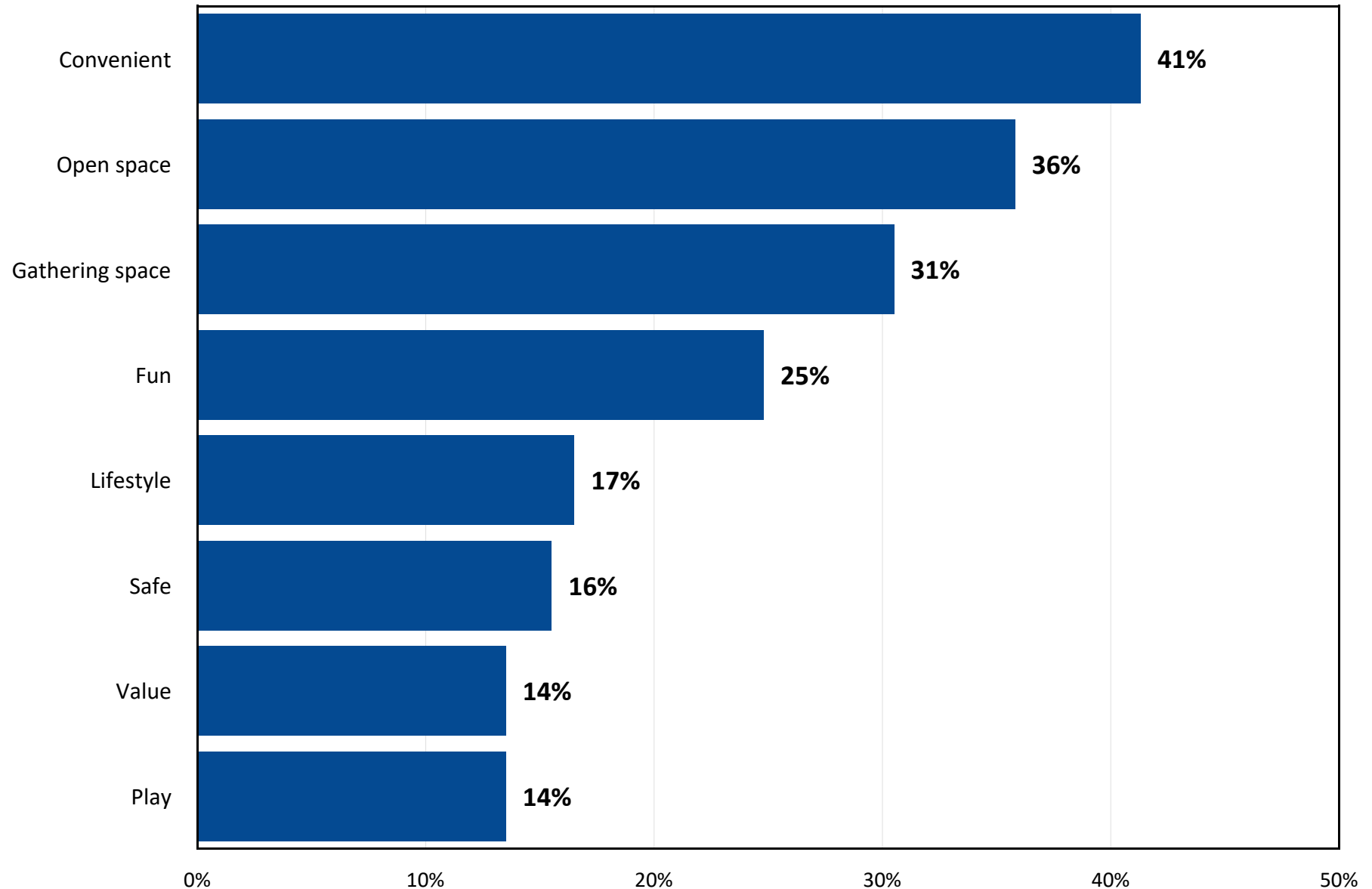
by percentage of respondents



Source: ETC Institute (2020)

Q19. Please check **THREE** things that come to mind when you think about Dolton Park District.

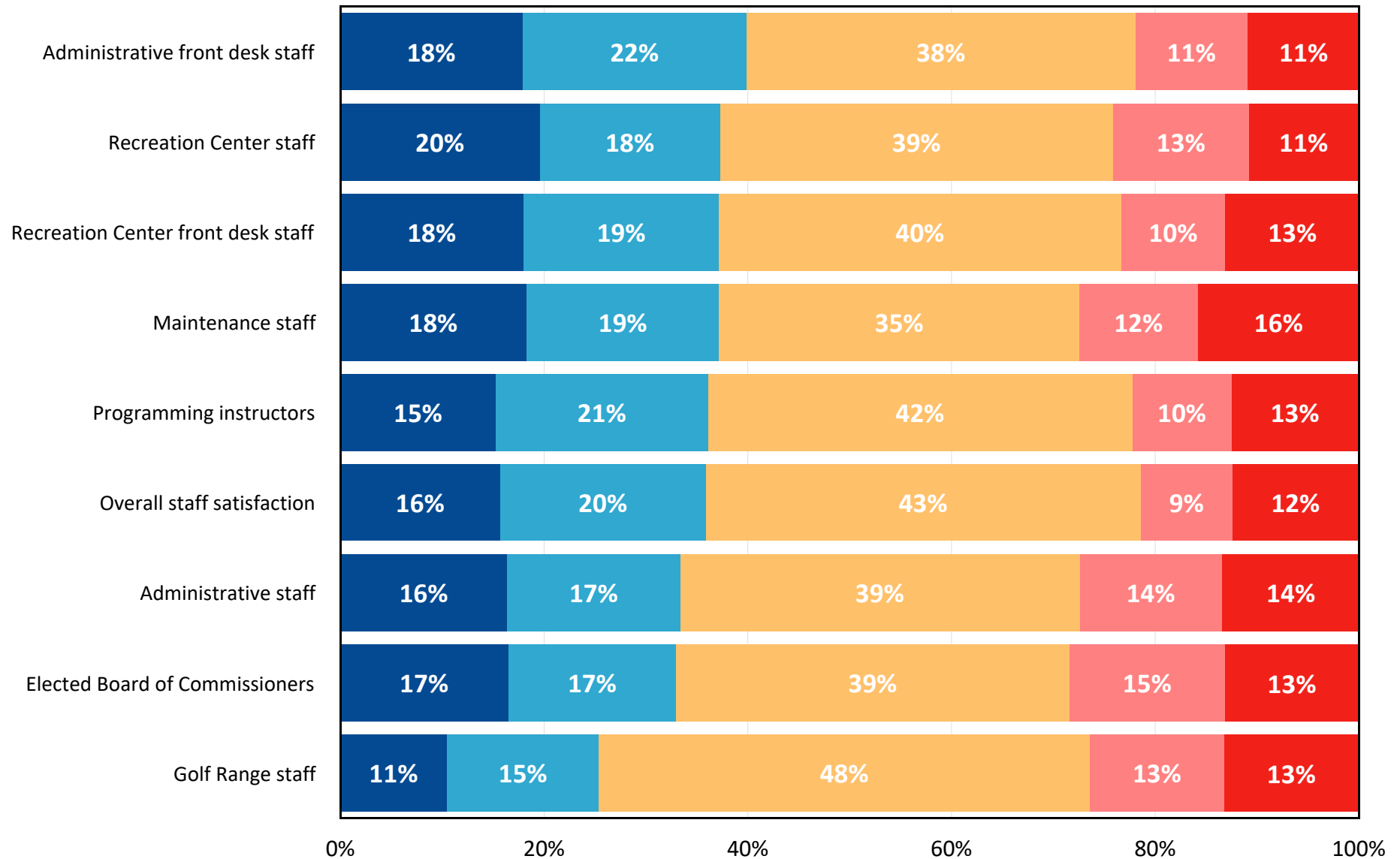
by percentage of respondents (three choices could be made)



Source: ETC Institute (2020)

Q20. Satisfaction with Dolton Park District Elected Officials and Staff

by percentage of respondents using a scale of 1 to 5, where 5 means your needs are "Very Satisfied" and 1 means "Very Dissatisfied" (without "don't know")

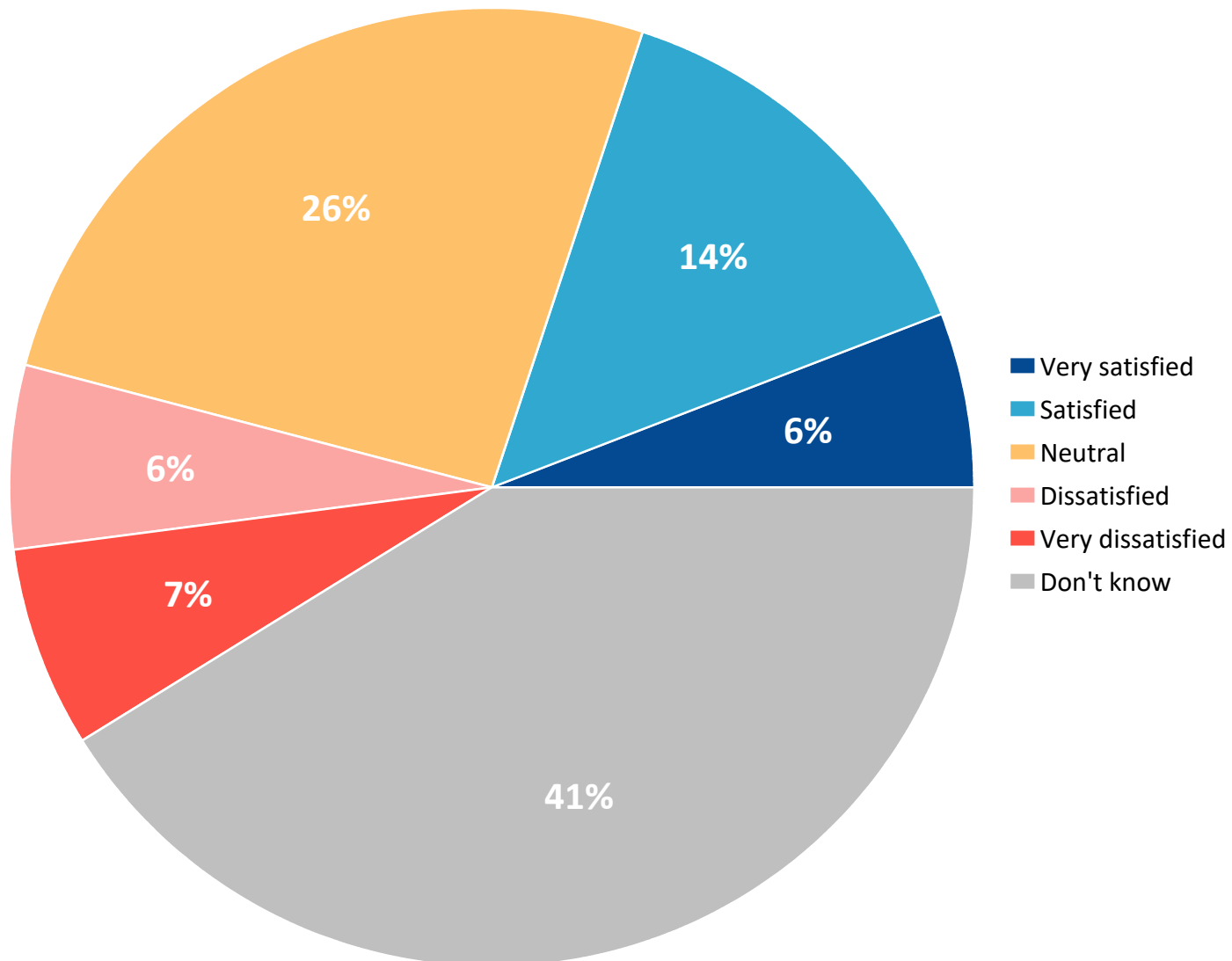


Source: ETC Institute (2020)

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied

Q21. Please rate your satisfaction with the overall value your household receives from the Dolton Park District.

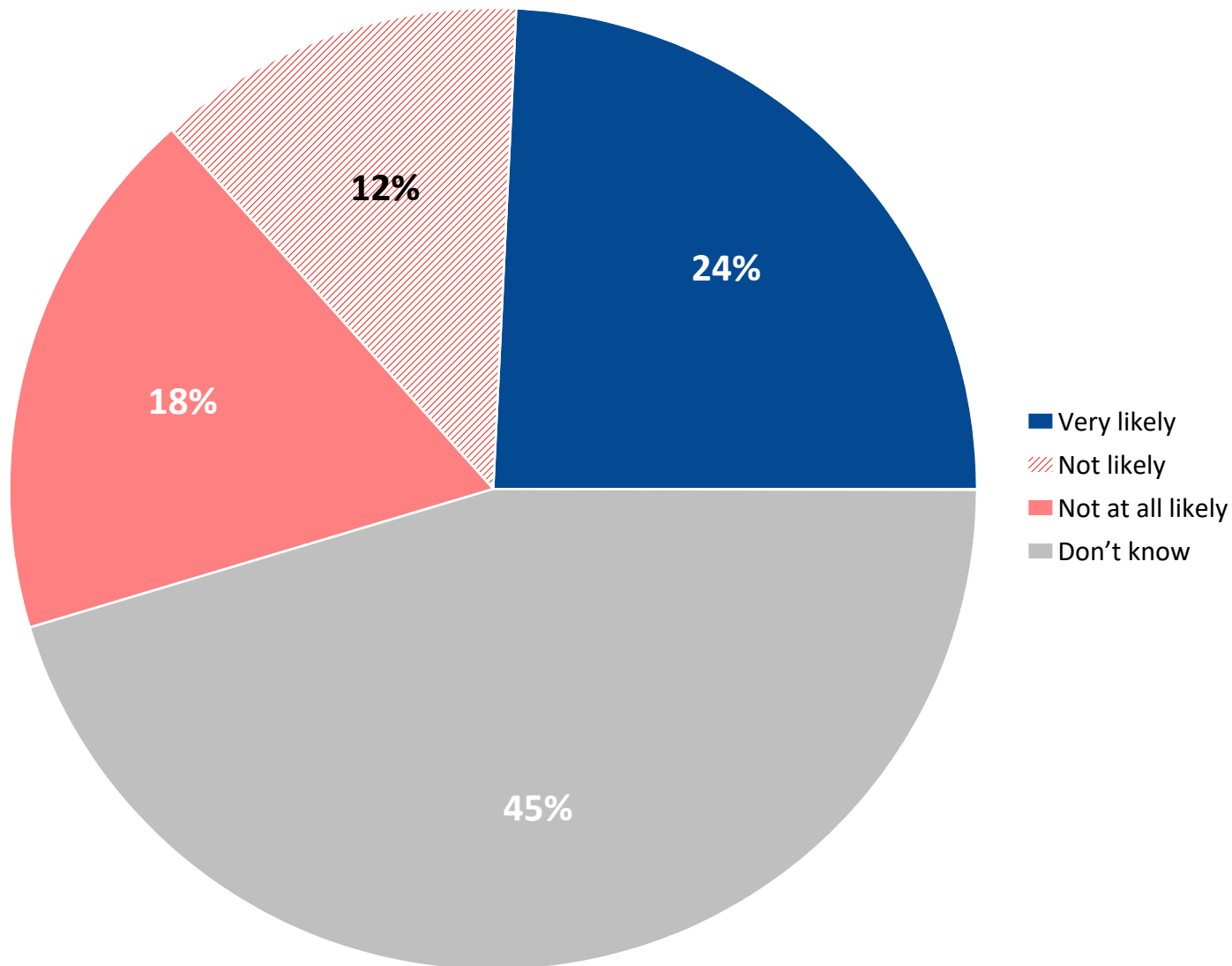
by percentage of respondents



Source: ETC Institute (2020)

Q22. How likely would you be to recommend Dolton Park District programs and activities to a friend?

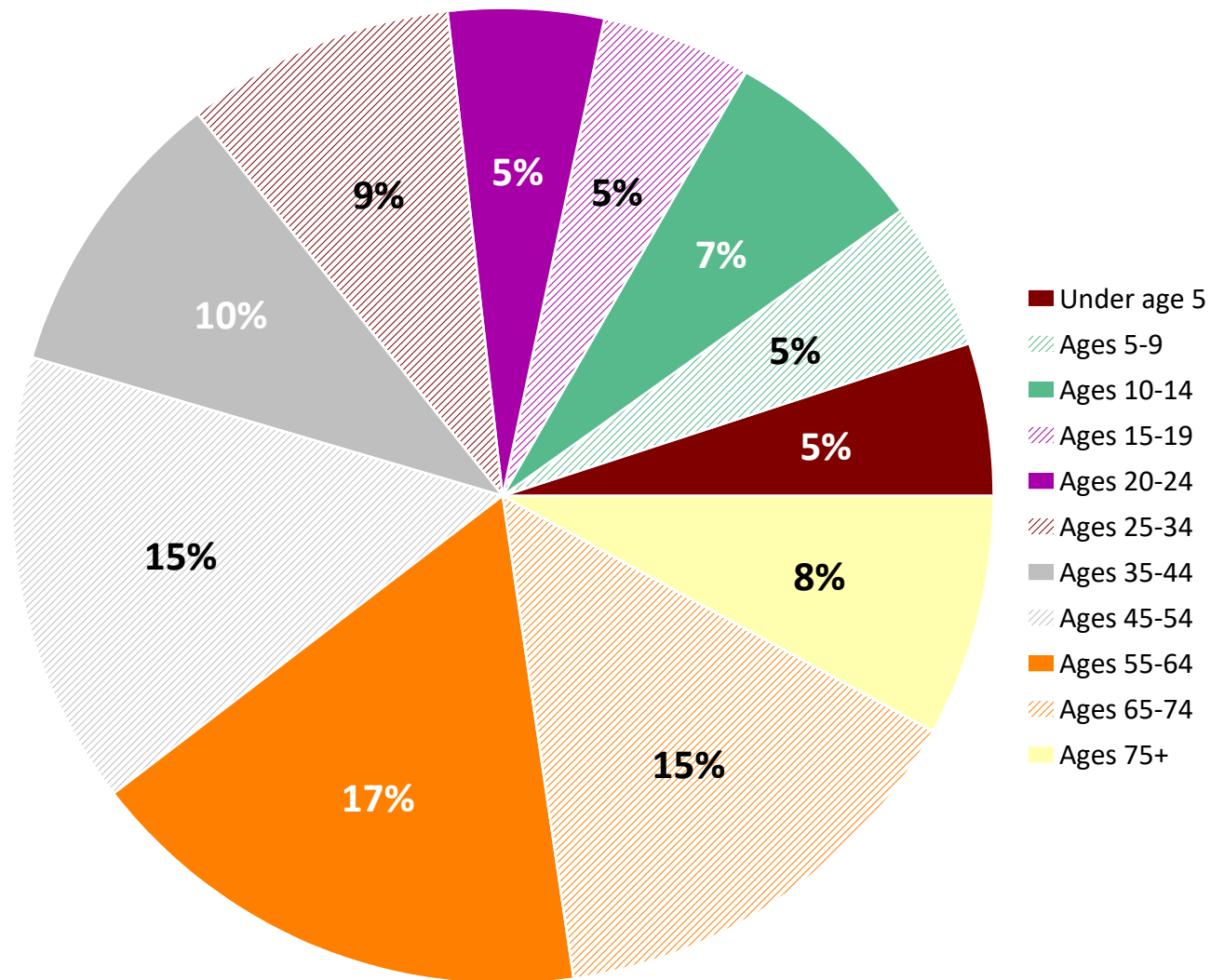
by percentage of respondents



Source: ETC Institute (2020)

Q23. Demographics: Counting yourself, how many people in your household are...

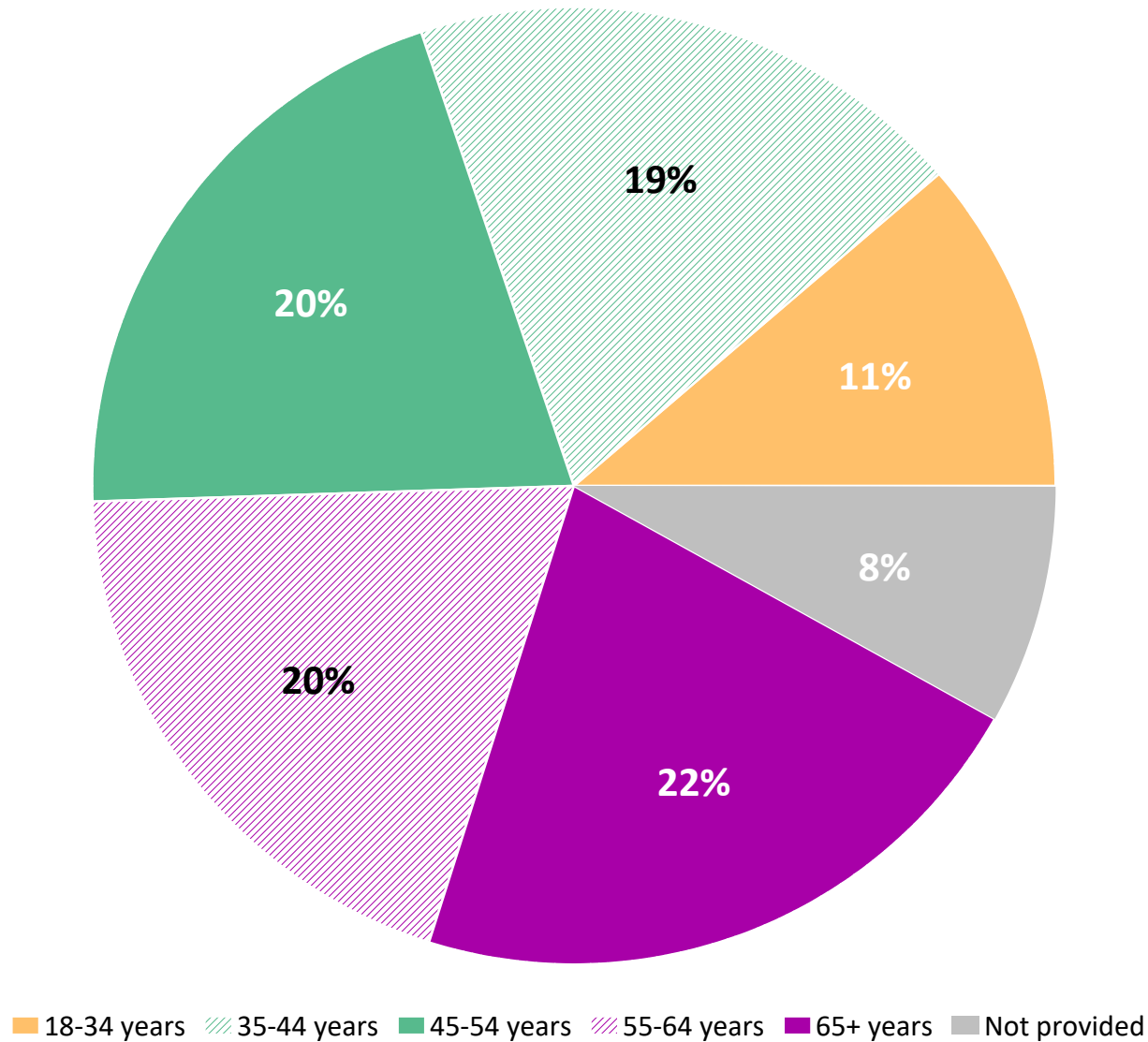
by percentage of respondents



Source: ETC Institute (2020)

Q24. Demographics: What is your age?

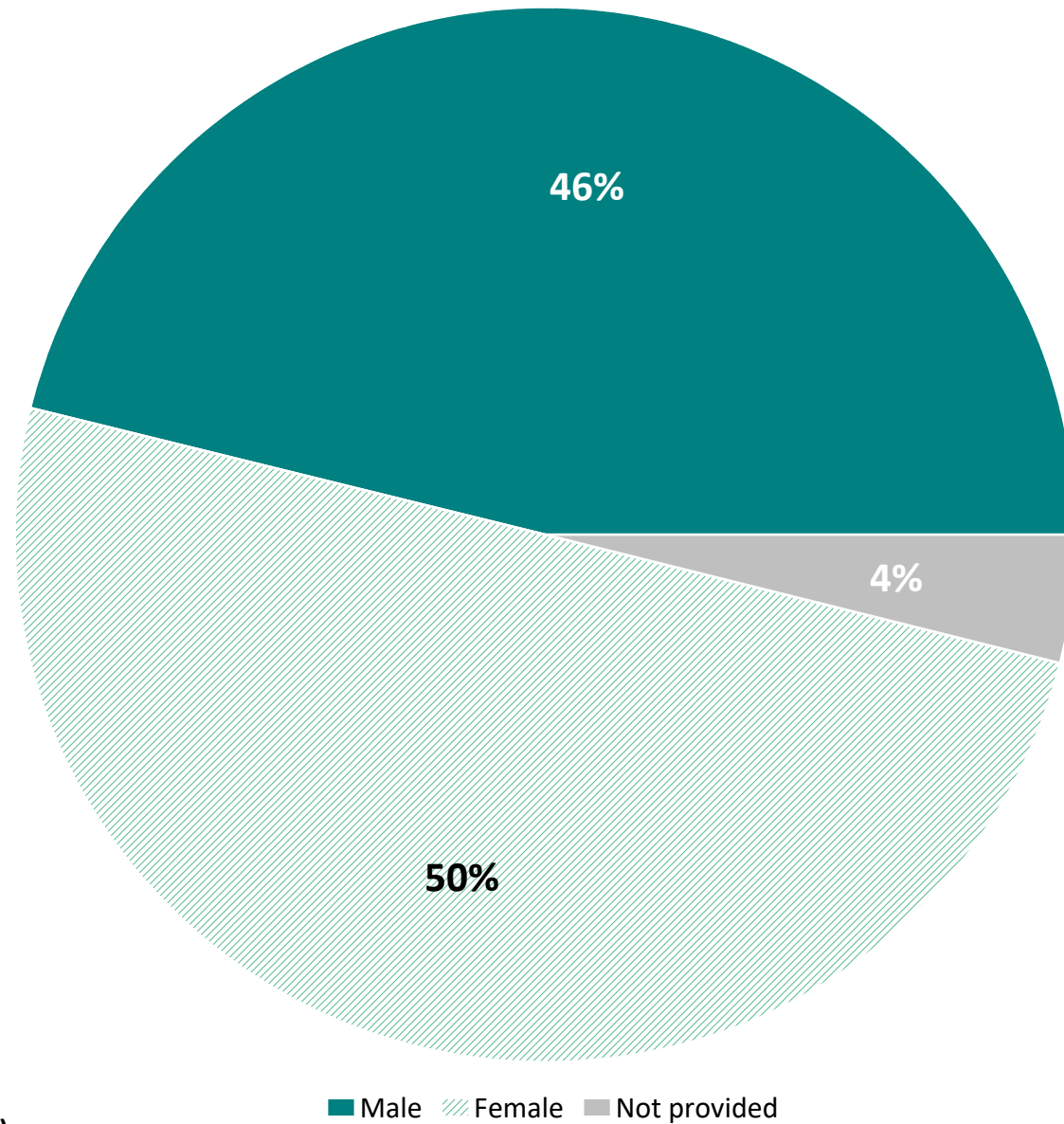
by percentage of respondents



Source: ETC Institute (2020)

Q25. Demographics: Your gender:

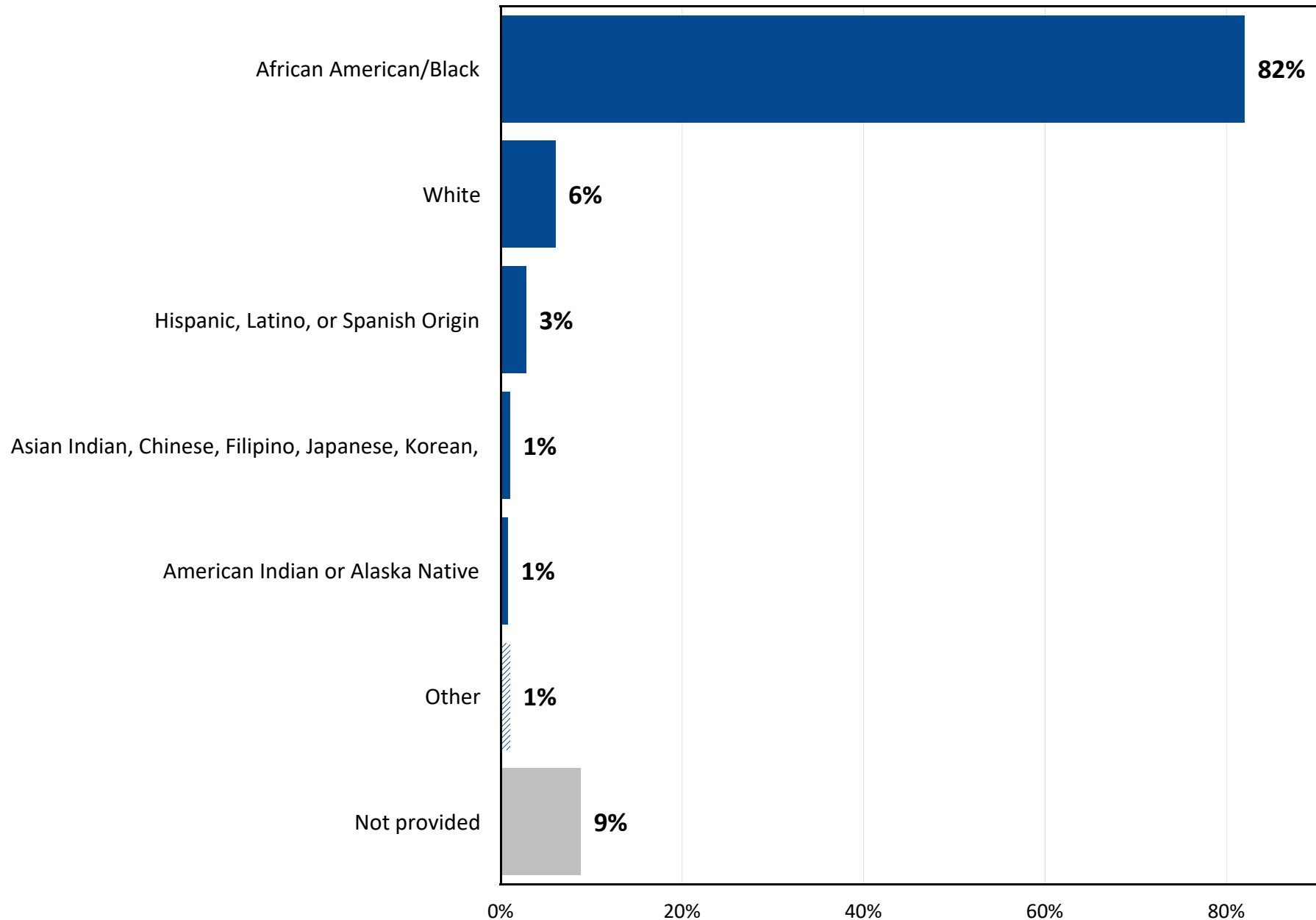
by percentage of respondents



Source: ETC Institute (2020)

Q26. Demographics: Which of the following best describes your race/ethnicity?

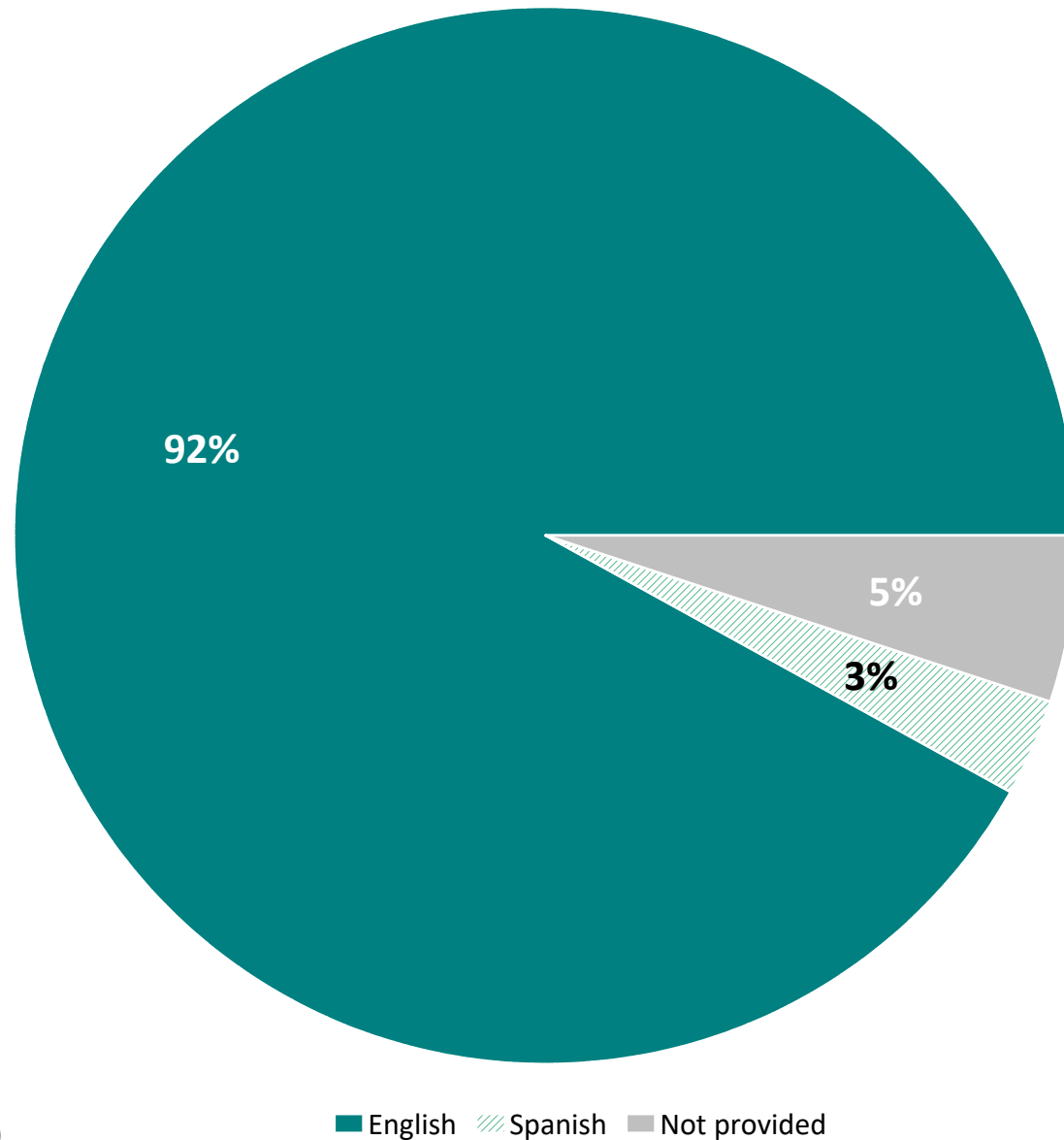
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q27. Demographics: Which of the following best describes the primary languages spoken in your home?

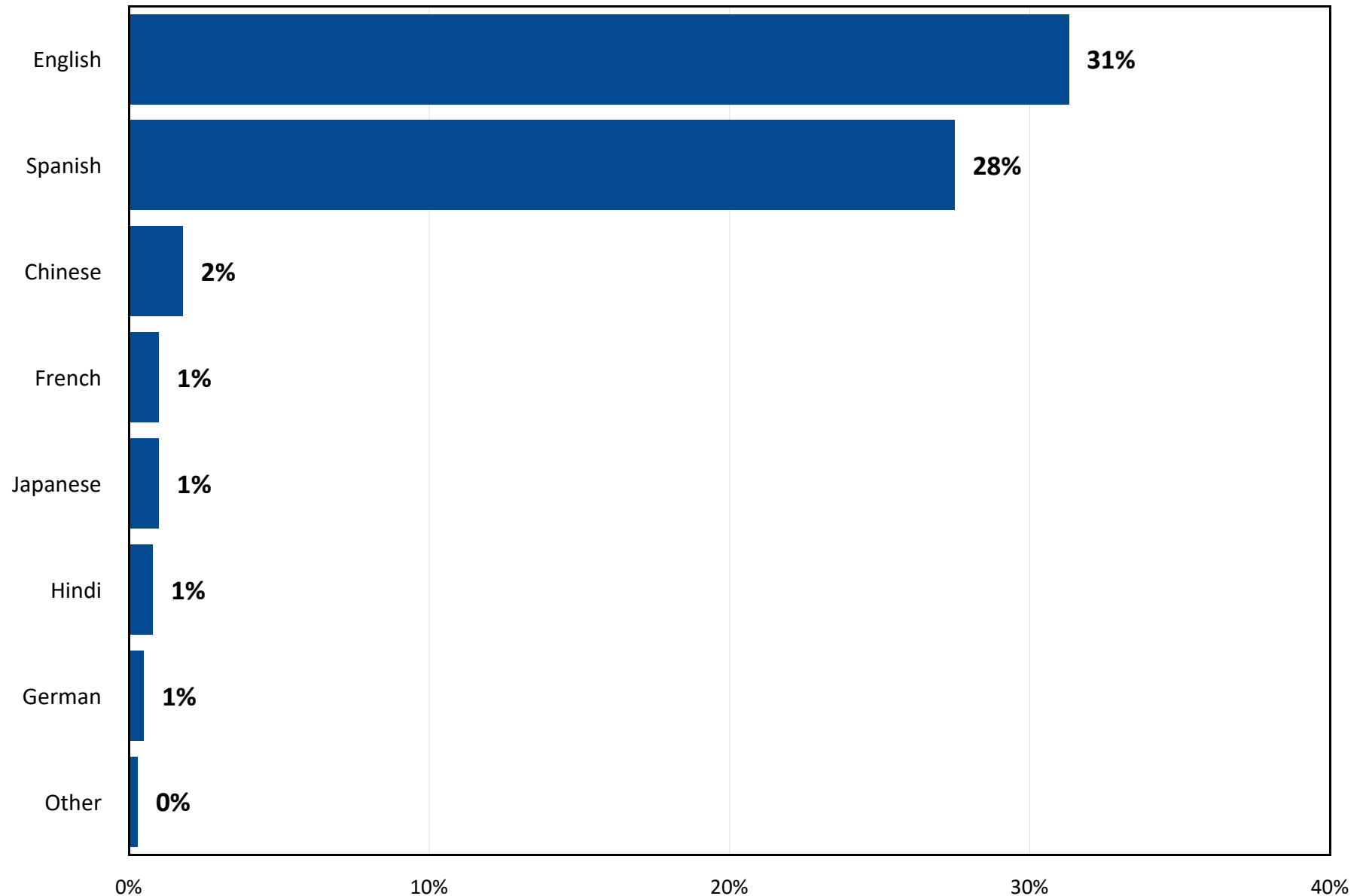
by percentage of respondents



Source: ETC Institute (2020)

Q28. Demographics: In what other language(s) would you like to see Dolton Park District materials translated?

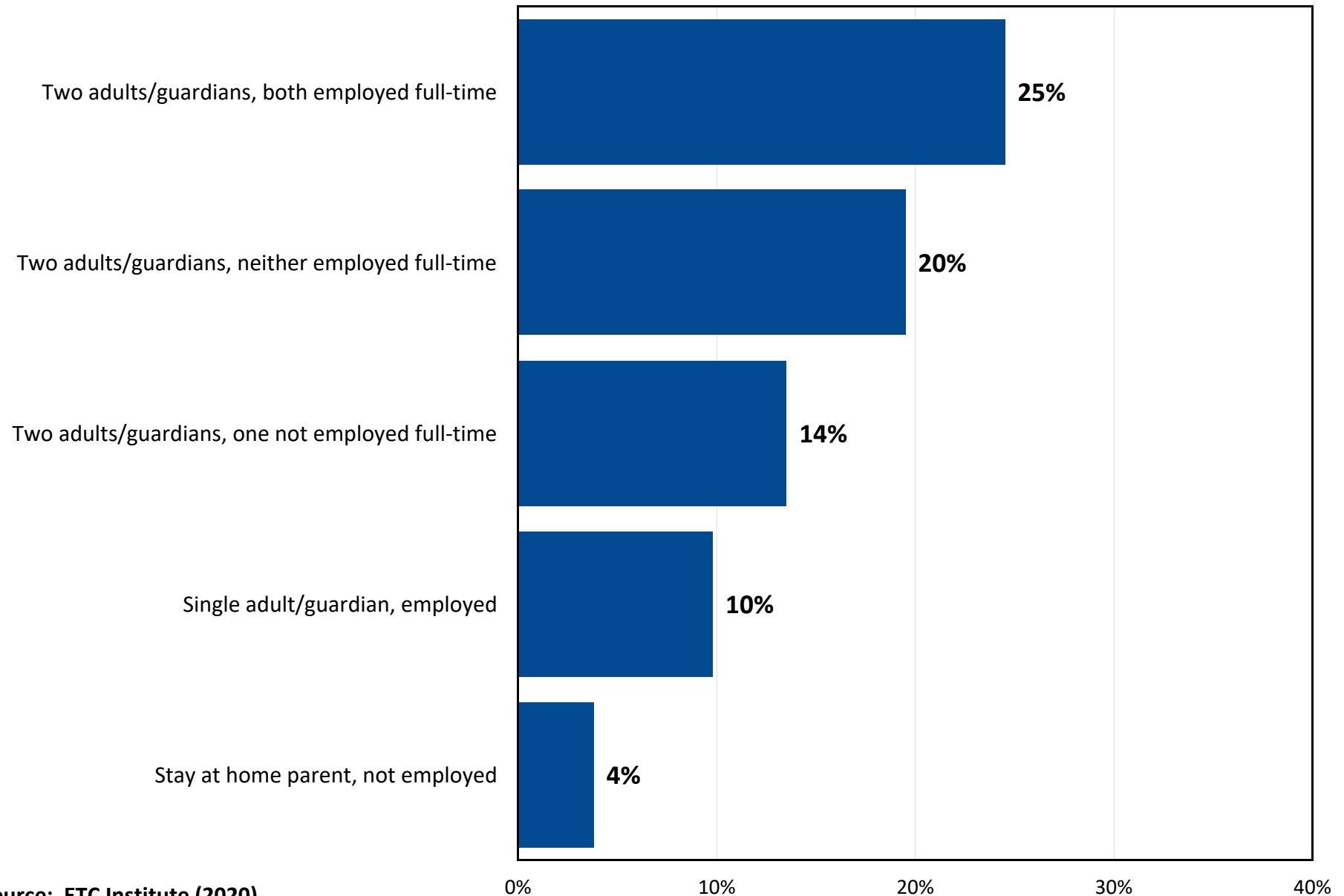
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q29. Demographics: Please CHECK ALL of the descriptions below that best indicate your household's employment status.

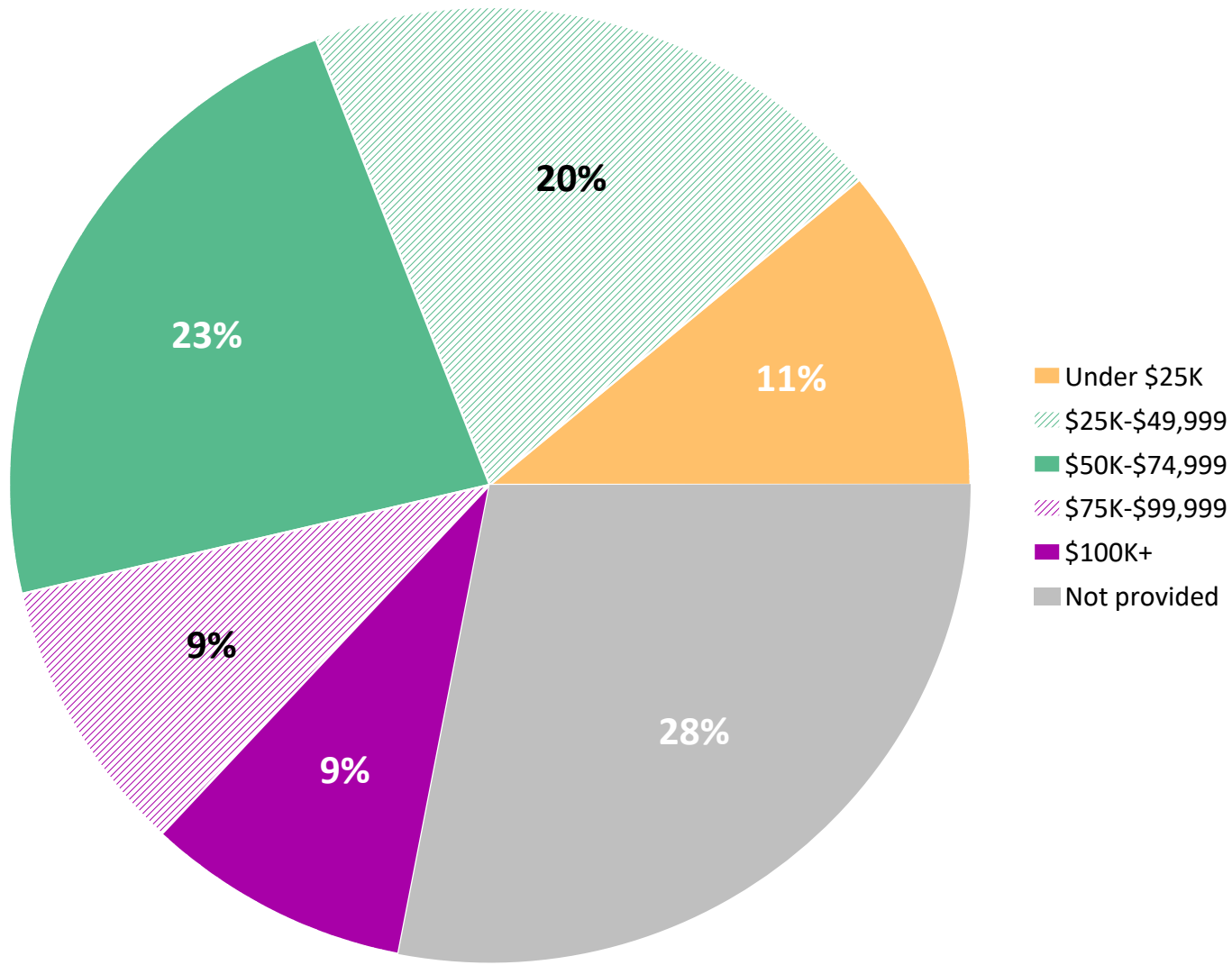
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q30. Demographics: What is your household income?

by percentage of respondents



Source: ETC Institute (2020)

Section 2

Benchmarking Analysis

Benchmarking Summary Report

Dolton Park District

(Dolton, Illinois)

Since 1998, ETC Institute has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 400 communities in 49 states across the country.

The results of these surveys has provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full-range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

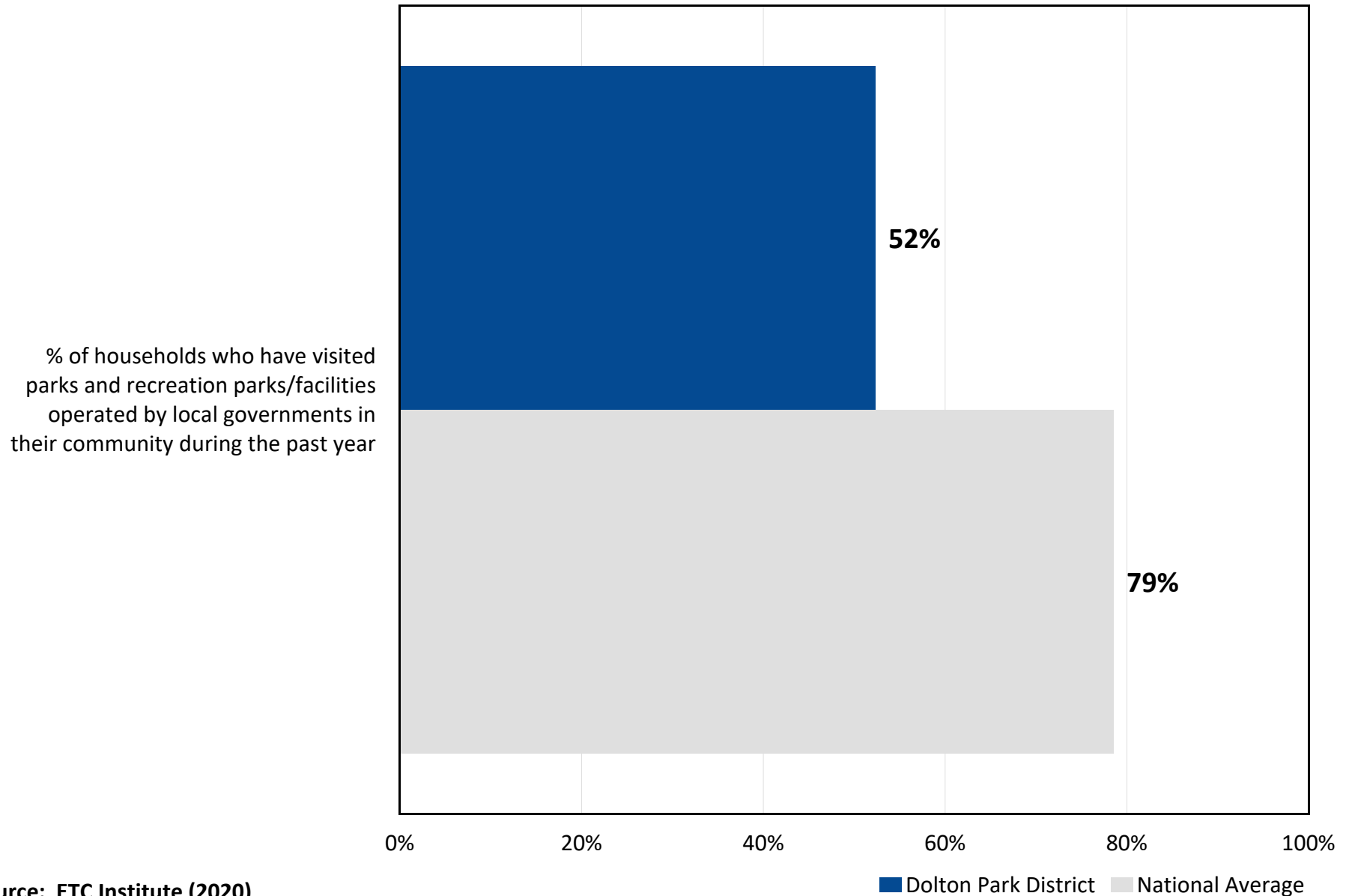
Results from household responses for the Dolton Park District (Illinois) were compared to National Benchmarks to gain further strategic information. A summary of all tabular comparisons are shown on the following page.

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the Dolton Park District of Dolton, Illinois is not authorized without written consent from ETC Institute.

Usage of Parks

Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents

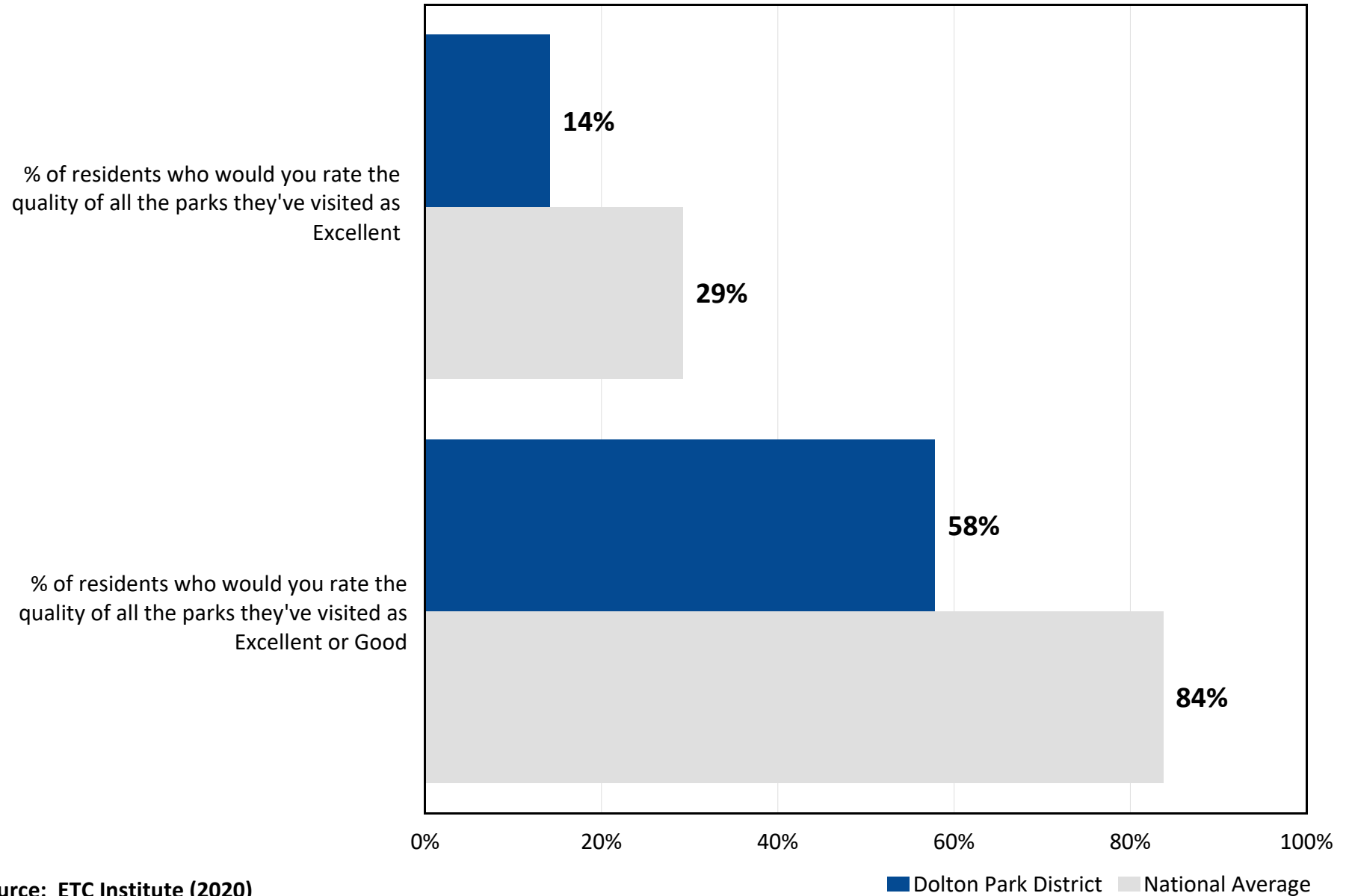


Source: ETC Institute (2020)

Overall Ratings for Parks

Dolton Park District (Dolton, IL) vs. National Average

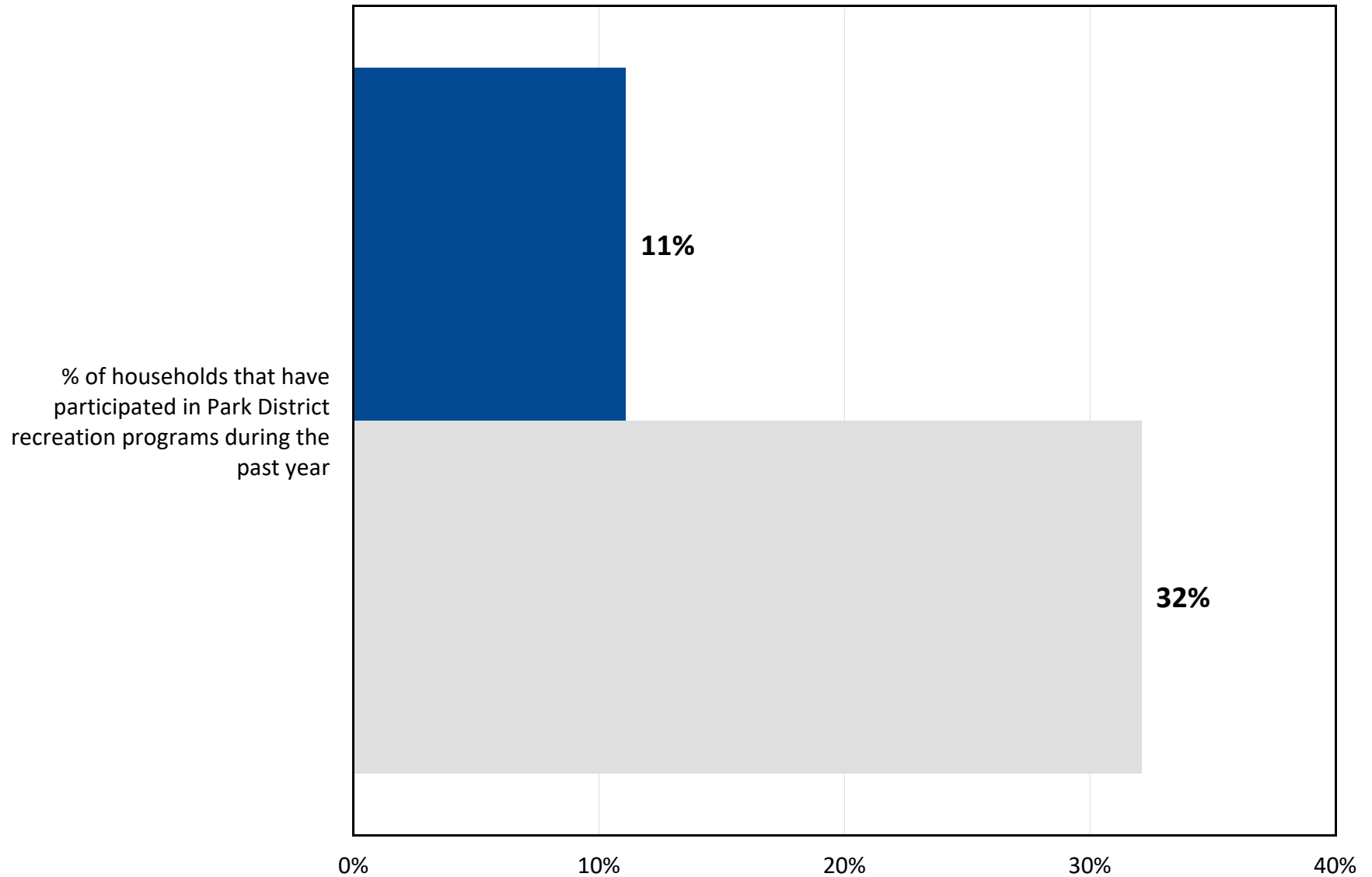
by percentage of respondents (without "don't know")



Program Participation

Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents



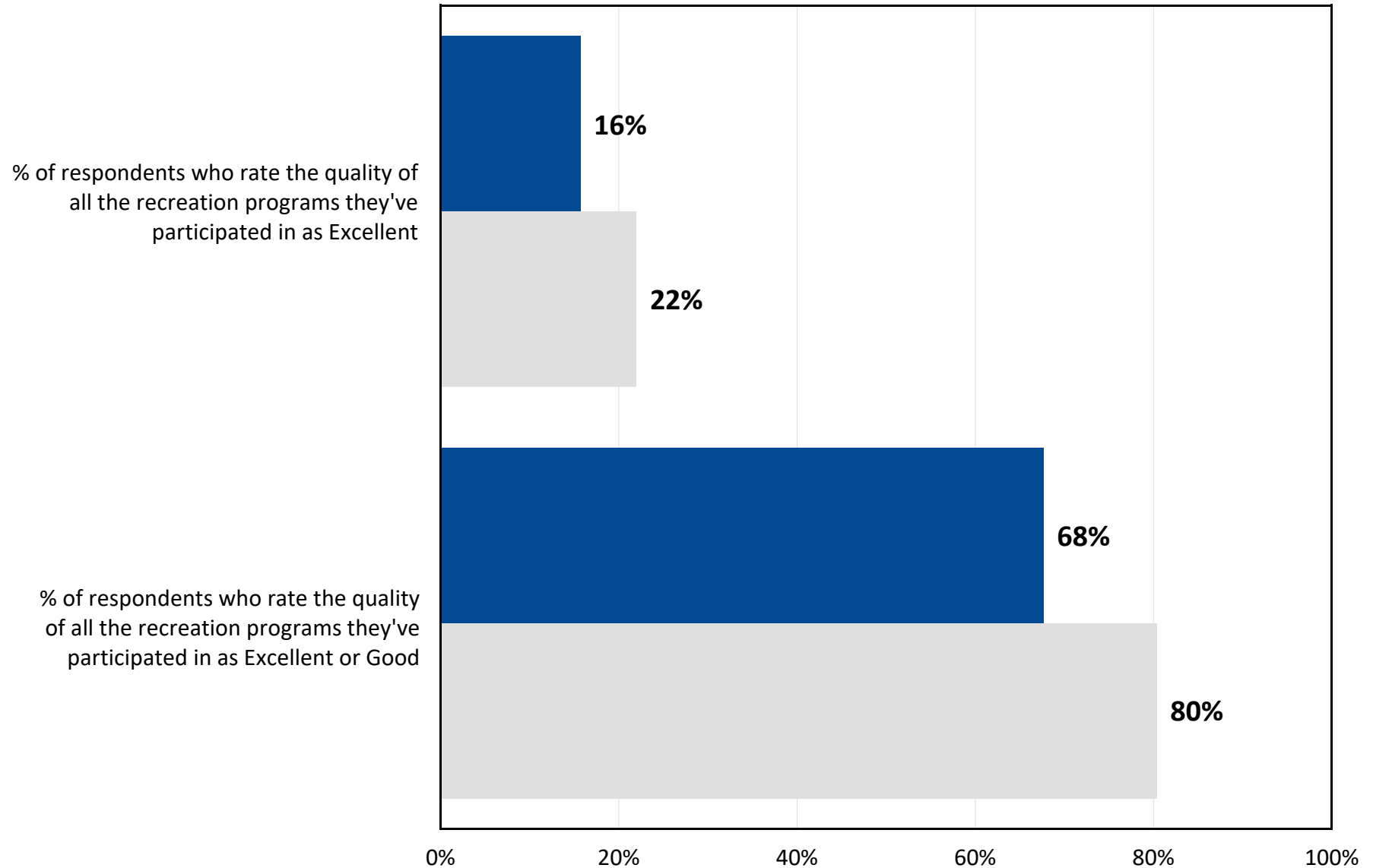
Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Overall Ratings of Programs

Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents (without “don’t know”)

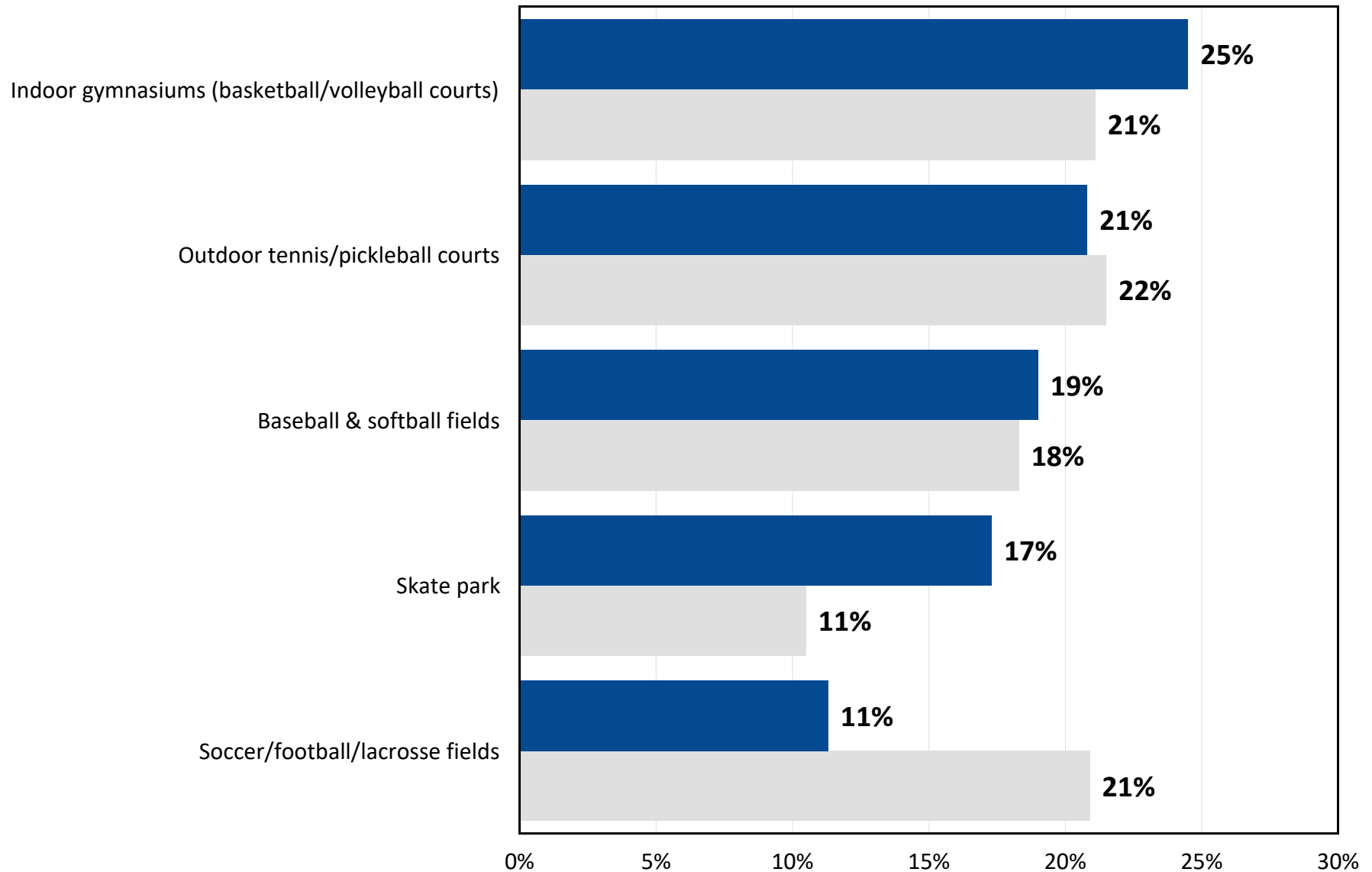


Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Households with Needs for Sports Facilities Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents with a need for sports facilities

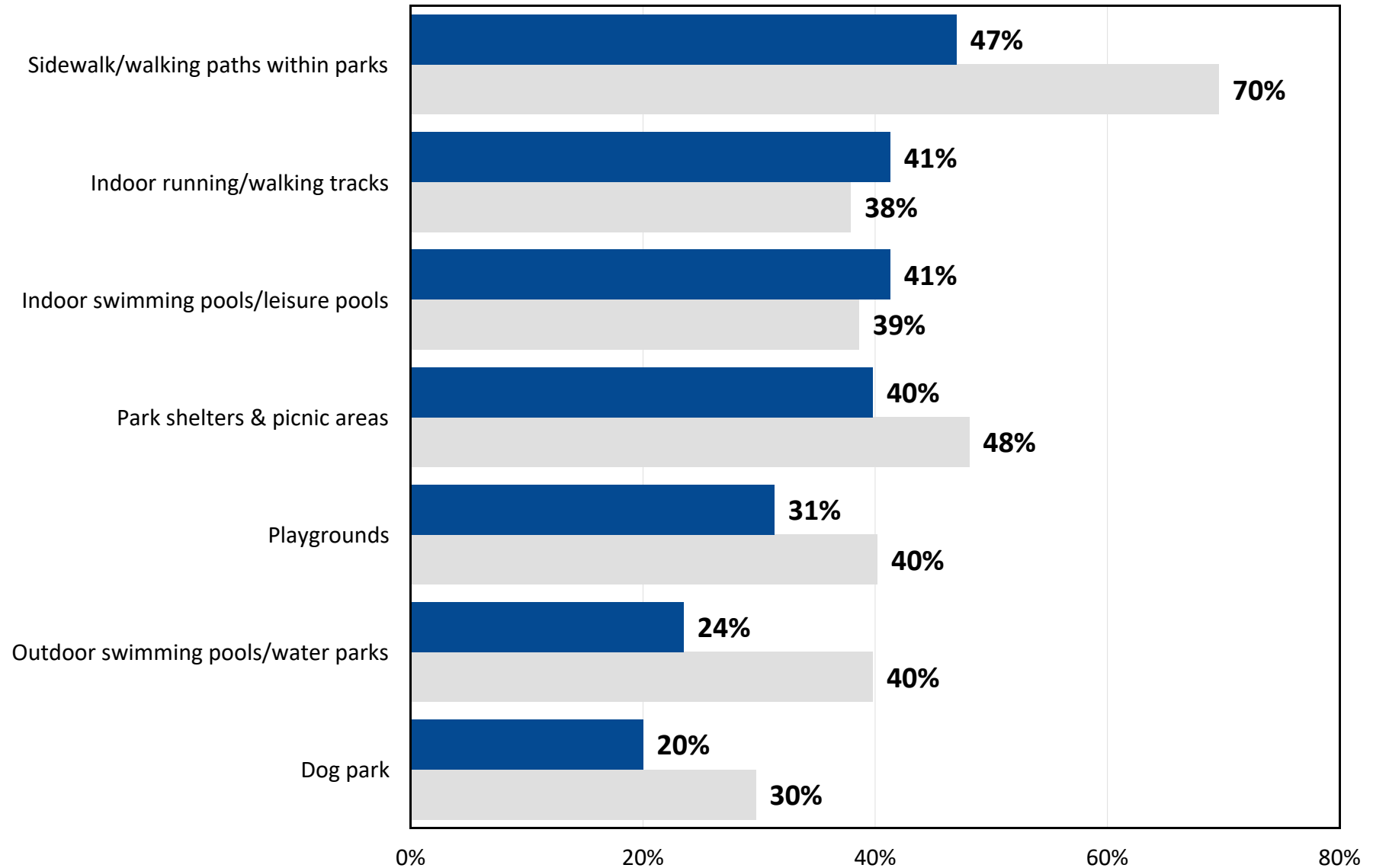


Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Households with Needs for Other Recreation Facilities Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents with a need for other recreation facilities

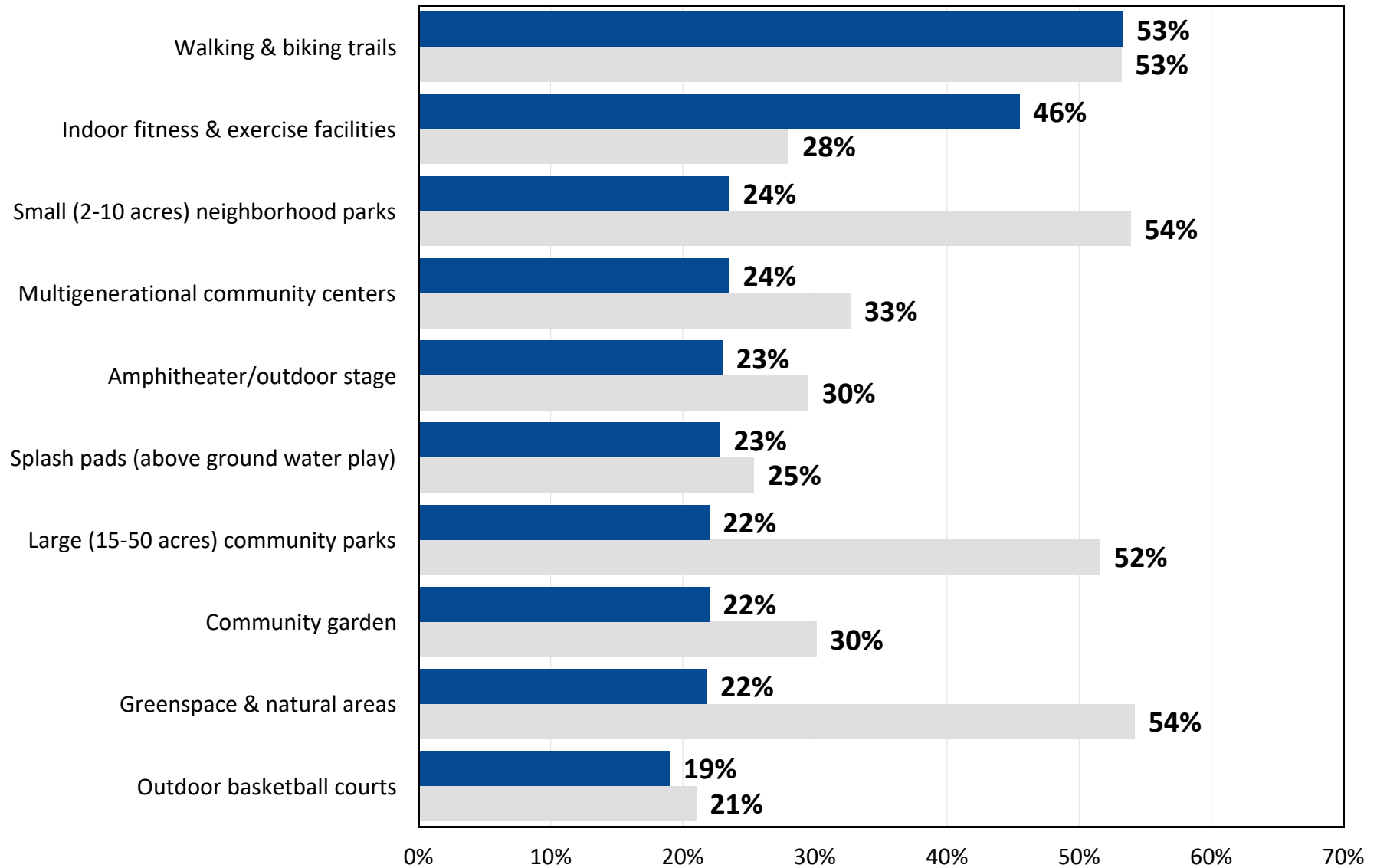


Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Households with Needs for Other Recreation Facilities Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents with a need for other recreation facilities

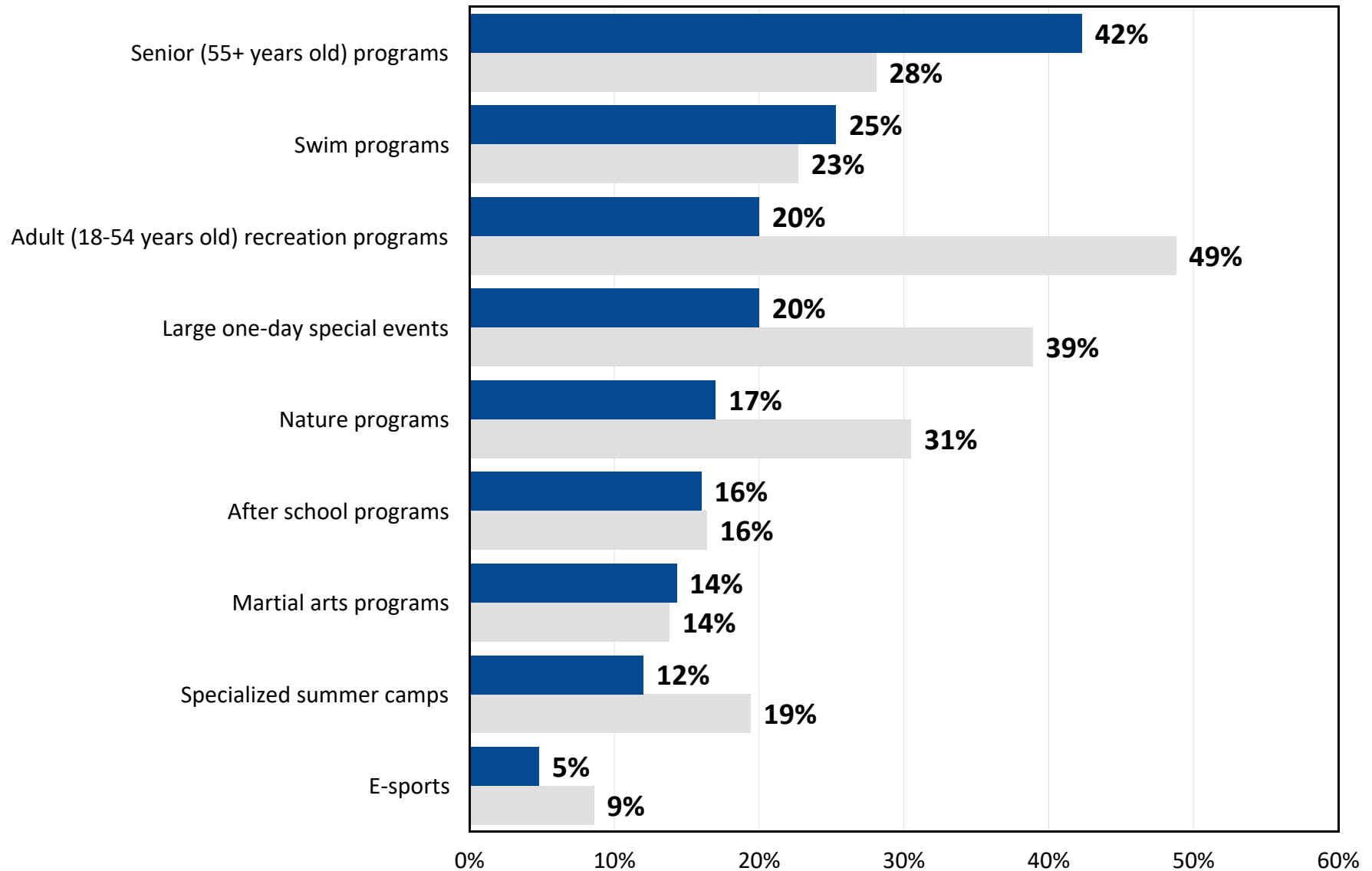


Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Households with Needs for Other Recreation Programs Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents with a need for other recreation programs

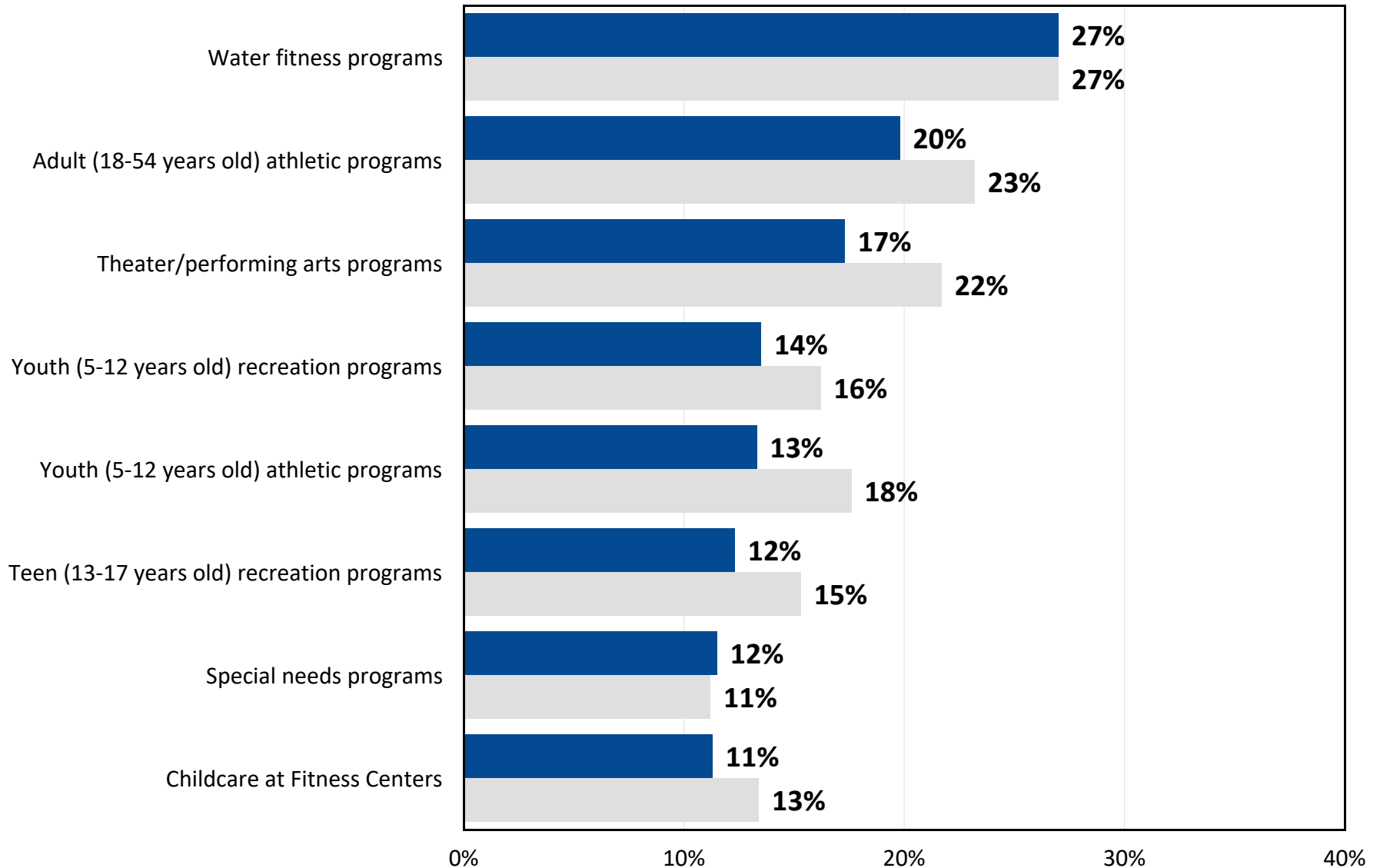


Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Households with Needs for Other Recreation Programs Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents with a need for other recreation programs



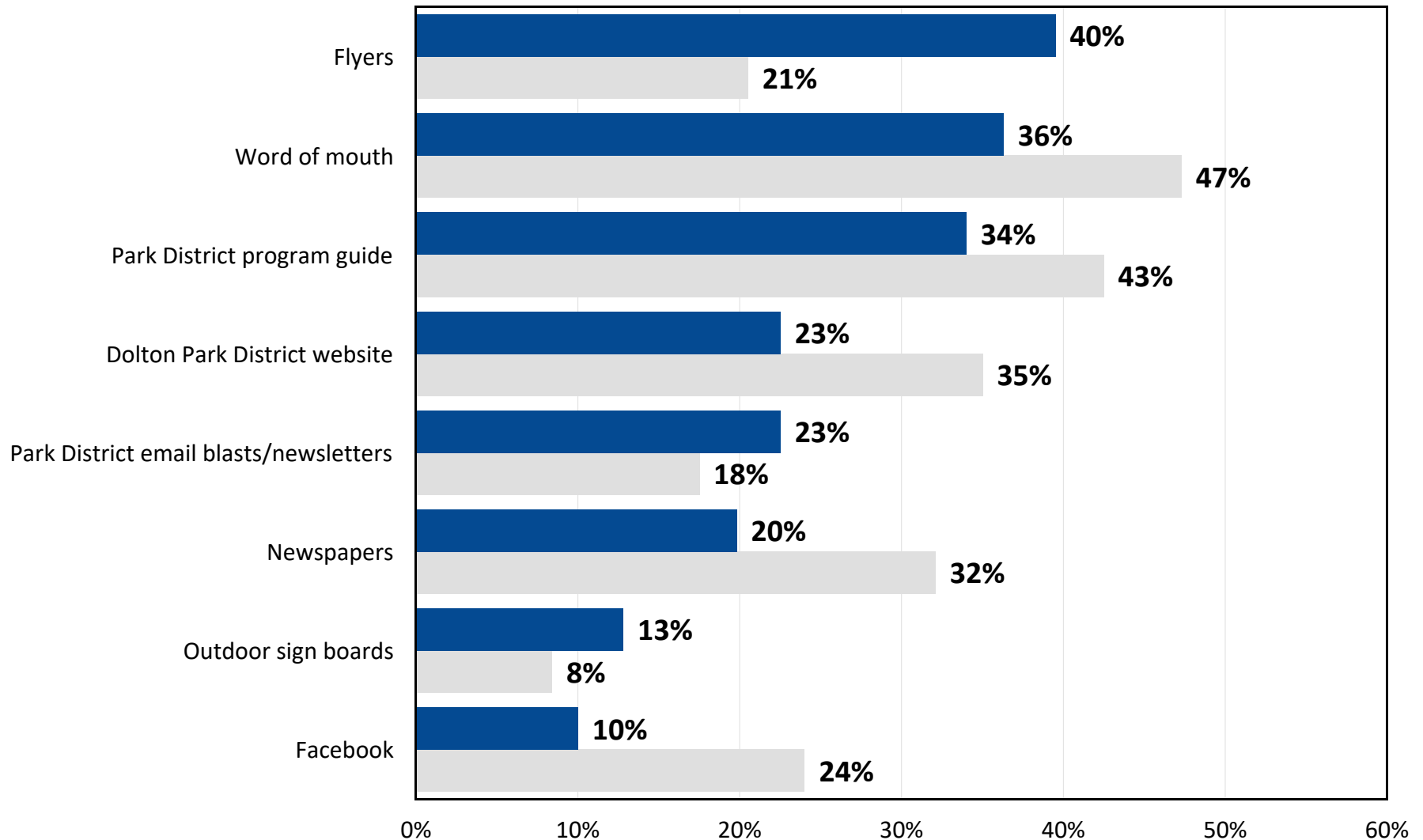
Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Method of Accessing Information About Recreation Programs and Activities

Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents

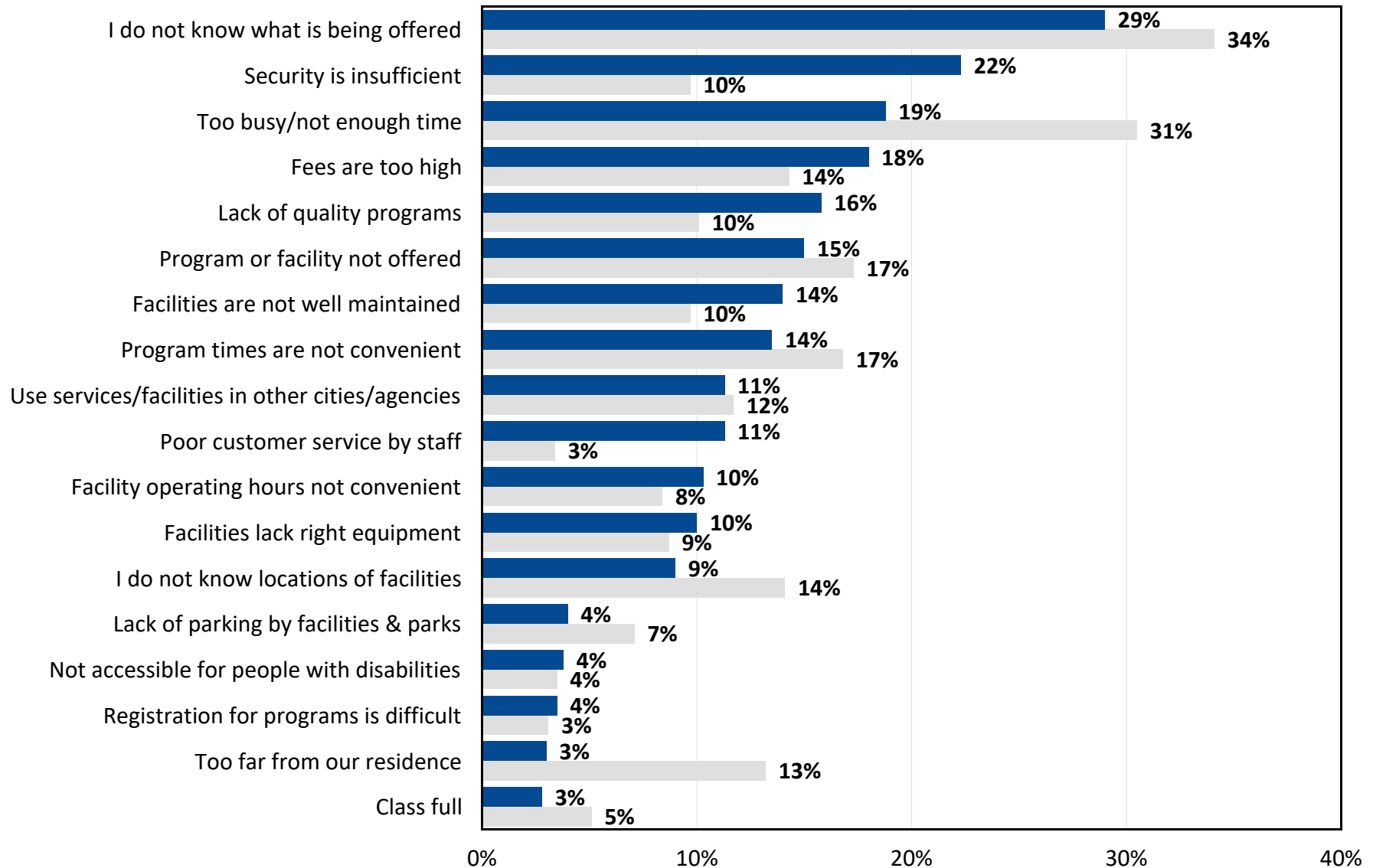


Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Reasons Preventing the Use of Parks and Recreation Facilities and Dolton Park District (Dolton, IL) vs. National Average

by percentage of respondents



Source: ETC Institute (2020)

■ Dolton Park District ■ National Average

Section 3

Priority Investment Ratings (PIR)

Analysis

Priority Investment Rating

Dolton Park District

(Dolton, Illinois)

The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are only being partly or not met) for each facility and program relative to the facility and program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for indoor running/walking tracks is 100 (out of 100) and the Importance Rating for indoor running/walking tracks is 63 (out of 100), the Priority Investment Rating for indoor running/walking tracks is 163 (out of 200).

How to Analyze the Charts:

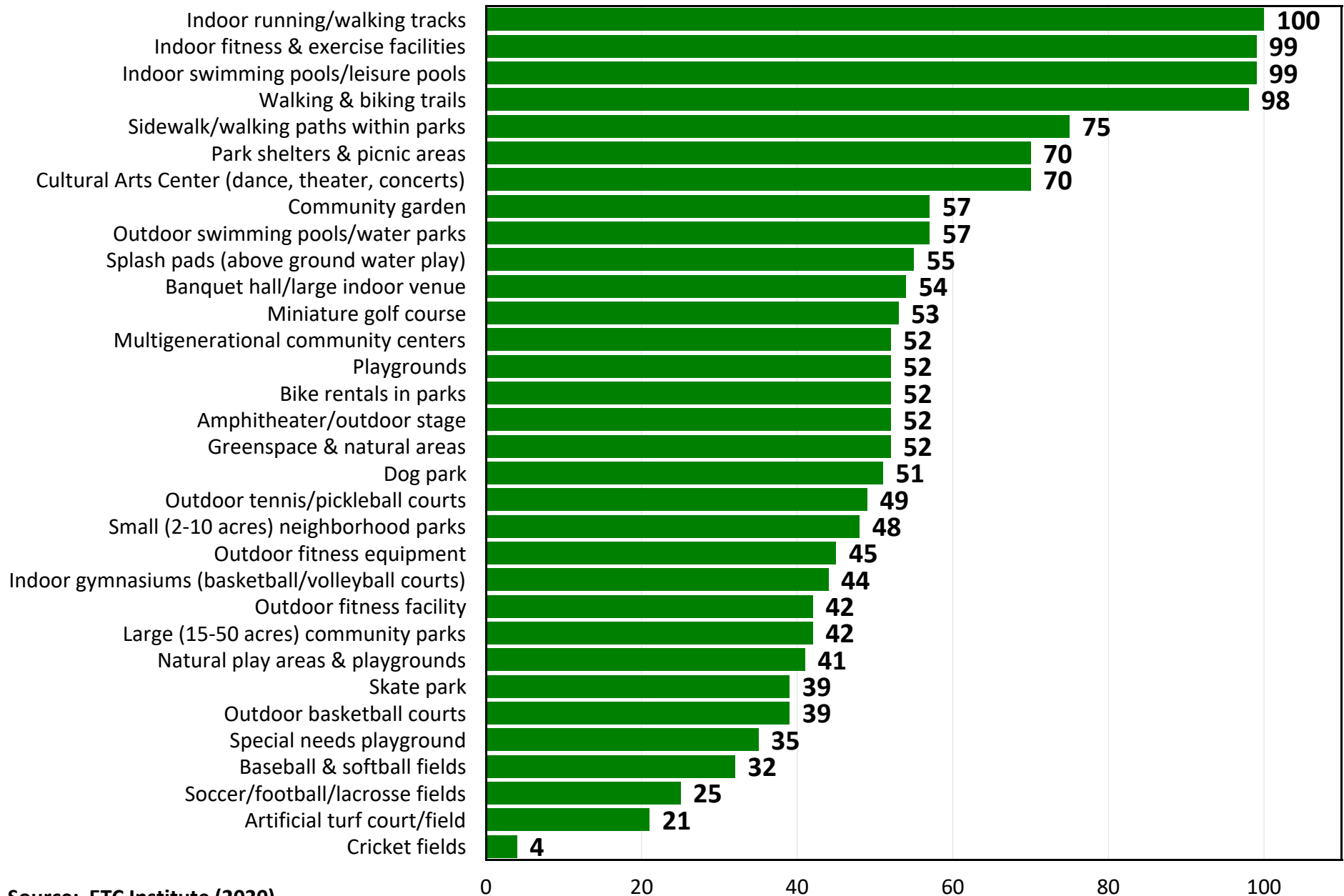
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

Unmet Needs Rating for Facilities

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

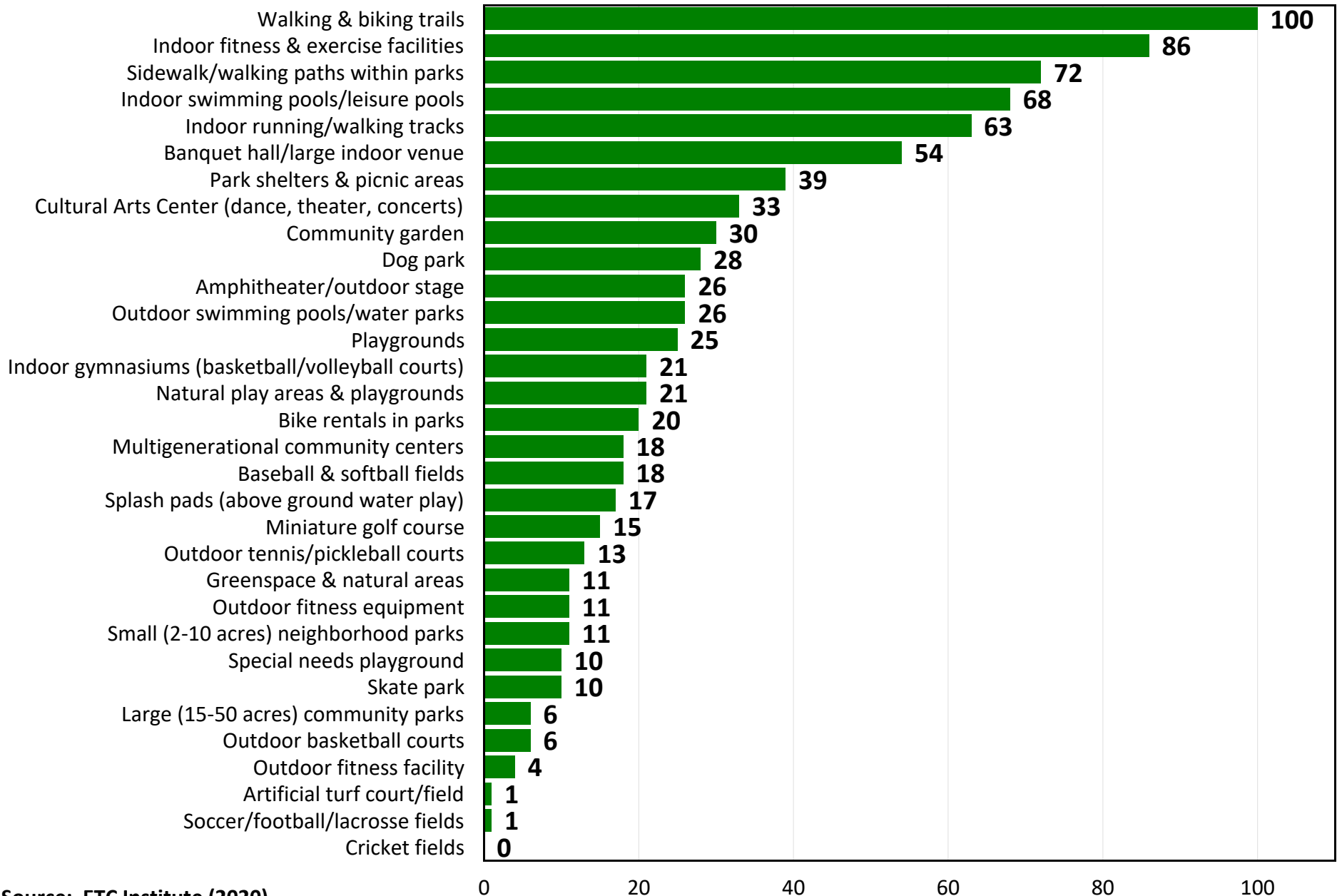


Source: ETC Institute (2020)

Importance Rating for Facilities

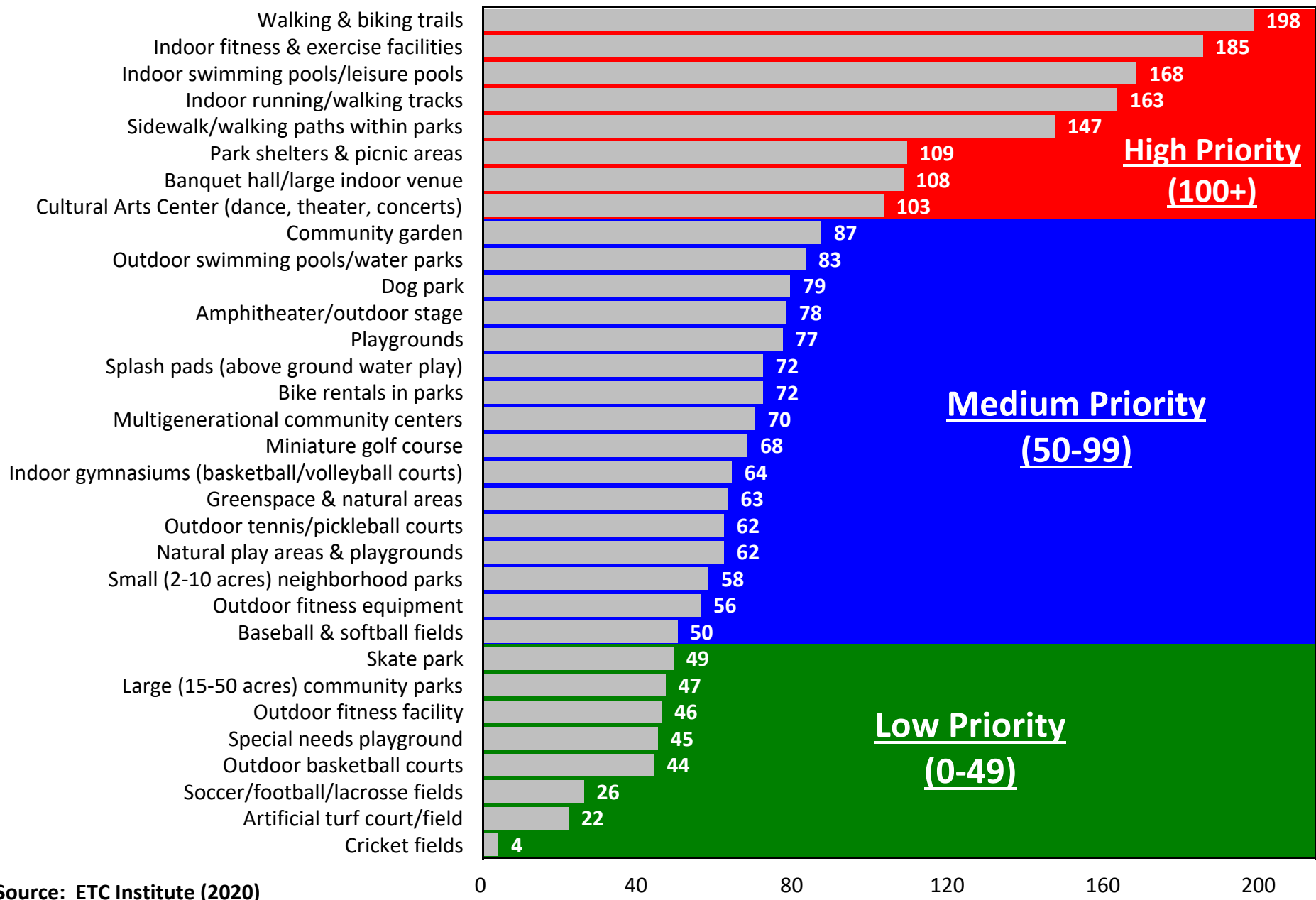
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2020)

Top Priorities for Investment for Facilities Based on the Priority Investment Rating

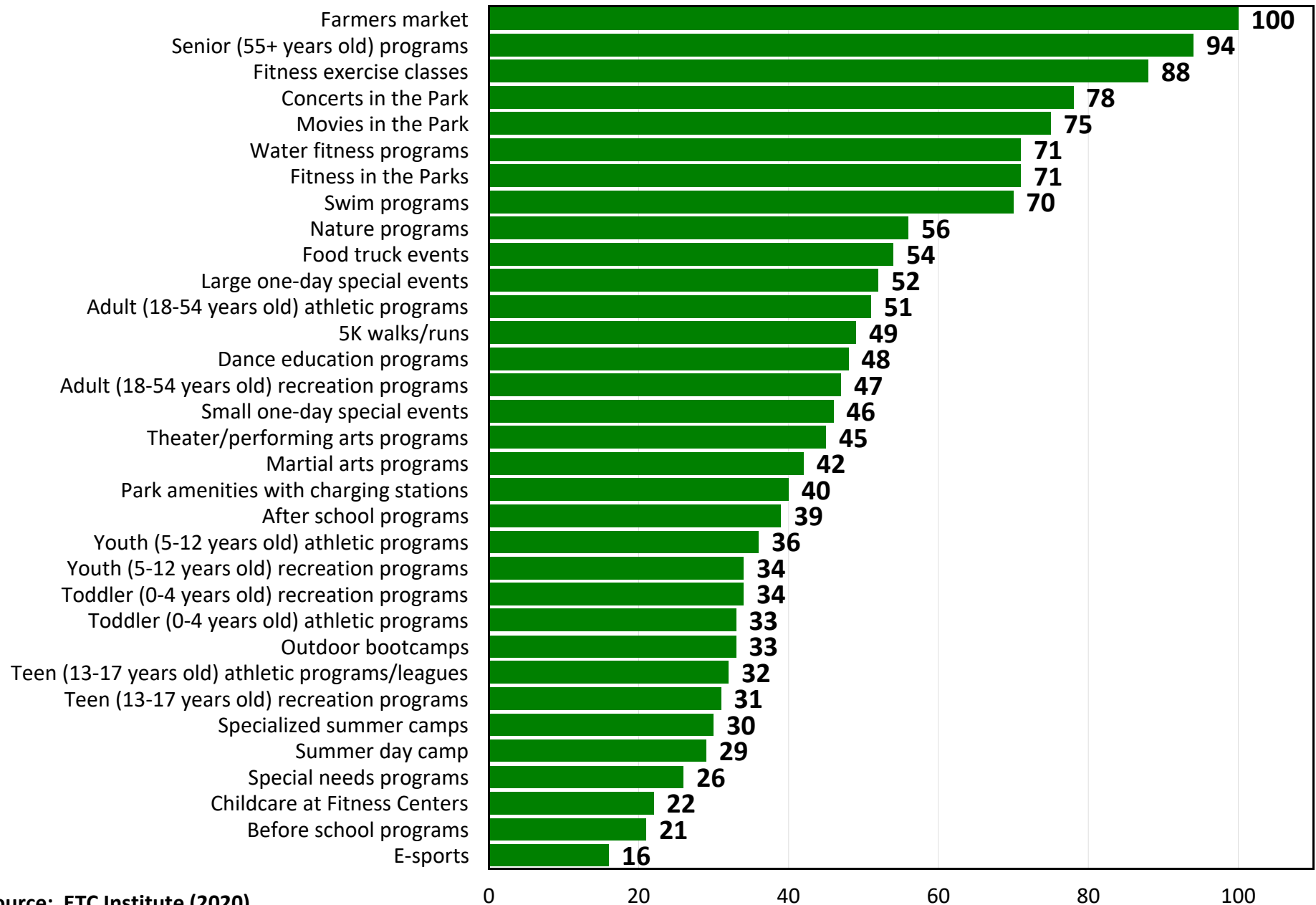


Source: ETC Institute (2020)

Unmet Needs Rating for Programs

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

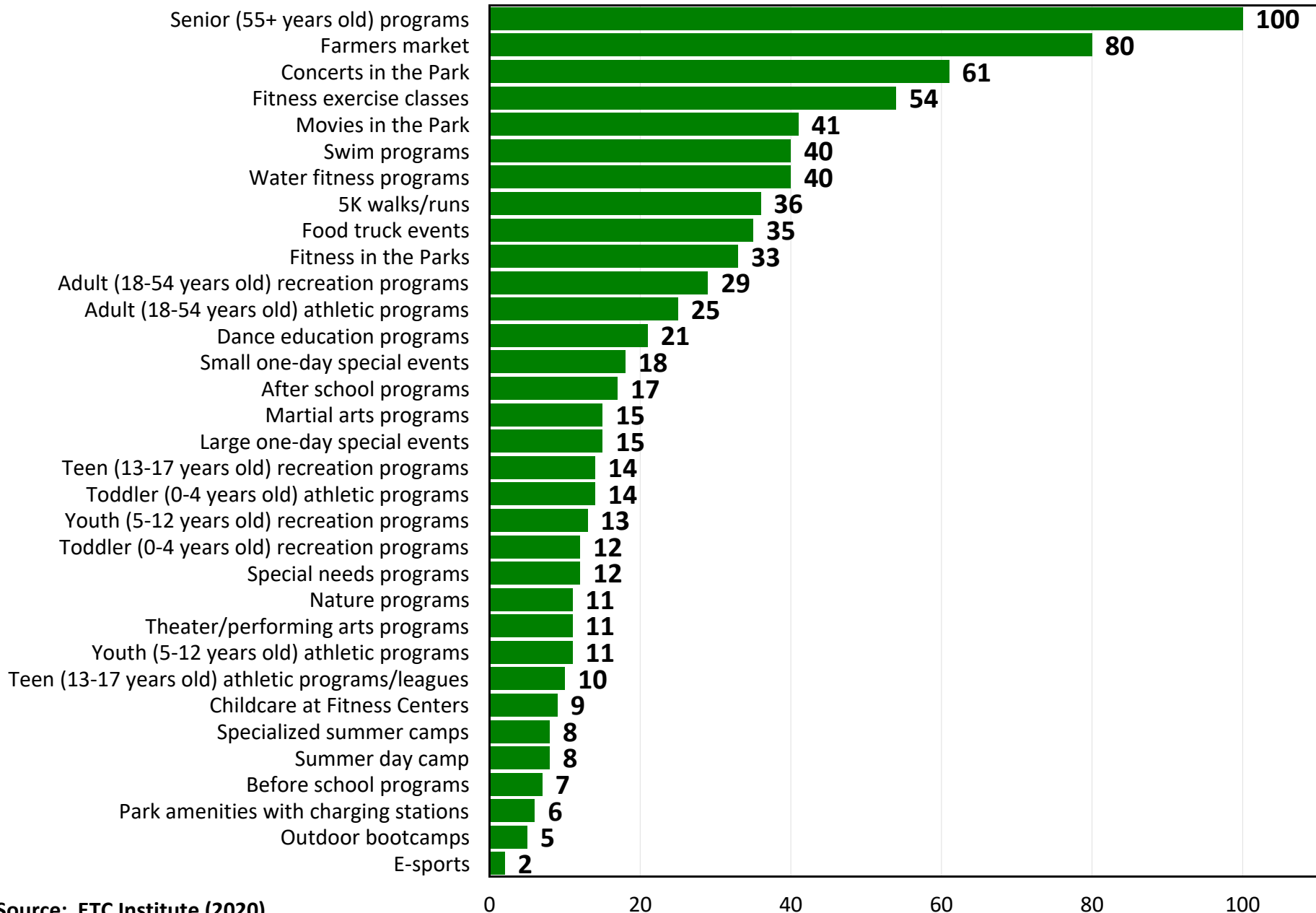


Source: ETC Institute (2020)

Importance Rating for Programs

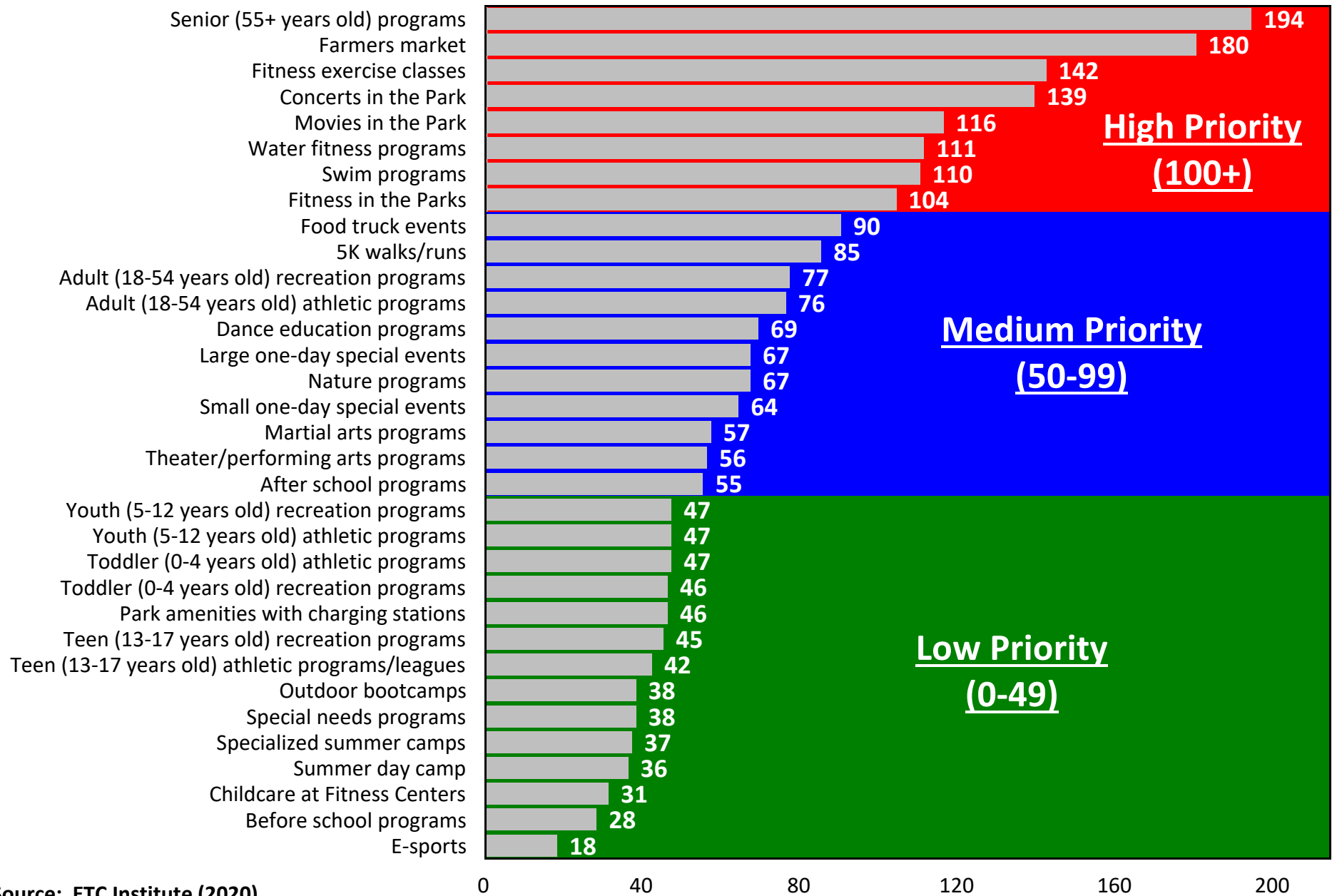
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2020)

Top Priorities for Investment for Programs Based on the Priority Investment Rating



Section 4

Tabular Data

Q1. Have you or any member of your household visited any parks of the Dolton Park District over the past 12 months?

Q1. Have you visited any parks of Dolton Park

District over past 12 months

	Number	Percent
Yes	209	52.3 %
No	191	47.8 %
Total	400	100.0 %

Q1a. Overall, how would you rate the physical condition of ALL of the parks of the Dolton Park District you have visited?

Q1a. How would you rate physical condition of all

parks you have visited

	Number	Percent
Excellent	29	13.9 %
Good	90	43.1 %
Fair	72	34.4 %
Poor	15	7.2 %
Not provided	3	1.4 %
Total	209	100.0 %

WITHOUT "NOT PROVIDED"**Q1a. Overall, how would you rate the physical condition of ALL of the parks of the Dolton Park District you have visited? (without "not provided")**

Q1a. How would you rate physical condition of all

parks you have visited

	Number	Percent
Excellent	29	14.1 %
Good	90	43.7 %
Fair	72	35.0 %
Poor	15	7.3 %
Total	206	100.0 %

Q2. Please CHECK ALL the ways you and members of your household travel to the parks and recreation facilities you use.

Q2. All the ways you travel to parks & recreation

facilities you use	Number	Percent
Walk	165	41.3 %
Bike or bikeshare	67	16.8 %
Drive	248	62.0 %
Uber or rideshare	6	1.5 %
Other	3	0.8 %
None, do not use parks	91	22.8 %
Total	580	

WITHOUT "NONE"

Q2. Please CHECK ALL the ways you and members of your household travel to the parks and recreation facilities you use. (without "none")

Q2. All the ways you travel to parks & recreation

facilities you use	Number	Percent
Walk	165	53.4 %
Bike or bikeshare	67	21.7 %
Drive	248	80.3 %
Uber or rideshare	6	1.9 %
Other	3	1.0 %
Total	489	

Q2-5. Other

Q2-5. Other	Number	Percent
Run	1	33.3 %
DRIVE BY THE PARKS	1	33.3 %
SCOOTERS	1	33.3 %
Total	3	100.0 %

Q3. Have you or other members of your household participated in any recreation or sports programs offered by the Dolton Park District during the past 12 months?

Q3. Have you participated in any recreation or sports programs during past 12 months	Number	Percent
Yes	44	11.0 %
No	353	88.3 %
Not provided	3	0.8 %
Total	400	100.0 %

WITHOUT "NOT PROVIDED"

Q3. Have you or other members of your household participated in any recreation or sports programs offered by the Dolton Park District during the past 12 months? (without "not provided")

Q3. Have you participated in any recreation or sports programs during past 12 months	Number	Percent
Yes	44	11.1 %
No	353	88.9 %
Total	397	100.0 %

Q3a. Approximately how many different recreation or sports programs offered by the Dolton Park District have you or members of your household participated in over the past 12 months?

Q3a. How many different recreation or sports programs have you participated in over past 12 months	Number	Percent
1 program	19	43.2 %
2 to 3 programs	21	47.7 %
4 to 6 programs	1	2.3 %
Not provided	3	6.8 %
Total	44	100.0 %

WITHOUT "NOT PROVIDED"

Q3a. Approximately how many different recreation or sports programs offered by the Dolton Park District have you or members of your household participated in over the past 12 months? (without "not provided")

Q3a. How many different recreation or sports programs have you participated in over past 12 months	Number	Percent
1 program	19	46.3 %
2 to 3 programs	21	51.2 %
4 to 6 programs	1	2.4 %
Total	41	100.0 %

Q3b. Please check the THREE primary reasons why your household has participated in Dolton Park District recreation or sports programs.

Q3b. Primary reasons why your household has participated in recreation or sports programs	Number	Percent
Quality of instructors/coaches	11	25.0 %
Location of program facility	28	63.6 %
Quality of program facility	13	29.5 %
Fees charged for class	12	27.3 %
Nowhere else to go for service	9	20.5 %
Times program is offered	6	13.6 %
Friends participate in program	14	31.8 %
Dates program is offered	5	11.4 %
Other	2	4.5 %
Total	100	

Q3b-9. Other

Q3b-9. Other	Number	Percent
Show my teenage son that there is more to do than hanging in the streets	1	50.0 %
MARTIAL ARTS INSTRUCTOR	1	50.0 %
Total	2	100.0 %

Q3c. How would you rate the overall quality of the recreation or sports programs that you and members of your household have participated in?

Q3c. How would you rate overall quality of
recreation or sports programs you have
participated in

	Number	Percent
Excellent	10	22.7 %
Good	18	40.9 %
Fair	14	31.8 %
Poor	2	4.5 %
Total	44	100.0 %

Q4. Please CHECK ALL of the reasons that deter you or other members of your household from using the parks, recreation, and sports facilities/programs of the Dolton Park District MORE OFTEN.

Q4. Reasons that deter you from using parks, recreation, & sports facilities/programs more often	Number	Percent
Facilities are not well maintained	56	14.0 %
Program or facility not offered	60	15.0 %
Facilities lack right equipment	40	10.0 %
Security is insufficient	89	22.3 %
Lack of quality programs	63	15.8 %
Too far from our residence	12	3.0 %
Class full	11	2.8 %
Class cancelled	30	7.5 %
Program times are not convenient	54	13.5 %
Use services/facilities in other cities/agencies	45	11.3 %
Fees are too high	72	18.0 %
Poor customer service by staff	45	11.3 %
I do not know locations of facilities	36	9.0 %
Not accessible for people with disabilities	15	3.8 %
I do not know what is being offered	116	29.0 %
Facility operating hours not convenient	41	10.3 %
Registration for programs is difficult	14	3.5 %
Lack of parking by facilities & parks	16	4.0 %
Too busy/not enough time	75	18.8 %
Other	56	14.0 %
Total	946	

Q4-20. Other

Q4-20. Other	Number	Percent
COVID 19	9	16.7 %
CHILDREN GROWN	2	3.7 %
UNCOMFORTABLE COMING OUT INTO THE NEIGHBORHOOD	1	1.9 %
COVID 19, MORE PROGRAMS FOR YOUNG BOYS	1	1.9 %
PANDEMIC	1	1.9 %
I have a big backyard so I don't have the need to go to a park	1	1.9 %
TOO LAZY	1	1.9 %
Too many people hanging around	1	1.9 %
POOR COMMUNICATION ABOUT ACTIVITIES	1	1.9 %
HEALTH ISSUES	1	1.9 %
Just haven't taken the time out	1	1.9 %
NEVER CONSIDERED	1	1.9 %
HOME ONLY ON WEEKEND	1	1.9 %
My house is currently vacant and up for sale	1	1.9 %
Crime	1	1.9 %
New to area	1	1.9 %
Should all be free	1	1.9 %
It's been closed	1	1.9 %
NO FREE POOLS	1	1.9 %
DOGS ARE BEING WALKED IN PARK	1	1.9 %
NO WAY TO GET TO THE PARK	1	1.9 %
The price is expensive with 3 children	1	1.9 %
Terrible staff need attitude adjustments	1	1.9 %
LACK OF PARTICIPANTS IN PROGRAMS	1	1.9 %
PARKS ARE FOR CHILDREN	1	1.9 %
GYMS, FACILITY CLOSED	1	1.9 %
NEED POOL FOR EVERYONE	1	1.9 %
WORKOUT AT SOUTH SUB HOSPITAL	1	1.9 %
I USUALLY TAKE ADVANTAGE OF CLASSES IN CATALOGS	1	1.9 %
NEEDLES PARK DOES NOT HAVE A WALKING PATH	1	1.9 %
UNSAFE	1	1.9 %
NOT FAMILIAR WITH PROGRAMS	1	1.9 %
NOT ENOUGH CLASSES ON SATURDAYS FOR KIDS	1	1.9 %
NOT INTERESTED	1	1.9 %
Animals running loose	1	1.9 %
Keep up excercises	1	1.9 %
Just have not considered using the facility	1	1.9 %
Lazy at times	1	1.9 %
Too ill	1	1.9 %
Need more word of mouth	1	1.9 %
ON DIALYSIS	1	1.9 %
NO COMMUNICAITON TO COMMUNITY	1	1.9 %
Poor health	1	1.9 %
WORKING WHEN THINGS ARE ALTERED	1	1.9 %
NO REASON	1	1.9 %
Total	54	100.0 %

Q5. Please indicate all of the recreation programs offered or co-sponsored by the Dolton Park District that your household has participated in during the past 12 months.

Q5. All recreation programs offered or co-sponsored by Dolton Park District your household has participated in during past 12 months	Number	Percent
Summer Camp	13	3.3 %
Boxing	9	2.3 %
Archery	5	1.3 %
Peewee Basketball	6	1.5 %
Zumba	7	1.8 %
Line Dance	23	5.8 %
K Fit Fitness	5	1.3 %
Bid Whist	9	2.3 %
Thanksgiving Luncheon	25	6.3 %
Holiday Luncheon	21	5.3 %
Holiday Festival	12	3.0 %
Back to School Celebration	24	6.0 %
Jazz in the Park	53	13.3 %
Poetry Night	3	0.8 %
Paint & Sip	5	1.3 %
Community Flea Market	33	8.3 %
Shipshewana	2	0.5 %
Spirit Cruise	8	2.0 %
Buddy Guys Restaurant	5	1.3 %
Business Brunch	3	0.8 %
Harvest Fest	4	1.0 %
Easter Egg Hunt	7	1.8 %
Kite Flying Event	5	1.3 %
Tween Sleepover	2	0.5 %
Women's Conference	4	1.0 %
Daddy Daughter Dance	10	2.5 %
Mother & Son Dance	5	1.3 %
Grade School Basketball	11	2.8 %
Open Gym	26	6.5 %
Steppin' in the Park	34	8.5 %
Other	3	0.8 %
Haven't participated in any Park District recreation programs in past 12 months	281	70.3 %
Total	663	

WITHOUT "HAVEN'T PARTICIPATED IN ANY"

Q5. Please indicate all of the recreation programs offered or co-sponsored by the Dolton Park District that your household has participated in during the past 12 months. (without "haven't participated in any")

Q5. All recreation programs offered or co-sponsored by Dolton Park District your household

<u>has participated in during past 12 months</u>	<u>Number</u>	<u>Percent</u>
Summer Camp	13	10.9 %
Boxing	9	7.6 %
Archery	5	4.2 %
Peewee Basketball	6	5.0 %
Zumba	7	5.9 %
Line Dance	23	19.3 %
K Fit Fitness	5	4.2 %
Bid Whist	9	7.6 %
Thanksgiving Luncheon	25	21.0 %
Holiday Luncheon	21	17.6 %
Holiday Festival	12	10.1 %
Back to School Celebration	24	20.2 %
Jazz in the Park	53	44.5 %
Poetry Night	3	2.5 %
Paint & Sip	5	4.2 %
Community Flea Market	33	27.7 %
Shipshewana	2	1.7 %
Spirit Cruise	8	6.7 %
Buddy Guys Restaurant	5	4.2 %
Business Brunch	3	2.5 %
Harvest Fest	4	3.4 %
Easter Egg Hunt	7	5.9 %
Kite Flying Event	5	4.2 %
Tween Sleepover	2	1.7 %
Women's Conference	4	3.4 %
Daddy Daughter Dance	10	8.4 %
Mother & Son Dance	5	4.2 %
Grade School Basketball	11	9.2 %
Open Gym	26	21.8 %
Steppin' in the Park	34	28.6 %
Other	3	2.5 %
Total	382	

Q5-32. Other

<u>Q5-33. Other</u>	<u>Number</u>	<u>Percent</u>
HOUSE MUSIC EVENT	1	25.0 %
Football	1	25.0 %
MARTIAL ARTS	1	25.0 %
Open exercise, walking	1	25.0 %
Total	4	100.0 %

Q5a. Of the programs selected in Question 5, how many different recreation programs offered or co-sponsored by the Dolton Park District has your household participated in during the past 12 months?

Q5a. How many different recreation programs
has your household participated in during past 12
months

	Number	Percent
1 program/activity	49	41.2 %
2 to 3 programs/activities	36	30.3 %
4 to 6 programs/activities	8	6.7 %
7 to 10 programs/activities	2	1.7 %
11+ programs/activities	3	2.5 %
Not provided	21	17.6 %
Total	119	100.0 %

WITHOUT "NOT PROVIDED"

Q5a. Of the programs selected in Question 5, how many different recreation programs offered or co-sponsored by the Dolton Park District has your household participated in during the past 12 months? (without "not provided")

Q5a. How many different recreation programs
has your household participated in during past 12
months

	Number	Percent
1 program/activity	49	50.0 %
2 to 3 programs/activities	36	36.7 %
4 to 6 programs/activities	8	8.2 %
7 to 10 programs/activities	2	2.0 %
11+ programs/activities	3	3.1 %
Total	98	100.0 %

Q5b. How would you rate the overall quality of recreation programs offered or co-sponsored by the Dolton Park District that you have participated in?

Q5b. How would you rate overall quality of recreation programs you have participated in	Number	Percent
Excellent	16	13.4 %
Good	53	44.5 %
Fair	27	22.7 %
Poor	6	5.0 %
Not provided	17	14.3 %
Total	119	100.0 %

WITHOUT "NOT PROVIDED"

Q5b. How would you rate the overall quality of recreation programs offered or co-sponsored by the Dolton Park District that you have participated in? (without "not provided")

Q5b. How would you rate overall quality of recreation programs you have participated in	Number	Percent
Excellent	16	15.7 %
Good	53	52.0 %
Fair	27	26.5 %
Poor	6	5.9 %
Total	102	100.0 %

Q6. Please indicate if you or any member of your household has a need for each of the Parks and Recreation facilities/amenities listed below.

(N=400)

	Yes	No
Q6-1. Amphitheater/outdoor stage	23.0%	77.0%
Q6-2. Artificial turf court/field	10.8%	89.3%
Q6-3. Banquet hall/large indoor venue (for private/party rentals)	38.5%	61.5%
Q6-4. Baseball & softball fields	19.0%	81.0%
Q6-5. Bike rentals in parks	19.0%	81.0%
Q6-6. Community garden	22.0%	78.0%
Q6-7. Cricket fields	2.0%	98.0%
Q6-8. Cultural Arts Center (dance, theater, concerts)	29.5%	70.5%
Q6-9. Dog park	20.0%	80.0%
Q6-10. Greenspace & natural areas	21.8%	78.3%
Q6-11. Indoor fitness & exercise facilities	45.5%	54.5%
Q6-12. Indoor gymnasiums (basketball/ volleyball courts)	24.5%	75.5%
Q6-13. Indoor running/walking tracks	41.3%	58.8%
Q6-14. Indoor swimming pools/leisure pools	41.3%	58.8%
Q6-15. Large (15-50 acres) community parks	22.0%	78.0%
Q6-16. Miniature golf course	20.3%	79.8%
Q6-17. Multigenerational community centers	23.5%	76.5%
Q6-18. Natural play areas & playgrounds	24.5%	75.5%
Q6-19. Outdoor basketball courts	19.0%	81.0%

Q6. Please indicate if you or any member of your household has a need for each of the Parks and Recreation facilities/amenities listed below.

	Yes	No
Q6-20. Outdoor fitness equipment	18.8%	81.3%
Q6-21. Outdoor fitness facility	18.3%	81.8%
Q6-22. Outdoor swimming pools/water parks	23.5%	76.5%
Q6-23. Outdoor tennis/pickleball courts	20.8%	79.3%
Q6-24. Park shelters & picnic areas	39.8%	60.3%
Q6-25. Playgrounds	31.3%	68.8%
Q6-26. Sidewalk/walking paths within parks	47.0%	53.0%
Q6-27. Skate park	17.3%	82.8%
Q6-28. Small (2-10 acres) neighborhood parks	23.5%	76.5%
Q6-29. Soccer/football/lacrosse fields	11.3%	88.8%
Q6-30. Special needs playground	16.0%	84.0%
Q6-31. Splash pads (above ground water play)	22.8%	77.3%
Q6-32. Walking & biking trails	53.3%	46.8%

Q6. If "YES," please rate ALL of the Parks and Recreation facilities of that type in Dolton Park District on a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

(N=293)

	100% met	75% met	50% met	25% met	0% met
Q6-1. Amphitheater/outdoor stage	17.8%	13.7%	15.1%	13.7%	39.7%
Q6-2. Artificial turf court/field	23.3%	16.7%	16.7%	20.0%	23.3%
Q6-3. Banquet hall/large indoor venue (for private/party rentals)	33.9%	23.6%	17.3%	11.0%	14.2%
Q6-4. Baseball & softball fields	31.7%	16.7%	28.3%	11.7%	11.7%
Q6-5. Bike rentals in parks	9.4%	7.5%	11.3%	3.8%	67.9%
Q6-6. Community garden	15.9%	4.3%	13.0%	8.7%	58.0%
Q6-7. Cricket fields	0.0%	33.3%	0.0%	0.0%	66.7%
Q6-8. Cultural Arts Center (dance, theater, concerts)	16.3%	11.6%	14.0%	7.0%	51.2%
Q6-9. Dog park	12.7%	9.5%	11.1%	6.3%	60.3%
Q6-10. Greenspace & natural areas	12.5%	15.3%	19.4%	18.1%	34.7%
Q6-11. Indoor fitness & exercise facilities	19.1%	14.2%	19.9%	16.3%	30.5%
Q6-12. Indoor gymnasiums (basketball/ volleyball courts)	24.1%	21.5%	24.1%	10.1%	20.3%
Q6-13. Indoor running/walking tracks	15.4%	10.8%	12.3%	8.5%	53.1%
Q6-14. Indoor swimming pools/leisure pools	18.9%	7.6%	9.1%	9.8%	54.5%
Q6-15. Large (15-50 acres) community parks	30.3%	12.1%	16.7%	13.6%	27.3%
Q6-16. Miniature golf course	10.2%	10.2%	13.6%	3.4%	62.7%
Q6-17. Multigenerational community centers	11.1%	20.8%	19.4%	15.3%	33.3%
Q6-18. Natural play areas & playgrounds	33.3%	15.4%	17.9%	15.4%	17.9%

Q6. If "YES," please rate ALL of the Parks and Recreation facilities of that type in Dolton Park District on a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

	100% met	75% met	50% met	25% met	0% met
Q6-19. Outdoor basketball courts	25.9%	12.1%	25.9%	20.7%	15.5%
Q6-20. Outdoor fitness equipment	18.2%	9.1%	18.2%	20.0%	34.5%
Q6-21. Outdoor fitness facility	18.5%	11.1%	16.7%	11.1%	42.6%
Q6-22. Outdoor swimming pools/ water parks	17.1%	8.6%	2.9%	11.4%	60.0%
Q6-23. Outdoor tennis/pickleball courts	15.6%	12.5%	18.8%	17.2%	35.9%
Q6-24. Park shelters & picnic areas	25.0%	21.1%	17.2%	17.2%	19.5%
Q6-25. Playgrounds	27.6%	21.9%	19.0%	17.1%	14.3%
Q6-26. Sidewalk/walking paths within parks	33.5%	17.7%	17.1%	15.8%	15.8%
Q6-27. Skate park	15.4%	15.4%	11.5%	7.7%	50.0%
Q6-28. Small (2-10 acres) neighborhood parks	22.4%	15.8%	18.4%	18.4%	25.0%
Q6-29. Soccer/football/lacrosse fields	15.8%	15.8%	13.2%	18.4%	36.8%
Q6-30. Special needs playground	21.3%	12.8%	8.5%	6.4%	51.1%
Q6-31. Splash pads (above ground water play)	16.9%	9.9%	4.2%	7.0%	62.0%
Q6-32. Walking & biking trails	25.9%	17.8%	16.7%	14.4%	25.3%

Q7. Which FOUR facilities/amenities from the list in Question 6 are MOST IMPORTANT to your household?

<u>Q7. Top choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater/outdoor stage	9	2.3 %
Banquet hall/large indoor venue (for private/party rentals)	24	6.0 %
Baseball & softball fields	8	2.0 %
Bike rentals in parks	5	1.3 %
Community garden	7	1.8 %
Cultural Arts Center (dance, theater, concerts)	19	4.8 %
Dog park	7	1.8 %
Greenspace & natural areas	2	0.5 %
Indoor fitness & exercise facilities	39	9.8 %
Indoor gymnasiums (basketball/volleyball courts)	4	1.0 %
Indoor running/walking tracks	11	2.8 %
Indoor swimming pools/leisure pools	18	4.5 %
Miniature golf course	1	0.3 %
Multigenerational community centers	1	0.3 %
Natural play areas & playgrounds	5	1.3 %
Outdoor basketball courts	2	0.5 %
Outdoor fitness equipment	2	0.5 %
Outdoor swimming pools/water parks	5	1.3 %
Outdoor tennis/pickleball courts	3	0.8 %
Park shelters & picnic areas	4	1.0 %
Playgrounds	5	1.3 %
Sidewalk/walking paths within parks	20	5.0 %
Small (2-10 acres) neighborhood parks	3	0.8 %
Special needs playground	3	0.8 %
Splash pads (above ground water play)	1	0.3 %
Walking & biking trails	43	10.8 %
None chosen	149	37.3 %
Total	400	100.0 %

Q7. Which FOUR facilities/amenities from the list in Question 6 are MOST IMPORTANT to your household?

<u>Q7. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater/outdoor stage	7	1.8 %
Banquet hall/large indoor venue (for private/party rentals)	15	3.8 %
Baseball & softball fields	8	2.0 %
Bike rentals in parks	4	1.0 %
Community garden	7	1.8 %
Cultural Arts Center (dance, theater, concerts)	5	1.3 %
Dog park	5	1.3 %
Greenspace & natural areas	3	0.8 %
Indoor fitness & exercise facilities	31	7.8 %
Indoor gymnasiums (basketball/volleyball courts)	8	2.0 %
Indoor running/walking tracks	23	5.8 %
Indoor swimming pools/leisure pools	23	5.8 %
Large (15-50 acres) community parks	1	0.3 %
Miniature golf course	3	0.8 %
Multigenerational community centers	4	1.0 %
Natural play areas & playgrounds	4	1.0 %
Outdoor basketball courts	2	0.5 %
Outdoor fitness equipment	4	1.0 %
Outdoor fitness facility	1	0.3 %
Outdoor swimming pools/water parks	9	2.3 %
Outdoor tennis/pickleball courts	1	0.3 %
Park shelters & picnic areas	15	3.8 %
Playgrounds	3	0.8 %
Sidewalk/walking paths within parks	25	6.3 %
Skate park	2	0.5 %
Small (2-10 acres) neighborhood parks	2	0.5 %
Soccer/football/lacrosse fields	1	0.3 %
Special needs playground	3	0.8 %
Splash pads (above ground water play)	5	1.3 %
Walking & biking trails	15	3.8 %
None chosen	161	40.3 %
Total	400	100.0 %

Q7. Which FOUR facilities/amenities from the list in Question 6 are MOST IMPORTANT to your household?

<u>Q7. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater/outdoor stage	3	0.8 %
Banquet hall/large indoor venue (for private/party rentals)	10	2.5 %
Baseball & softball fields	1	0.3 %
Bike rentals in parks	9	2.3 %
Community garden	14	3.5 %
Cultural Arts Center (dance, theater, concerts)	8	2.0 %
Dog park	8	2.0 %
Greenspace & natural areas	5	1.3 %
Indoor fitness & exercise facilities	16	4.0 %
Indoor gymnasiums (basketball/volleyball courts)	5	1.3 %
Indoor running/walking tracks	20	5.0 %
Indoor swimming pools/leisure pools	16	4.0 %
Large (15-50 acres) community parks	3	0.8 %
Miniature golf course	9	2.3 %
Multigenerational community centers	5	1.3 %
Natural play areas & playgrounds	3	0.8 %
Outdoor basketball courts	2	0.5 %
Outdoor fitness equipment	2	0.5 %
Outdoor fitness facility	1	0.3 %
Outdoor swimming pools/water parks	6	1.5 %
Outdoor tennis/pickleball courts	4	1.0 %
Park shelters & picnic areas	15	3.8 %
Playgrounds	10	2.5 %
Sidewalk/walking paths within parks	18	4.5 %
Skate park	5	1.3 %
Small (2-10 acres) neighborhood parks	1	0.3 %
Special needs playground	1	0.3 %
Splash pads (above ground water play)	5	1.3 %
Walking & biking trails	25	6.3 %
None chosen	170	42.5 %
Total	400	100.0 %

Q7. Which FOUR facilities/amenities from the list in Question 6 are MOST IMPORTANT to your household?

<u>Q7. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater/outdoor stage	9	2.3 %
Artificial turf court/field	1	0.3 %
Banquet hall/large indoor venue (for private/party rentals)	10	2.5 %
Baseball & softball fields	2	0.5 %
Bike rentals in parks	3	0.8 %
Community garden	4	1.0 %
Cultural Arts Center (dance, theater, concerts)	4	1.0 %
Dog park	10	2.5 %
Greenspace & natural areas	2	0.5 %
Indoor fitness & exercise facilities	7	1.8 %
Indoor gymnasiums (basketball/volleyball courts)	5	1.3 %
Indoor running/walking tracks	14	3.5 %
Indoor swimming pools/leisure pools	17	4.3 %
Large (15-50 acres) community parks	2	0.5 %
Miniature golf course	3	0.8 %
Multigenerational community centers	9	2.3 %
Natural play areas & playgrounds	10	2.5 %
Outdoor fitness equipment	4	1.0 %
Outdoor fitness facility	2	0.5 %
Outdoor swimming pools/water parks	8	2.0 %
Outdoor tennis/pickleball courts	6	1.5 %
Park shelters & picnic areas	8	2.0 %
Playgrounds	9	2.3 %
Sidewalk/walking paths within parks	15	3.8 %
Skate park	3	0.8 %
Small (2-10 acres) neighborhood parks	5	1.3 %
Special needs playground	3	0.8 %
Splash pads (above ground water play)	7	1.8 %
Walking & biking trails	25	6.3 %
None chosen	193	48.3 %
Total	400	100.0 %

Q7. Which FOUR facilities/amenities from the list in Question 6 are MOST IMPORTANT to your household? (top 4)

Q7. Sum of top 4 choices	Number	Percent
Amphitheater/outdoor stage	28	7.0 %
Artificial turf court/field	1	0.3 %
Banquet hall/large indoor venue (for private/party rentals)	59	14.8 %
Baseball & softball fields	19	4.8 %
Bike rentals in parks	21	5.3 %
Community garden	32	8.0 %
Cultural Arts Center (dance, theater, concerts)	36	9.0 %
Dog park	30	7.5 %
Greenspace & natural areas	12	3.0 %
Indoor fitness & exercise facilities	93	23.3 %
Indoor gymnasiums (basketball/volleyball courts)	22	5.5 %
Indoor running/walking tracks	68	17.0 %
Indoor swimming pools/leisure pools	74	18.5 %
Large (15-50 acres) community parks	6	1.5 %
Miniature golf course	16	4.0 %
Multigenerational community centers	19	4.8 %
Natural play areas & playgrounds	22	5.5 %
Outdoor basketball courts	6	1.5 %
Outdoor fitness equipment	12	3.0 %
Outdoor fitness facility	4	1.0 %
Outdoor swimming pools/water parks	28	7.0 %
Outdoor tennis/pickleball courts	14	3.5 %
Park shelters & picnic areas	42	10.5 %
Playgrounds	27	6.8 %
Sidewalk/walking paths within parks	78	19.5 %
Skate park	10	2.5 %
Small (2-10 acres) neighborhood parks	11	2.8 %
Soccer/football/lacrosse fields	1	0.3 %
Special needs playground	10	2.5 %
Splash pads (above ground water play)	18	4.5 %
Walking & biking trails	108	27.0 %
None chosen	149	37.3 %
Total	1076	

Q8. Please indicate whether you or members of your household have had a need for each of the Parks and Recreation services and programs listed below during the past 12 months.

(N=400)

	Yes	No
Q8-1. 5K walks/runs	21.3%	78.8%
Q8-2. Adult (18-54 years old) athletic programs	19.8%	80.3%
Q8-3. Adult (18-54 years old) recreation programs	20.0%	80.0%
Q8-4. After school programs	16.0%	84.0%
Q8-5. Before school programs	8.3%	91.8%
Q8-6. Childcare at Fitness Centers	11.3%	88.8%
Q8-7. Concerts in the Park	31.5%	68.5%
Q8-8. Dance education programs	18.0%	82.0%
Q8-9. E-sports	4.8%	95.3%
Q8-10. Farmers market	38.3%	61.8%
Q8-11. Fitness exercise classes	34.8%	65.3%
Q8-12. Fitness in the Parks	24.5%	75.5%
Q8-13. Food truck events	22.3%	77.8%
Q8-14. Large one-day special events	20.0%	80.0%
Q8-15. Martial arts programs	14.3%	85.8%
Q8-16. Movies in the Park	28.8%	71.3%
Q8-17. Nature programs	17.0%	83.0%
Q8-18. Outdoor bootcamps	10.8%	89.3%
Q8-19. Park amenities with charging stations	15.3%	84.8%
Q8-20. Senior (55+ years old) programs	42.3%	57.8%

Q8. Please indicate whether you or members of your household have had a need for each of the Parks and Recreation services and programs listed below during the past 12 months.

	Yes	No
Q8-21. Small one-day special events	18.3%	81.8%
Q8-22. Special needs programs	11.5%	88.5%
Q8-23. Specialized summer camps (e.g. sports camps, enrichment camps, educational camps)	12.0%	88.0%
Q8-24. Summer day camp	11.8%	88.3%
Q8-25. Swim programs	25.3%	74.8%
Q8-26. Teen (13-17 years old) athletic programs/sports leagues	12.8%	87.3%
Q8-27. Teen (13-17 years old) recreation programs	12.3%	87.8%
Q8-28. Theater/performing arts programs	17.3%	82.8%
Q8-29. Toddler (0-4 years old) athletic programs	11.3%	88.8%
Q8-30. Toddler (0-4 years old) recreation programs	12.3%	87.8%
Q8-31. Water fitness programs	27.0%	73.0%
Q8-32. Youth (5-12 years old) athletic programs	13.3%	86.8%
Q8-33. Youth (5-12 years old) recreation programs	13.5%	86.5%

Q8. If "YES," please indicate how well your needs were met on a scale of 5 to 1, where 5 means the needs of your household were "100% Met" and 1 means "0% Met."

(N=266)

	100% met	75% met	50% met	25% met	0% met
Q8-1. 5K walks/runs	15.9%	20.3%	2.9%	10.1%	50.7%
Q8-2. Adult (18-54 years old) athletic programs	13.6%	15.3%	11.9%	27.1%	32.2%
Q8-3. Adult (18-54 years old) recreation programs	18.0%	16.4%	11.5%	24.6%	29.5%
Q8-4. After school programs	14.0%	18.6%	18.6%	20.9%	27.9%
Q8-5. Before school programs	15.0%	15.0%	25.0%	5.0%	40.0%
Q8-6. Childcare at Fitness Centers	23.3%	23.3%	13.3%	13.3%	26.7%
Q8-7. Concerts in the Park	21.6%	9.3%	10.3%	19.6%	39.2%
Q8-8. Dance education programs	13.8%	12.1%	24.1%	3.4%	46.6%
Q8-9. E-sports	0.0%	9.1%	18.2%	0.0%	72.7%
Q8-10. Farmers market	16.9%	10.5%	13.7%	13.7%	45.2%
Q8-11. Fitness exercise classes	16.7%	13.0%	15.7%	20.4%	34.3%
Q8-12. Fitness in the Parks	14.5%	5.3%	11.8%	23.7%	44.7%
Q8-13. Food truck events	25.7%	6.8%	5.4%	9.5%	52.7%
Q8-14. Large one-day special events	13.8%	13.8%	15.4%	15.4%	41.5%
Q8-15. Martial arts programs	16.3%	2.3%	11.6%	7.0%	62.8%
Q8-16. Movies in the Park	20.5%	6.8%	8.0%	10.2%	54.5%
Q8-17. Nature programs	8.8%	0.0%	14.0%	10.5%	66.7%
Q8-18. Outdoor bootcamps	9.7%	6.5%	3.2%	6.5%	74.2%
Q8-19. Park amenities with charging stations	21.6%	5.9%	2.0%	5.9%	64.7%
Q8-20. Senior (55+ years old) programs	23.0%	15.1%	11.1%	17.5%	33.3%

Q8. If "YES," please indicate how well your needs were met on a scale of 5 to 1, where 5 means the needs of your household were "100% Met" and 1 means "0% Met."

	100% met	75% met	50% met	25% met	0% met
Q8-21. Small one-day special events	15.0%	15.0%	10.0%	15.0%	45.0%
Q8-22. Special needs programs	20.0%	17.1%	11.4%	11.4%	40.0%
Q8-23. Specialized summer camps (e. g. sports camps, enrichment camps, educational camps)	14.3%	17.1%	17.1%	11.4%	40.0%
Q8-24. Summer day camp	16.1%	16.1%	25.8%	16.1%	25.8%
Q8-25. Swim programs	19.5%	3.7%	11.0%	6.1%	59.8%
Q8-26. Teen (13-17 years old) athletic programs/sports leagues	20.6%	8.8%	20.6%	20.6%	29.4%
Q8-27. Teen (13-17 years old) recreation programs	17.6%	11.8%	17.6%	20.6%	32.4%
Q8-28. Theater/performing arts programs	15.4%	11.5%	9.6%	15.4%	48.1%
Q8-29. Toddler (0-4 years old) athletic programs	15.6%	3.1%	12.5%	28.1%	40.6%
Q8-30. Toddler (0-4 years old) recreation programs	11.8%	11.8%	11.8%	26.5%	38.2%
Q8-31. Water fitness programs	20.5%	6.8%	3.4%	11.4%	58.0%
Q8-32. Youth (5-12 years old) athletic programs	12.2%	12.2%	22.0%	14.6%	39.0%
Q8-33. Youth (5-12 years old) recreation programs	14.6%	14.6%	17.1%	17.1%	36.6%

Q9. Which FOUR services/programs from the list in Question 8 are MOST IMPORTANT to you and members of your household?

<u>Q9. Top choice</u>	<u>Number</u>	<u>Percent</u>
5K walks/runs	27	6.8 %
Adult (18-54 years old) athletic programs	12	3.0 %
Adult (18-54 years old) recreation programs	8	2.0 %
After school programs	5	1.3 %
Before school programs	2	0.5 %
Childcare at Fitness Centers	3	0.8 %
Concerts in the Park	22	5.5 %
Dance education programs	4	1.0 %
Farmers market	25	6.3 %
Fitness exercise classes	11	2.8 %
Fitness in the Parks	6	1.5 %
Food truck events	2	0.5 %
Large one-day special events	2	0.5 %
Martial arts programs	4	1.0 %
Movies in the Park	4	1.0 %
Nature programs	3	0.8 %
Outdoor bootcamps	1	0.3 %
Senior (55+ years old) programs	47	11.8 %
Special needs programs	3	0.8 %
Specialized summer camps (e.g. sports camps, enrichment camps, educational camps)	4	1.0 %
Summer day camp	2	0.5 %
Swim programs	14	3.5 %
Teen (13-17 years old) athletic programs/sports leagues	5	1.3 %
Toddler (0-4 years old) athletic programs	7	1.8 %
Toddler (0-4 years old) recreation programs	2	0.5 %
Water fitness programs	13	3.3 %
Youth (5-12 years old) recreation programs	3	0.8 %
None chosen	159	39.8 %
Total	400	100.0 %

Q9. Which FOUR services/programs from the list in Question 8 are MOST IMPORTANT to you and members of your household?

<u>Q9. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
5K walks/runs	3	0.8 %
Adult (18-54 years old) athletic programs	10	2.5 %
Adult (18-54 years old) recreation programs	11	2.8 %
After school programs	6	1.5 %
Childcare at Fitness Centers	1	0.3 %
Concerts in the Park	18	4.5 %
Dance education programs	5	1.3 %
E-sports	2	0.5 %
Farmers market	21	5.3 %
Fitness exercise classes	17	4.3 %
Fitness in the Parks	10	2.5 %
Food truck events	9	2.3 %
Large one-day special events	5	1.3 %
Martial arts programs	4	1.0 %
Movies in the Park	14	3.5 %
Nature programs	3	0.8 %
Outdoor bootcamps	1	0.3 %
Park amenities with charging stations	1	0.3 %
Senior (55+ years old) programs	24	6.0 %
Small one-day special events	8	2.0 %
Special needs programs	3	0.8 %
Summer day camp	2	0.5 %
Swim programs	12	3.0 %
Teen (13-17 years old) athletic programs/sports leagues	1	0.3 %
Teen (13-17 years old) recreation programs	5	1.3 %
Theater/performing arts programs	3	0.8 %
Toddler (0-4 years old) athletic programs	2	0.5 %
Toddler (0-4 years old) recreation programs	6	1.5 %
Water fitness programs	10	2.5 %
Youth (5-12 years old) athletic programs	5	1.3 %
Youth (5-12 years old) recreation programs	1	0.3 %
<u>None chosen</u>	<u>177</u>	<u>44.3 %</u>
Total	400	100.0 %

Q9. Which FOUR services/programs from the list in Question 8 are MOST IMPORTANT to you and members of your household?

Q9. 3rd choice	Number	Percent
5K walks/runs	5	1.3 %
Adult (18-54 years old) athletic programs	1	0.3 %
Adult (18-54 years old) recreation programs	6	1.5 %
After school programs	3	0.8 %
Before school programs	4	1.0 %
Childcare at Fitness Centers	4	1.0 %
Concerts in the Park	11	2.8 %
Dance education programs	5	1.3 %
Farmers market	27	6.8 %
Fitness exercise classes	15	3.8 %
Fitness in the Parks	10	2.5 %
Food truck events	15	3.8 %
Large one-day special events	5	1.3 %
Martial arts programs	4	1.0 %
Movies in the Park	12	3.0 %
Nature programs	2	0.5 %
Outdoor bootcamps	2	0.5 %
Park amenities with charging stations	4	1.0 %
Senior (55+ years old) programs	16	4.0 %
Small one-day special events	6	1.5 %
Special needs programs	4	1.0 %
Specialized summer camps (e.g. sports camps, enrichment camps, educational camps)	2	0.5 %
Summer day camp	2	0.5 %
Swim programs	11	2.8 %
Teen (13-17 years old) athletic programs/sports leagues	4	1.0 %
Teen (13-17 years old) recreation programs	4	1.0 %
Theater/performing arts programs	2	0.5 %
Toddler (0-4 years old) athletic programs	3	0.8 %
Toddler (0-4 years old) recreation programs	2	0.5 %
Water fitness programs	7	1.8 %
Youth (5-12 years old) athletic programs	2	0.5 %
Youth (5-12 years old) recreation programs	4	1.0 %
None chosen	196	49.0 %
Total	400	100.0 %

Q9. Which FOUR services/programs from the list in Question 8 are MOST IMPORTANT to you and members of your household?

<u>Q9. 4th choice</u>	<u>Number</u>	<u>Percent</u>
5K walks/runs	3	0.8 %
Adult (18-54 years old) athletic programs	3	0.8 %
Adult (18-54 years old) recreation programs	6	1.5 %
After school programs	3	0.8 %
Before school programs	1	0.3 %
Childcare at Fitness Centers	1	0.3 %
Concerts in the Park	13	3.3 %
Dance education programs	8	2.0 %
Farmers market	12	3.0 %
Fitness exercise classes	14	3.5 %
Fitness in the Parks	9	2.3 %
Food truck events	11	2.8 %
Large one-day special events	3	0.8 %
Martial arts programs	4	1.0 %
Movies in the Park	13	3.3 %
Nature programs	3	0.8 %
Outdoor bootcamps	1	0.3 %
Park amenities with charging stations	1	0.3 %
Senior (55+ years old) programs	19	4.8 %
Small one-day special events	5	1.3 %
Special needs programs	2	0.5 %
Specialized summer camps (e.g. sports camps, enrichment camps, educational camps)	2	0.5 %
Summer day camp	2	0.5 %
Swim programs	5	1.3 %
Teen (13-17 years old) recreation programs	5	1.3 %
Theater/performing arts programs	6	1.5 %
Toddler (0-4 years old) athletic programs	2	0.5 %
Toddler (0-4 years old) recreation programs	3	0.8 %
Water fitness programs	12	3.0 %
Youth (5-12 years old) athletic programs	4	1.0 %
Youth (5-12 years old) recreation programs	5	1.3 %
<u>None chosen</u>	<u>219</u>	<u>54.8 %</u>
Total	400	100.0 %

Q9. Which FOUR services/programs from the list in Question 8 are MOST IMPORTANT to you and members of your household? (top 4)

Q9. Sum of top 4 choices	Number	Percent
5K walks/runs	38	9.5 %
Adult (18-54 years old) athletic programs	26	6.5 %
Adult (18-54 years old) recreation programs	31	7.8 %
After school programs	17	4.3 %
Before school programs	7	1.8 %
Childcare at Fitness Centers	9	2.3 %
Concerts in the Park	64	16.0 %
Dance education programs	22	5.5 %
E-sports	2	0.5 %
Farmers market	85	21.3 %
Fitness exercise classes	57	14.3 %
Fitness in the Parks	35	8.8 %
Food truck events	37	9.3 %
Large one-day special events	15	3.8 %
Martial arts programs	16	4.0 %
Movies in the Park	43	10.8 %
Nature programs	11	2.8 %
Outdoor bootcamps	5	1.3 %
Park amenities with charging stations	6	1.5 %
Senior (55+ years old) programs	106	26.5 %
Small one-day special events	19	4.8 %
Special needs programs	12	3.0 %
Specialized summer camps (e.g. sports camps, enrichment camps, educational camps)	8	2.0 %
Summer day camp	8	2.0 %
Swim programs	42	10.5 %
Teen (13-17 years old) athletic programs/sports leagues	10	2.5 %
Teen (13-17 years old) recreation programs	14	3.5 %
Theater/performing arts programs	11	2.8 %
Toddler (0-4 years old) athletic programs	14	3.5 %
Toddler (0-4 years old) recreation programs	13	3.3 %
Water fitness programs	42	10.5 %
Youth (5-12 years old) athletic programs	11	2.8 %
Youth (5-12 years old) recreation programs	13	3.3 %
None chosen	159	39.8 %
Total	1008	

Q10. Please indicate if you or any member of your household has used any of the following Dolton Park District parks/facilities during the past 12 months.

(N=400)

	Yes	No
Q10-1. Main Park	25.0%	75.0%
Q10-2. Triangle Park	5.5%	94.5%
Q10-3. Needles Park	7.8%	92.3%
Q10-4. Meadowlane Park	4.3%	95.8%
Q10-5. Sunshine Park	2.5%	97.5%
Q10-6. Kandy Kane Park	3.3%	96.8%
Q10-7. Riverfront Park	5.3%	94.8%
Q10-8. Blackstone Park	7.5%	92.5%
Q10-9. Town & Country Park	2.8%	97.3%
Q10-10. Willowgreen Park	2.0%	98.0%
Q10-11. Dolton/Riverdale Park	19.8%	80.3%
Q10-12. Main Field House	14.0%	86.0%
Q10-13. Golf Range	2.8%	97.3%
Q10-14. Recreation Center	9.3%	90.8%
Q10-15. Scout Building	5.5%	94.5%
Q10-16. Commissioners Building	4.8%	95.3%
Q10-17. Administration Building	5.5%	94.5%
Q10-18. Early Learning Center	1.8%	98.3%
Q10-19. Pavilions	3.3%	96.8%
Q10-20. Groves	3.0%	97.0%

Q10. If "YES," please rate the condition of the parks/facilities.

(N=190)

	Excellent	Good	Fair	Poor
Q10-1. Main Park	34.8%	48.9%	13.0%	3.3%
Q10-2. Triangle Park	38.9%	16.7%	27.8%	16.7%
Q10-3. Needles Park	11.1%	51.9%	14.8%	22.2%
Q10-4. Meadowlane Park	21.4%	14.3%	35.7%	28.6%
Q10-5. Sunshine Park	0.0%	50.0%	16.7%	33.3%
Q10-6. Kandy Kane Park	0.0%	27.3%	36.4%	36.4%
Q10-7. Riverfront Park	31.3%	25.0%	18.8%	25.0%
Q10-8. Blackstone Park	8.0%	44.0%	20.0%	28.0%
Q10-9. Town & Country Park	0.0%	28.6%	57.1%	14.3%
Q10-10. Willowgreen Park	0.0%	40.0%	20.0%	40.0%
Q10-11. Dolton/Riverdale Park	29.2%	41.5%	21.5%	7.7%
Q10-12. Main Field House	40.7%	44.4%	11.1%	3.7%
Q10-13. Golf Range	0.0%	12.5%	75.0%	12.5%
Q10-14. Recreation Center	32.4%	52.9%	11.8%	2.9%
Q10-15. Scout Building	40.9%	22.7%	27.3%	9.1%
Q10-16. Commissioners Building	41.2%	35.3%	17.6%	5.9%
Q10-17. Administration Building	30.0%	35.0%	25.0%	10.0%
Q10-18. Early Learning Center	40.0%	40.0%	0.0%	20.0%
Q10-19. Pavilions	25.0%	33.3%	33.3%	8.3%
Q10-20. Groves	10.0%	40.0%	40.0%	10.0%

Q11. Which THREE of the parks/facilities listed in Question 10 have you or members of your household USED MOST during the past year?

Q11. Top choice	Number	Percent
Main Park	60	15.0 %
Triangle Park	4	1.0 %
Needles Park	6	1.5 %
Meadowlane Park	3	0.8 %
Kandy Kane Park	5	1.3 %
Riverfront Park	1	0.3 %
Blackstone Park	10	2.5 %
Town & Country Park	1	0.3 %
Dolton/Riverdale Park	28	7.0 %
Main Field House	10	2.5 %
Golf Range	2	0.5 %
Recreation Center	5	1.3 %
Scout Building	2	0.5 %
Administration Building	1	0.3 %
Early Learning Center	3	0.8 %
Pavilions	1	0.3 %
None chosen	258	64.5 %
Total	400	100.0 %

Q11. Which THREE of the parks/facilities listed in Question 10 have you or members of your household USED MOST during the past year?

Q11. 2nd choice	Number	Percent
Main Park	10	2.5 %
Triangle Park	7	1.8 %
Needles Park	8	2.0 %
Meadowlane Park	1	0.3 %
Sunshine Park	1	0.3 %
Kandy Kane Park	1	0.3 %
Riverfront Park	4	1.0 %
Blackstone Park	8	2.0 %
Town & Country Park	1	0.3 %
Willowgreen Park	1	0.3 %
Dolton/Riverdale Park	10	2.5 %
Main Field House	15	3.8 %
Golf Range	1	0.3 %
Recreation Center	5	1.3 %
Scout Building	5	1.3 %
Commissioners Building	1	0.3 %
Administration Building	1	0.3 %
Early Learning Center	2	0.5 %
Groves	2	0.5 %
None chosen	316	79.0 %
Total	400	100.0 %

Q11. Which THREE of the parks/facilities listed in Question 10 have you or members of your household USED MOST during the past year?

<u>Q11. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Main Park	8	2.0 %
Triangle Park	2	0.5 %
Needles Park	4	1.0 %
Meadowlane Park	1	0.3 %
Riverfront Park	6	1.5 %
Blackstone Park	1	0.3 %
Town & Country Park	1	0.3 %
Dolton/Riverdale Park	10	2.5 %
Main Field House	5	1.3 %
Recreation Center	5	1.3 %
Scout Building	4	1.0 %
Commissioners Building	2	0.5 %
Early Learning Center	2	0.5 %
None chosen	349	87.3 %
Total	400	100.0 %

Q11. Which THREE of the parks/facilities listed in Question 10 have you or members of your household USED MOST during the past year? (top 3)

<u>Q11. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Main Park	78	19.5 %
Triangle Park	13	3.3 %
Needles Park	18	4.5 %
Meadowlane Park	5	1.3 %
Sunshine Park	1	0.3 %
Kandy Kane Park	6	1.5 %
Riverfront Park	11	2.8 %
Blackstone Park	19	4.8 %
Town & Country Park	3	0.8 %
Willowgreen Park	1	0.3 %
Dolton/Riverdale Park	48	12.0 %
Main Field House	30	7.5 %
Golf Range	3	0.8 %
Recreation Center	15	3.8 %
Scout Building	11	2.8 %
Commissioners Building	3	0.8 %
Administration Building	2	0.5 %
Early Learning Center	7	1.8 %
Pavilions	1	0.3 %
Groves	2	0.5 %
None chosen	258	64.5 %
Total	535	

Q12. Please CHECK ALL of the following facilities/park amenities that you feel are needed in the community over the next five to ten years.

Q12. All facilities/park amenities that you feel are needed in the community over next five to ten years

	Number	Percent
Dog park	117	29.3 %
Chess table park	86	21.5 %
Memorial park	105	26.3 %
Football/soccer park	92	23.0 %
All kids parks	162	40.5 %
Exercise park	230	57.5 %
Club house	139	34.8 %
Other	54	13.5 %
Total	985	

Q12-8. Other

Q12-8. Other	Number	Percent
Skate park	2	3.7 %
Basketball court	2	3.7 %
Splash pad	2	3.7 %
Walking trail	2	3.7 %
Pool	2	3.7 %
CREATE PARKS FOR CHILDREN AND SENIORS	1	1.9 %
SECURITY	1	1.9 %
Game room	1	1.9 %
TECHNOLOGY PARK/CENTER	1	1.9 %
WATER PARK	1	1.9 %
Walking track	1	1.9 %
Swimming pool with lessons	1	1.9 %
Splash pad/water park	1	1.9 %
Indoor swimming pool	1	1.9 %
Paved walk area and lights, trim trees	1	1.9 %
Concert park	1	1.9 %
Senior facility	1	1.9 %
Nice, organized, clean & comfortable place for people to enjoy	1	1.9 %
Dolton needs to be more dog friendly	1	1.9 %
NATURE PARK	1	1.9 %
Swimming	1	1.9 %
Movies in the park	1	1.9 %
Bike trail	1	1.9 %
Water fitness	1	1.9 %
HEATED POOL	1	1.9 %
COMMUNITY GARDEN FARMERS MARKET	1	1.9 %
OUTDOOR POOL	1	1.9 %
NEEDLES PARK UNUSED FOR CHILDREN	1	1.9 %
BIKE RENTAL	1	1.9 %
SENIOR CENTER	1	1.9 %
OUTDOOR POOL/WATER PARK	1	1.9 %
WALKING TRAIL/TRACK	1	1.9 %
RECREATION CENTER	1	1.9 %
BETTER WALKING PATH	1	1.9 %
Senior building	1	1.9 %
After school program	1	1.9 %
Exercise at parks	1	1.9 %
Fitness	1	1.9 %
Water park and large playground	1	1.9 %
Gardening club/class	1	1.9 %
Above ground water park	1	1.9 %
Tennis courts and nets	1	1.9 %
WALKING PATH	1	1.9 %
BASEBALL/SOFTBALL	1	1.9 %
OUTDOOR BASKETBALL	1	1.9 %
TENNIS	1	1.9 %
ROLLER SKATING	1	1.9 %
MOVIE THEATER, SWIMMING POOL	1	1.9 %
INDOOR POOL	1	1.9 %
Total	54	100.0 %

Q13. Which TWO of the facilities/amenities listed in Question 12 do you think are MOST NEEDED in the parks/facilities you and the members of your household have used most during the past year?

Q13. Top choice	Number	Percent
Dog park	29	7.3 %
Chess table park	5	1.3 %
Memorial park	21	5.3 %
Football/soccer park	6	1.5 %
All kids parks	45	11.3 %
Exercise park	65	16.3 %
Club house	14	3.5 %
Other	16	4.0 %
None chosen	199	49.8 %
Total	400	100.0 %

Q13. Which TWO of the facilities/amenities listed in Question 12 do you think are MOST NEEDED in the parks/facilities you and the members of your household have used most during the past year?

Q13. 2nd choice	Number	Percent
Dog park	14	3.5 %
Chess table park	10	2.5 %
Memorial park	10	2.5 %
Football/soccer park	8	2.0 %
All kids parks	33	8.3 %
Exercise park	39	9.8 %
Club house	21	5.3 %
Other	11	2.8 %
None chosen	254	63.5 %
Total	400	100.0 %

SUM OF THE TOP TWO CHOICES

Q13. Which TWO of the facilities/amenities listed in Question 12 do you think are MOST NEEDED in the parks/facilities you and the members of your household have used most during the past year? (top 2)

Q13. Sum of top 2 choices	Number	Percent
Dog park	43	10.8 %
Chess table park	15	3.8 %
Memorial park	31	7.8 %
Football/soccer park	14	3.5 %
All kids parks	78	19.5 %
Exercise park	104	26.0 %
Club house	35	8.8 %
Other	27	6.8 %
None chosen	199	49.8 %
Total	546	

Q14. If you had a budget of \$100 for services provided by the Dolton Park District, how would you allocate the funds among the categories of funding listed below?

	Total
Upgrade existing parks & park amenities	\$28.32
Upgrade existing indoor facilities	\$18.73
Expand existing indoor facilities	\$13.82
Improve existing sports fields (softball, baseball, soccer, etc.)	\$15.91
Develop new indoor facilities	\$23.22

Q15. Please CHECK ALL of the following ways you learn about Dolton Park District programs, activities, and events.

Q15. All the ways you learn about Dolton Park

<u>District programs, activities, & events</u>	<u>Number</u>	<u>Percent</u>
Conversations with Park District staff	50	12.5 %
Dolton Park District website	90	22.5 %
Facebook	40	10.0 %
Flyers	158	39.5 %
Instagram	8	2.0 %
Newspapers	79	19.8 %
Park District email blasts/newsletters	90	22.5 %
Park District program guide	136	34.0 %
Outdoor sign boards	51	12.8 %
Indoor marketing TV monitors	9	2.3 %
Twitter	6	1.5 %
Word of mouth	145	36.3 %
<u>Other</u>	<u>12</u>	<u>3.0 %</u>
Total	874	

Q15-13. Other

<u>Q15-13. Other</u>	<u>Number</u>	<u>Percent</u>
Mail	2	16.7 %
FRIENDS	1	8.3 %
COMMUNITY MEETINGS	1	8.3 %
PARK NEWSPAPER	1	8.3 %
FRANKLIN SCHOOL	1	8.3 %
Personal email address	1	8.3 %
QUARTERLY NEWSLETTER MAILED TO HOUSE	1	8.3 %
NEIGHBORS	1	8.3 %
Dolton channel	1	8.3 %
Channel 4	1	8.3 %
<u>Meetings on TV</u>	<u>1</u>	<u>8.3 %</u>
Total	12	100.0 %

Q16. Which THREE of the communication methods listed in Question 15 do you MOST PREFER to use to learn about Dolton Park District programs, activities, and events?

<u>Q16. Top choice</u>	<u>Number</u>	<u>Percent</u>
Conversations with Park District staff	9	2.3 %
Dolton Park District website	38	9.5 %
Facebook	13	3.3 %
Flyers	54	13.5 %
Instagram	2	0.5 %
Newspapers	18	4.5 %
Park District email blasts/newsletters	43	10.8 %
Park District program guide	63	15.8 %
Outdoor sign boards	8	2.0 %
Indoor marketing TV monitors	1	0.3 %
Word of mouth	6	1.5 %
Other	6	1.5 %
<u>None chosen</u>	<u>139</u>	<u>34.8 %</u>
Total	400	100.0 %

Q16. Which THREE of the communication methods listed in Question 15 do you MOST PREFER to use to learn about Dolton Park District programs, activities, and events?

<u>Q16. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Conversations with Park District staff	7	1.8 %
Dolton Park District website	27	6.8 %
Facebook	11	2.8 %
Flyers	51	12.8 %
Instagram	4	1.0 %
Newspapers	23	5.8 %
Park District email blasts/newsletters	32	8.0 %
Park District program guide	33	8.3 %
Outdoor sign boards	16	4.0 %
Indoor marketing TV monitors	1	0.3 %
Word of mouth	10	2.5 %
Other	2	0.5 %
<u>None chosen</u>	<u>183</u>	<u>45.8 %</u>
Total	400	100.0 %

Q16. Which THREE of the communication methods listed in Question 15 do you MOST PREFER to use to learn about Dolton Park District programs, activities, and events?

<u>Q16. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Conversations with Park District staff	12	3.0 %
Dolton Park District website	30	7.5 %
Facebook	8	2.0 %
Flyers	24	6.0 %
Instagram	1	0.3 %
Newspapers	12	3.0 %
Park District email blasts/newsletters	18	4.5 %
Park District program guide	20	5.0 %
Outdoor sign boards	17	4.3 %
Indoor marketing TV monitors	3	0.8 %
Twitter	2	0.5 %
Word of mouth	26	6.5 %
Other	3	0.8 %
None chosen	224	56.0 %
Total	400	100.0 %

SUM OF THE TOP THREE CHOICES

Q16. Which THREE of the communication methods listed in Question 15 do you MOST PREFER to use to learn about Dolton Park District programs, activities, and events? (top 3)

<u>Q16. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Conversations with Park District staff	28	7.0 %
Dolton Park District website	95	23.8 %
Facebook	32	8.0 %
Flyers	129	32.3 %
Instagram	7	1.8 %
Newspapers	53	13.3 %
Park District email blasts/newsletters	93	23.3 %
Park District program guide	116	29.0 %
Outdoor sign boards	41	10.3 %
Indoor marketing TV monitors	5	1.3 %
Twitter	2	0.5 %
Word of mouth	42	10.5 %
Other	11	2.8 %
None chosen	139	34.8 %
Total	793	

Q17. How would you rate the effectiveness of the District's marketing and communications efforts?

Q17. How would you rate effectiveness of

District's marketing & communications efforts	Number	Percent
Very effective	34	8.5 %
Moderately effective	47	11.8 %
Somewhat effective	87	21.8 %
Not very effective	60	15.0 %
Not effective at all	42	10.5 %
Not sure	130	32.5 %
Total	400	100.0 %

WITHOUT "NOT SURE"**Q17. How would you rate the effectiveness of the District's marketing and communications efforts?****(without "not sure")**

Q17. How would you rate effectiveness of

District's marketing & communications efforts	Number	Percent
Very effective	34	12.6 %
Moderately effective	47	17.4 %
Somewhat effective	87	32.2 %
Not very effective	60	22.2 %
Not effective at all	42	15.6 %
Total	270	100.0 %

Q18. How would you rate the effectiveness of the Dolton Park District website?

Q18. How would you rate effectiveness of Dolton

Park District website	Number	Percent
Very effective	34	8.5 %
Moderately effective	37	9.3 %
Somewhat effective	47	11.8 %
Not very effective	23	5.8 %
Not effective at all	21	5.3 %
Not sure	238	59.5 %
Total	400	100.0 %

WITHOUT "NOT SURE"**Q18. How would you rate the effectiveness of the Dolton Park District website? (without "not sure")**

Q18. How would you rate effectiveness of Dolton

Park District website	Number	Percent
Very effective	34	21.0 %
Moderately effective	37	22.8 %
Somewhat effective	47	29.0 %
Not very effective	23	14.2 %
Not effective at all	21	13.0 %
Total	162	100.0 %

Q19. Please check THREE things that come to mind when you think about Dolton Park District.

Q19. Things that come to mind when you think
about Dolton Park District

	Number	Percent
Convenient	165	41.3 %
Open space	143	35.8 %
Gathering space	122	30.5 %
Fun	99	24.8 %
Lifestyle	66	16.5 %
Safe	62	15.5 %
Value	54	13.5 %
Play	54	13.5 %
Total	765	

Q20. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with Dolton Park District elected officials and staff.

(N=400)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know
Q20-1. Elected Board of Commissioners	7.3%	7.3%	17.0%	6.8%	5.8%	56.0%
Q20-2. Administrative staff	7.0%	7.3%	16.8%	6.0%	5.8%	57.3%
Q20-3. Administrative front desk staff	7.8%	9.5%	16.5%	4.8%	4.8%	56.8%
Q20-4. Recreation Center front desk staff	7.5%	8.0%	16.5%	4.3%	5.5%	58.3%
Q20-5. Recreation Center staff	7.8%	7.0%	15.3%	5.3%	4.3%	60.5%
Q20-6. Golf Range staff	3.0%	4.3%	13.8%	3.8%	3.8%	71.5%
Q20-7. Maintenance staff	7.5%	7.8%	14.5%	4.8%	6.5%	59.0%
Q20-8. Programming instructors	5.5%	7.5%	15.0%	3.5%	4.5%	64.0%
Q20-9. Overall staff satisfaction	7.0%	9.0%	19.0%	4.0%	5.5%	55.5%

WITHOUT "DON'T KNOW"

Q20. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with Dolton Park District elected officials and staff. (without "don't know")

(N=400)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied
Q20-1. Elected Board of Commissioners	16.5%	16.5%	38.6%	15.3%	13.1%
Q20-2. Administrative staff	16.4%	17.0%	39.2%	14.0%	13.5%
Q20-3. Administrative front desk staff	17.9%	22.0%	38.2%	11.0%	11.0%
Q20-4. Recreation Center front desk staff	18.0%	19.2%	39.5%	10.2%	13.2%
Q20-5. Recreation Center staff	19.6%	17.7%	38.6%	13.3%	10.8%
Q20-6. Golf Range staff	10.5%	14.9%	48.2%	13.2%	13.2%
Q20-7. Maintenance staff	18.3%	18.9%	35.4%	11.6%	15.9%
Q20-8. Programming instructors	15.3%	20.8%	41.7%	9.7%	12.5%
Q20-9. Overall staff satisfaction	15.7%	20.2%	42.7%	9.0%	12.4%

Q21. Please rate your satisfaction with the overall value your household receives from the Dolton Park District.

Q21. Your satisfaction with overall value your household receives from Dolton Park District	Number	Percent
Very satisfied	23	5.8 %
Satisfied	57	14.3 %
Neutral	104	26.0 %
Dissatisfied	24	6.0 %
Very dissatisfied	27	6.8 %
Don't know	165	41.3 %
Total	400	100.0 %

WITHOUT "DON'T KNOW"**Q21. Please rate your satisfaction with the overall value your household receives from the Dolton Park District. (without "don't know")**

Q21. Your satisfaction with overall value your household receives from Dolton Park District	Number	Percent
Very satisfied	23	9.8 %
Satisfied	57	24.3 %
Neutral	104	44.3 %
Dissatisfied	24	10.2 %
Very dissatisfied	27	11.5 %
Total	235	100.0 %

Q22. How likely would you be to recommend Dolton Park District programs and activities to a friend?

Q22. How likely would you be to recommend

<u>Dolton Park District programs & activities to a friend</u>	<u>Number</u>	<u>Percent</u>
Very likely	97	24.3 %
Not likely	49	12.3 %
Not at all likely	72	18.0 %
Don't know	182	45.5 %
Total	400	100.0 %

WITHOUT "DON'T KNOW"**Q22. How likely would you be to recommend Dolton Park District programs and activities to a friend?
(without "don't know")**

Q22. How likely would you be to recommend

<u>Dolton Park District programs & activities to a friend</u>	<u>Number</u>	<u>Percent</u>
Very likely	97	44.5 %
Not likely	49	22.5 %
Not at all likely	72	33.0 %
Total	218	100.0 %

Q23. Counting yourself, how many people in your household are...

	Mean	Sum
Under age 5	0.1	43
Ages 5-9	0.1	46
Ages 10-14	0.2	63
Ages 15-19	0.1	49
Ages 20-24	0.1	42
Ages 25-34	0.2	82
Ages 35-44	0.3	94
Ages 45-54	0.4	142
Ages 55-64	0.4	163
Ages 65-74	0.4	137
Ages 75+	0.2	72

Q24. What is your age?

Q24. Your age	Number	Percent
18-34	45	11.3 %
35-44	75	18.8 %
45-54	82	20.5 %
55-64	79	19.8 %
65+	87	21.8 %
Not provided	32	8.0 %
Total	400	100.0 %

Q25. Your gender:

Q25. Your gender	Number	Percent
Male	185	46.3 %
Female	200	50.0 %
Not provided	15	3.8 %
Total	400	100.0 %

Q26. Which of the following best describes your race/ethnicity?

<u>Q26. Your race</u>	<u>Number</u>	<u>Percent</u>
American Indian or Alaska Native	3	0.8 %
Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese, Other Asian	4	1.0 %
African American/Black	328	82.0 %
Hispanic, Latino, or Spanish Origin	11	2.8 %
White	24	6.0 %
Other	4	1.0 %
<u>Not provided</u>	<u>35</u>	<u>8.8 %</u>
Total	409	

Q26-7. Other

<u>Q26-7. Other</u>	<u>Number</u>	<u>Percent</u>
MIXED	2	50.0 %
Multi race	1	25.0 %
<u>Hebrew Psraelite</u>	<u>1</u>	<u>25.0 %</u>
Total	4	100.0 %

Q27. Which of the following best describes the primary languages spoken in your home?

Q27. What best describes the primary languages
spoken in your home

	Number	Percent
English	369	92.3 %
Spanish	12	3.0 %
Total	381	

Q28. In what other language(s) would you like to see Dolton Park District materials translated?

Q28. In what other languages would you like to
see Dolton Park District materials translated

	Number	Percent
English	125	31.3 %
Spanish	110	27.5 %
French	4	1.0 %
Chinese	7	1.8 %
Japanese	4	1.0 %
Hindi	3	0.8 %
German	2	0.5 %
Other	1	0.3 %
Total	256	

Q28-8. Other

Q28-8. Other	Number	Percent
PROPER ENGLISH	1	100.0 %
Total	1	100.0 %

Q29. Please CHECK ALL of the descriptions below that best indicate your household's employment status.

Q29. What best indicate your household's

<u>employment status</u>	<u>Number</u>	<u>Percent</u>
Stay at home parent, not employed	15	3.8 %
Single adult/guardian, employed	39	9.8 %
Two adults/guardians, both employed full-time	98	24.5 %
Two adults/guardians, one not employed full-time	54	13.5 %
Two adults/guardians, neither employed full-time	78	19.5 %
Other	39	9.8 %
Total	323	

Q29-6. Other

<u>Q29-6. Other</u>	<u>Number</u>	<u>Percent</u>
Retired	27	69.2 %
More than 2 adults	5	12.8 %
WIDOWER	1	2.6 %
COVID UNEMPLOYED	1	2.6 %
ONE RETIRED SENIOR	1	2.6 %
Stay at home retired	1	2.6 %
Business owner	1	2.6 %
SENIOR	1	2.6 %
HANDICAP	1	2.6 %
Total	39	100.0 %

Q30. What is your household income?

<u>Q30. Your household income</u>	<u>Number</u>	<u>Percent</u>
Under \$25K	44	11.0 %
\$25K-\$49,999	79	19.8 %
\$50K-\$74,999	91	22.8 %
\$75K-\$99,999	38	9.5 %
\$100K+	36	9.0 %
Not provided	112	28.0 %
Total	400	100.0 %

WITHOUT "NOT PROVIDED"**Q30. What is your household income? (without "not provided")**

<u>Q30. Your household income</u>	<u>Number</u>	<u>Percent</u>
Under \$25K	44	15.3 %
\$25K-\$49,999	79	27.4 %
\$50K-\$74,999	91	31.6 %
\$75K-\$99,999	38	13.2 %
\$100K+	36	12.5 %
Total	288	100.0 %

Section 5

Survey Instrument

**Board of Commissioners**

Cleo D. Jones.....	President
Allen T. Sheard.....	Vice President
Lester L. Long, Sr.....	Commissioner
Gail Towers.....	Commissioner
Shiloh Jackson.....	Operations Manager
Mark H. Kiel.....	Secretary/Treasurer
Michelle Broughton-Fountain.....	Attorney

Dear Dolton Park District Resident,

Your response to the enclosed survey is extremely important...Dolton Park District is conducting a Community Survey as part of a Comprehensive Master Plan to establish priorities for the future improvement our parks, facilities, and programming within the community. Your household was one of the randomly selected household's that were presented with this survey, therefore, it is very important that you participate.

We appreciate your time and any effort you can give in completing your survey...Your input is vitally important and Dolton Park District thanks you. We realize that this survey will take approximately 10-15 minutes to complete, but each question is important. The time you invest in completing this survey will aid the Dolton Park District in taking a citizen-driven approach to making decisions that will enrich the future of our community and positively affect the lives of our residents.

Please complete and return your survey as soon as you can...We have selected ETC Institute, an independent consulting company, as our partner to administer the survey. They will compile the data received and present the results to the Dolton Park District and we will post it on our website.

Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061. If you prefer to take the survey online, please go to www.doltonparksurvey.com.

Thank you again for taking the time to lend your voice to this process. Please look for upcoming forums to provide additional input. We sincerely hope to continue to be a resource in our community for years to come.

If you have any questions about the survey, please feel free to contact Shiloh Jackson, Operations Manager, at (708) 841 – 2111 or by email at sjackson@doltonparkdistrict.org.

Thank you for your time and investment in the future of our community.

Sincerely,

Shiloh Jackson

Shiloh Jackson
Operations Manager

Cleophus "Cleo" D. Jones

Cleophus "Cleo" D. Jones
President, Board of Commissioners

Dolton Park District 2020 Community Interest and Opinion Survey

The Dolton Park District would like your input to help determine parks and recreation priorities for our community. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope or fill it out online at [DoltonParkSurvey.com](https://doltonparksurvey.com). We greatly appreciate your time.

1. Have you or any member of your household visited any parks of the Dolton Park District over the past 12 months?

____(1) Yes ____ (2) No *[Skip to Q2.]*

1a. Overall, how would you rate the physical condition of ALL of the parks of the Dolton Park District you have visited?

____(1) Excellent ____ (2) Good ____ (3) Fair ____ (4) Poor

2. Please CHECK ALL the ways you and members of your household travel to the parks and recreation facilities you use. *[Check all that apply.]*

____(1) Walk ____ (3) Drive ____ (5) Other: _____
 ____ (2) Bike or bikeshare ____ (4) Uber or rideshare ____ (6) None; do not use parks

3. Have you or other members of your household participated in any recreation or sports programs offered by the Dolton Park District during the past 12 months?

____(1) Yes *[Answer Q3a-c.]* ____ (2) No *[Skip to Q4.]*

3a. Approximately how many different recreation or sports programs offered by the Dolton Park District have you or members of your household participated in over the past 12 months?

____(1) 1 program ____ (3) 4 to 6 programs ____ (5) 11 or more programs
 ____ (2) 2 to 3 programs ____ (4) 7 to 10 programs

3b. Please check the THREE primary reasons why your household has participated in Dolton Park District recreation or sports programs.

____ (1) Quality of instructors/coaches	____ (6) Times the program is offered
____ (2) Location of the program facility	____ (7) Friends participate in the program
____ (3) Quality of the program facility	____ (8) Dates the program is offered
____ (4) Fees charged for the class	____ (9) Other: _____
____ (5) Nowhere else to go for the service	

3c. How would you rate the overall quality of the recreation or sports programs that you and members of your household have participated in?

____(1) Excellent ____ (2) Good ____ (3) Fair ____ (4) Poor

4. Please CHECK ALL of the reasons that deter you or other members of your household from using the parks, recreation, and sports facilities/programs of the Dolton Park District MORE OFTEN.

- | | |
|--|---|
| <input type="checkbox"/> (01) Facilities are not well maintained | <input type="checkbox"/> (11) Fees are too high |
| <input type="checkbox"/> (02) Program or facility not offered | <input type="checkbox"/> (12) Poor customer service by staff |
| <input type="checkbox"/> (03) Facilities lack the right equipment | <input type="checkbox"/> (13) I do not know locations of facilities |
| <input type="checkbox"/> (04) Security is insufficient | <input type="checkbox"/> (14) Not accessible for people with disabilities |
| <input type="checkbox"/> (05) Lack of quality programs | <input type="checkbox"/> (15) I do not know what is being offered |
| <input type="checkbox"/> (06) Too far from our residence | <input type="checkbox"/> (16) Facility operating hours not convenient |
| <input type="checkbox"/> (07) Class full | <input type="checkbox"/> (17) Registration for programs is difficult |
| <input type="checkbox"/> (08) Class cancelled | <input type="checkbox"/> (18) Lack of parking by facilities and parks |
| <input type="checkbox"/> (09) Program times are not convenient | <input type="checkbox"/> (19) Too busy/not enough time |
| <input type="checkbox"/> (10) Use services/facilities in other cities/agencies | <input type="checkbox"/> (20) Other: _____ |

5. Please indicate all of the recreation programs offered or co-sponsored by the Dolton Park District that your household has participated in during the past 12 months. [Check all that apply.]

- | | |
|--|---|
| <input type="checkbox"/> (01) Summer Camp | <input type="checkbox"/> (18) Shipshewana |
| <input type="checkbox"/> (02) Boxing | <input type="checkbox"/> (19) Spirit Cruise |
| <input type="checkbox"/> (03) Archery | <input type="checkbox"/> (20) Buddy Guys Restaurant |
| <input type="checkbox"/> (04) Peewee Basketball | <input type="checkbox"/> (21) Business Brunch |
| <input type="checkbox"/> (05) Zumba | <input type="checkbox"/> (22) Harvest Fest |
| <input type="checkbox"/> (06) Line Dance | <input type="checkbox"/> (23) Easter Egg Hunt |
| <input type="checkbox"/> (07) K Fit Fitness | <input type="checkbox"/> (24) Kite Flying Event |
| <input type="checkbox"/> (08) Bid Whist | <input type="checkbox"/> (25) Tween Sleepover |
| <input type="checkbox"/> (09) Pinochle | <input type="checkbox"/> (26) Women's Conference |
| <input type="checkbox"/> (10) Thanksgiving Luncheon | <input type="checkbox"/> (27) Daddy Daughter Dance |
| <input type="checkbox"/> (11) Holiday Luncheon | <input type="checkbox"/> (28) Mother and Son Dance |
| <input type="checkbox"/> (12) Holiday Festival | <input type="checkbox"/> (29) Grade School Basketball |
| <input type="checkbox"/> (13) Back to School Celebration | <input type="checkbox"/> (30) Open Gym |
| <input type="checkbox"/> (14) Jazz in the Park | <input type="checkbox"/> (31) Steppin' in the Park |
| <input type="checkbox"/> (15) Poetry Night | <input type="checkbox"/> (32) Other: _____ |
| <input type="checkbox"/> (16) Paint and Sip | <input type="checkbox"/> (33) Haven't participated in any Park District recreation programs in the past 12 months [Skip to Q6.] |
| <input type="checkbox"/> (17) Community Flea Market | |

5a. Of the programs selected in Question 5, how many different recreation programs offered or co-sponsored by the Dolton Park District has your household participated in during the past 12 months?

- | | |
|---|---|
| <input type="checkbox"/> (1) 1 program/activity | <input type="checkbox"/> (4) 7 to 10 programs/activities |
| <input type="checkbox"/> (2) 2 to 3 programs/activities | <input type="checkbox"/> (5) 11 or more programs/activities |
| <input type="checkbox"/> (3) 4 to 6 programs/activities | |

5b. How would you rate the overall quality of recreation programs offered or co-sponsored by the Dolton Park District that you have participated in?

- | | | | |
|--|-----------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> (1) Excellent | <input type="checkbox"/> (2) Good | <input type="checkbox"/> (3) Fair | <input type="checkbox"/> (4) Poor |
|--|-----------------------------------|-----------------------------------|-----------------------------------|

6. Please indicate if you or any member of your household has a need for each of the Parks and Recreation facilities/amenities listed below by circling either "Yes" or "No". If "Yes", please rate ALL of the Parks and Recreation facilities of that type in Dolton Park District on a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met".

Facility/Amenity	Do you have a need for this facility/amenity?		If "Yes", how well are your needs being met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
01. Amphitheater/Outdoor stage	Yes	No	5	4	3	2	1
02. Artificial turf court/field	Yes	No	5	4	3	2	1
03. Banquet hall/large indoor venue (for private/party rentals)	Yes	No	5	4	3	2	1
04. Baseball and softball fields	Yes	No	5	4	3	2	1
05. Bike rentals in parks	Yes	No	5	4	3	2	1
06. Community garden	Yes	No	5	4	3	2	1
07. Cricket fields	Yes	No	5	4	3	2	1
08. Cultural Arts Center (Dance, Theater, Concerts)	Yes	No	5	4	3	2	1
09. Dog park	Yes	No	5	4	3	2	1
10. Greenspace and natural areas	Yes	No	5	4	3	2	1
11. Indoor fitness and exercise facilities	Yes	No	5	4	3	2	1
12. Indoor gymnasiums (basketball/volleyball courts)	Yes	No	5	4	3	2	1
13. Indoor running/walking tracks	Yes	No	5	4	3	2	1
14. Indoor swimming pools/leisure pools	Yes	No	5	4	3	2	1
15. Large (15-50 acres) community parks	Yes	No	5	4	3	2	1
16. Miniature golf course	Yes	No	5	4	3	2	1
17. Multigenerational community centers	Yes	No	5	4	3	2	1
18. Natural play areas and playgrounds	Yes	No	5	4	3	2	1
19. Outdoor basketball courts	Yes	No	5	4	3	2	1
20. Outdoor fitness equipment	Yes	No	5	4	3	2	1
21. Outdoor fitness facility	Yes	No	5	4	3	2	1
22. Outdoor swimming pools/water parks	Yes	No	5	4	3	2	1
23. Outdoor tennis/Pickleball courts	Yes	No	5	4	3	2	1
24. Park shelters and picnic areas	Yes	No	5	4	3	2	1
25. Playgrounds	Yes	No	5	4	3	2	1
26. Sidewalk/Walking paths within parks	Yes	No	5	4	3	2	1
27. Skate park	Yes	No	5	4	3	2	1
28. Small (2-10 acres) neighborhood parks	Yes	No	5	4	3	2	1
29. Soccer/football/lacrosse fields	Yes	No	5	4	3	2	1
30. Special needs playground	Yes	No	5	4	3	2	1
31. Splash pads (above ground water play)	Yes	No	5	4	3	2	1
32. Walking and biking trails	Yes	No	5	4	3	2	1

7. Which **FOUR** facilities/amenities from the list in Question 6 are **MOST IMPORTANT** to your household? [Write in your answers below using the numbers from the list in Question 6, or circle "NONE".]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ NONE

8. Please indicate whether you or members of your household have had a need for each of the Parks and Recreation services and programs listed below during the past 12 months by circling either "Yes" or "No." If "Yes," please indicate how well your needs were met on a scale of 5 to 1, where 5 means the needs of your household were "100% Met" and 1 means "0% Met".

Service/Program	Have you had a need for this service/program?		If "Yes", how well are your needs being met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
01. 5K walks/runs	Yes	No	5	4	3	2	1
02. Adult (18-54 years old) athletic programs	Yes	No	5	4	3	2	1
03. Adult (18-54 years old) recreation programs	Yes	No	5	4	3	2	1
04. After school programs	Yes	No	5	4	3	2	1
05. Before school programs	Yes	No	5	4	3	2	1
06. Childcare at Fitness Centers	Yes	No	5	4	3	2	1
07. Concerts in the Park	Yes	No	5	4	3	2	1
08. Dance education programs	Yes	No	5	4	3	2	1
09. E-sports	Yes	No	5	4	3	2	1
10. Farmers market	Yes	No	5	4	3	2	1
11. Fitness exercise classes	Yes	No	5	4	3	2	1
12. Fitness in the Parks	Yes	No	5	4	3	2	1
13. Food truck events	Yes	No	5	4	3	2	1
14. Large one-day special events	Yes	No	5	4	3	2	1
15. Martial arts programs	Yes	No	5	4	3	2	1
16. Movies in the Park	Yes	No	5	4	3	2	1
17. Nature programs	Yes	No	5	4	3	2	1
18. Outdoor bootcamps	Yes	No	5	4	3	2	1
19. Park amenities with charging stations	Yes	No	5	4	3	2	1
20. Senior (55+ years old) programs	Yes	No	5	4	3	2	1
21. Small one-day special events	Yes	No	5	4	3	2	1
22. Special needs programs	Yes	No	5	4	3	2	1
23. Specialized summer camps (e.g. sports camps, enrichment camps, educational camps)	Yes	No	5	4	3	2	1
24. Summer day camp	Yes	No	5	4	3	2	1
25. Swim programs	Yes	No	5	4	3	2	1
26. Teen (13-17 years old) athletic programs/sports leagues	Yes	No	5	4	3	2	1
27. Teen (13-17 years old) recreation programs	Yes	No	5	4	3	2	1
28. Theater/Performing arts programs	Yes	No	5	4	3	2	1
29. Toddler (0-4 years old) athletic programs	Yes	No	5	4	3	2	1
30. Toddler (0-4 years old) recreation programs	Yes	No	5	4	3	2	1
31. Water fitness programs	Yes	No	5	4	3	2	1
32. Youth (5-12 years old) athletic programs	Yes	No	5	4	3	2	1
33. Youth (5-12 years old) recreation programs	Yes	No	5	4	3	2	1

9. Which FOUR services/programs from the list in Question 8 are MOST IMPORTANT to you and members of your household? [Write in your answers below using the numbers from the list in Question 8, or circle "NONE".]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

- 10. Please indicate if you or any member of your household has used any of the following Dolton Park District parks/facilities during the past 12 months by circling either "Yes" or "No." If "Yes," please rate the condition of the site by circling the corresponding number to the right.**

Name of Park/Facility	Have you used this park/facility?		If "Yes," please rate the condition of the park/facility			
	Yes	No	Excellent	Good	Fair	Poor
01. Main Park	Yes	No	4	3	2	1
02. Triangle Park	Yes	No	4	3	2	1
03. Needles Park	Yes	No	4	3	2	1
04. Meadowlane Park	Yes	No	4	3	2	1
05. Sunshine Park	Yes	No	4	3	2	1
06. Kandy Kane Park	Yes	No	4	3	2	1
07. Riverfront Park	Yes	No	4	3	2	1
08. Blackstone Park	Yes	No	4	3	2	1
09. Town & Country Park	Yes	No	4	3	2	1
10. Willowgreen Park	Yes	No	4	3	2	1
11. Dolton/Riverdale Park	Yes	No	4	3	2	1
12. Main Field House	Yes	No	4	3	2	1
13. Golf Range	Yes	No	4	3	2	1
14. Recreation Center	Yes	No	4	3	2	1
15. Scout Building	Yes	No	4	3	2	1
16. Commissioners Building	Yes	No	4	3	2	1
17. Administration Building	Yes	No	4	3	2	1
18. Early Learning Center	Yes	No	4	3	2	1
19. Pavilions	Yes	No	4	3	2	1
20. Groves	Yes	No	4	3	2	1

- 11. Which THREE of the parks/facilities listed in Question 10 have you or members of your household USED MOST during the past year? [Write in your answers below using the numbers from the list in Question 10, or circle "NONE".]**

1st: ____ 2nd: ____ 3rd: ____ NONE

- 12. Please CHECK ALL of the following facilities/park amenities that you feel are needed in the community over the next five to ten years. [Check all that apply.]**

____ (1) Dog Park ____ (4) Football/soccer park ____ (7) Club house
 ____ (2) Chess table park ____ (5) All kids parks ____ (8) Other: _____
 ____ (3) Memorial park ____ (6) Exercise park

- 13. Which TWO of the facilities/amenities listed in Question 12 do you think are MOST NEEDED in the parks/facilities you and the members of your household have used most during the past year? [Write in your answers below using the numbers from the list in Question 12, or circle "NONE".]**

1st: ____ 2nd: ____ NONE

- 14. If you had a budget of \$100 for services provided by the Dolton Park District, how would you allocate the funds among the categories of funding listed below? [Please be sure your total adds up to \$100.]**

\$ _____ Upgrade existing parks and park amenities
 \$ _____ Upgrade existing indoor facilities
 \$ _____ Expand existing indoor facilities
 \$ _____ Improve existing sports fields (softball, baseball, soccer, etc.)
 \$ _____ Develop new indoor facilities

\$100 total

15. Please **CHECK ALL** of the following ways you learn about Dolton Park District programs, activities, and events. *[Check all that apply.]*

☐ (01) Conversations with Park District staff ☐ (08) Park District program guide
☐ (02) Dolton Park District website ☐ (09) Outdoor sign boards
☐ (03) Facebook ☐ (10) Indoor marketing TV monitors
☐ (04) Flyers ☐ (11) Twitter
☐ (05) Instagram ☐ (12) Word of mouth
☐ (06) Newspapers ☐ (13) Other: _____
☐ (07) Park District e-mail blasts/newsletters

16. Which **THREE** of the communication methods listed in Question 15 do you **MOST PREFER** to use to learn about Dolton Park District programs, activities, and events? *[Write in your answers below using the numbers from the list in Question 15, or circle "NONE".]*

1st: _____ 2nd: _____ 3rd: _____ NONE

17. How would you rate the effectiveness of the District's marketing and communications efforts?

☐ (1) Very Effective ☐ (3) Somewhat Effective ☐ (5) Not Effective at All
☐ (2) Moderately Effective ☐ (4) Not Very Effective ☐ (9) Not Sure

18. How would you rate the effectiveness of the Dolton Park District website?

☐ (1) Very Effective ☐ (3) Somewhat Effective ☐ (5) Not Effective at All
☐ (2) Moderately Effective ☐ (4) Not Very Effective ☐ (9) Not Sure

19. Please check **THREE** things that come to mind when you think about Dolton Park District.

☐ (1) Fun ☐ (3) Value ☐ (5) Convenient ☐ (7) Open space
☐ (2) Lifestyle ☐ (4) Safe ☐ (6) Play ☐ (8) Gathering space

20. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your level of satisfaction with Dolton Park District Elected Officials and Staff.

Position	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
1. Elected Board of Commissioners	5	4	3	2	1	9
2. Administrative Staff	5	4	3	2	1	9
3. Administrative Front Desk Staff	5	4	3	2	1	9
4. Recreation Center Front Desk Staff	5	4	3	2	1	9
5. Recreation Center Staff	5	4	3	2	1	9
6. Golf Range Staff	5	4	3	2	1	9
7. Maintenance Staff	5	4	3	2	1	9
8. Programming Instructors	5	4	3	2	1	9
9. Overall Staff Satisfaction	5	4	3	2	1	9

21. Please rate your satisfaction with the overall value your household receives from the Dolton Park District.

☐ (1) Very satisfied ☐ (3) Neutral ☐ (5) Very dissatisfied
☐ (2) Satisfied ☐ (4) Dissatisfied ☐ (9) Don't know

22. How likely would you be to recommend Dolton Park District programs and activities to a friend?

☐ (1) Very likely ☐ (2) Not likely ☐ (3) Not at all likely ☐ (9) Don't know

- 22a. If you indicated you were "not likely" or "not at all likely" to recommend the Dolton Park District programs and activities, please explain why.

23. Counting yourself, how many people in your household are...

Under age 5: ____ Ages 15-19: ____ Ages 35-44: ____ Ages 65-74: ____
 Ages 5-9: ____ Ages 20-24: ____ Ages 45-54: ____ Ages 75+: ____
 Ages 10-14: ____ Ages 25-34: ____ Ages 55-64: ____

24. What is your age? _____ years**25. Your gender: ____ (1) Male ____ (2) Female****26. Which of the following best describes your race? [Check all that apply.]**

____ (1) American Indian or Alaska Native ____ (5) Native Hawaiian, Guamanian or Chamorro, Samoan,
 ____ (2) Asian Indian, Chinese, Filipino, Japanese, Other Pacific Islander
 Korean, Vietnamese, Other Asian ____ (6) White
 ____ (3) African American/Black ____ (7) Other: _____
 ____ (4) Hispanic, Latino, or Spanish Origin

27. Which of the following best describes the primary languages spoken in your home? [Check all that apply.]

____ (1) English ____ (3) French ____ (5) Japanese ____ (7) German
 ____ (2) Spanish ____ (4) Chinese ____ (6) Hindi ____ (8) Other: _____

28. In what other language(s) would you like to see Dolton Park District materials translated? [Check all that apply.]

____ (1) English ____ (3) French ____ (5) Japanese ____ (7) German
 ____ (2) Spanish ____ (4) Chinese ____ (6) Hindi ____ (8) Other: _____

29. Please CHECK ALL of the descriptions below that best indicate your household's employment status. [Check all that apply.]

____ (1) Stay at home parent; not employed ____ (4) Two adults/guardians; one not employed full-time
 ____ (2) Single adult/guardian; employed ____ (5) Two adults/guardians; neither employed full-time
 ____ (3) Two adults/guardians; both employed full-time ____ (6) Other: _____

30. What is your household income?

____ (1) Under \$25,000 ____ (3) \$50,000-\$74,999 ____ (5) \$100,000 or more
 ____ (2) \$25,000-\$49,999 ____ (4) \$75,000-\$99,999

31. Please share any additional comments that could assist the Dolton Park District in improving parks, trails, open space, or recreation facilities/services.

This concludes the survey. Thank you for your time.

Please return your completed survey in the enclosed return-reply envelope addressed to:
 ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061